Backus Hospital

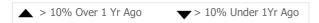
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

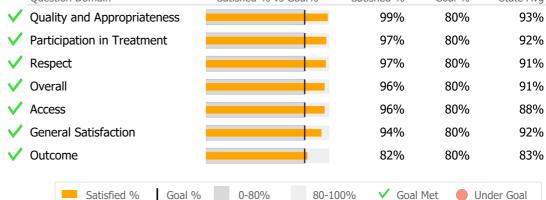




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	783	100.0%

Consumer Satisfaction Survey (Based on 77 FY24 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Quality and Appropriateness 99% 80% 93%



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		58	7%	8%	Female	475	61%	4 1%
26-34	1	25	16%	19%	Male	308	39%	▼ 59%
35-44	1	31	17%	25%	Transgender/Other			0%
45-54	1	21	15%	18%				
55-64	1	12	18%	19%				
65+	2	06	26%	▲ 11%	Race	#	%	State Avg
					White/Caucasian	619	79%	▲ 58%
Ethnicity		#	%	State Avg	Black/African American	68	9%	18%
Non-Hispanic	68	9 8	8% .	▲ 64%	Other	57	7%	12%
Hispanic-Other	6	5	8%	11%	Unknown	28	4%	9%
Unknown	2	9	4%	14%	Am. Indian/Native Alaskan	6	1%	1%
Hispanic-Cuban				0%	Asian	5	1%	1%
					Multiple Races			1%
Hispanic-Mexican				1%	Hawaiian/Other Pacific Islander			0%
Hisp-Puerto Rican				10%	,			
	Uniqu	e Clie	ents	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Inder St	tate Avg

326 Washington St. OP 401-210

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

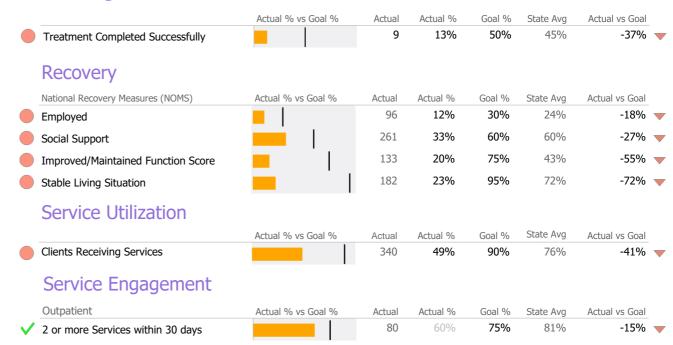
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	783	649	21%	•
Admits	134	73	84%	•
Discharges	70	46	52%	•
Service Hours	1,934	1,772	9%	

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	70%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	47%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes



Data Submitted to DMHAS for Month





^{*} State Avg based on 79 Active Standard Outpatient Programs