Apex
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024   (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	37	37	0%	
	Admits	9	10	-10%	
	Discharges	2	18	-89%	▼
	Service Hours	596	336	77%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 10 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

▬ Satisfied %		Goal %	▬ 0-80%	▬ 80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	37	100.0%

Client Demographics

Age

	#	%	State Avg
18-25	5	14%	8%
26-34	10	27%	18%
35-44	9	24%	24%
45-54	4	11%	18%
55-64	5	14%	20%
65+	4	11%	12%

Gender

	#	%	State Avg
Male	25	68%	58%
Female	12	32%	42%
Transgender/Other			0%

Ethnicity

	#	%		State Avg
Hisp-Puerto Rican	13	35%	▲	10%
Hispanic-Other	11	30%	▲	11%
Hispanic-Cuban	9	24%	▲	0%
Hispanic-Mexican	4	11%		1%
Non-Hispanic			▼	64%
Unknown			▼	14%

Race

	#	%		State Avg
Other	23	62%	▲	12%
Multiple Races	6	16%	▲	1%
Unknown	5	14%		9%
White/Caucasian	3	8%	▼	59%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	17%
Hawaiian/Other Pacific Islander				0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Latino Outreach
Apex
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	37	0%	
Admits	9	10	-10%	
Discharges	2	18	-89%	▼
Service Hours	596	336	77%	▲

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days	[orange bar]	9	100%	50%	68%	50%	▲
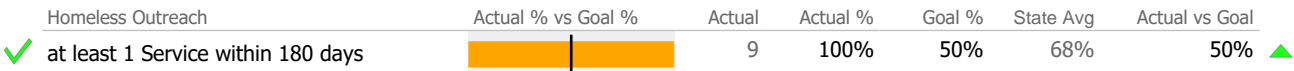
Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢		▢	67%
Discharges	▢	▢		67%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs