

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	7	8	-13%	▼
	Admits		1	-100%	▼
	Discharges		1	-100%	▼
	Service Hours		44	-100%	▼
		▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago		

Consumer Satisfaction Survey

(Based on 4 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
● Outcome		75%	80%	83%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	7	100.0%

Age

	#	%	State Avg
18-25	1	14%	8%
26-34	1	14%	18%
35-44			24%
45-54	2	29%	18%
55-64	1	14%	20%
65+	3	43%	12%

Ethnicity

	#	%	State Avg
Non-Hispanic	6	86%	64%
Unknown	1	14%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			11%
Hisp-Puerto Rican			10%

Gender

	#	%	State Avg
Female	3	43%	42%
Male	3	43%	58%
Transgender/Other	1	14%	0%

Race

	#	%	State Avg
White/Caucasian	5	71%	59%
Am. Indian/Native Alaskan	1	14%	1%
Black/African American	1	14%	17%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12%
Unknown			9%

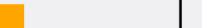
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	44		-100% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	100%	85%	84%	15% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	14%	90%	86%	-76% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	 17%	77%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	 33%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

 1 or more Records Submitted to DMHAS