

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	50	64	-22% ▼	
	Admits	4	10	-60% ▼	
	Discharges	17	9	89% ▲	
	Service Hours	185	435	-57% ▼	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 2 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness	0% 80%	0%	80%	93%
Participation in Treatment	0% 80%	0%	80%	92%
General Satisfaction	0% 80%	0%	80%	92%
Overall	0% 80%	0%	80%	91%
Respect	0% 80%	0%	80%	91%
Access	0% 80%	0%	80%	88%
Outcome	0% 80%	0%	80%	83%

■ Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Recovery Support	50	100.0%

Age	#	%	State Avg
18-25	5	14%	8%
26-34	8	23%	18%
35-44	11	31%	24%
45-54	2	6% ▼	18%
55-64	6	17%	20%
65+	3	9%	12%

Gender	#	%	State Avg
Female	30	60% ▲	42%
Male	15	30% ▼	58%
Transgender/Other	5	10%	0%

Ethnicity	#	%	State Avg
Unknown	29	58% ▲	14%
Non-Hispanic	19	38% ▼	64%
Hispanic-Other	1	2%	11%
Hisp-Puerto Rican	1	2%	10%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Race	#	%	State Avg
Unknown	18	36% ▲	9%
White/Caucasian	16	32% ▼	59%
Black/African American	10	20%	17%
Other	4	8%	12%
Multiple Races	2	4%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
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Admissions	0%
Discharges	0%
Services	0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 1 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	61	-20%	▼
Admits	4	10	-60%	▼
Discharges	17	9	89%	▲
Service Hours	185	435	-57%	▼

Data Submitted to DMHAS for Month

