

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	534	675	-21%	▼
	Admits	131	182	-28%	▼
	Discharges	147	204	-28%	▼
	Service Hours	3,684	4,950	-26%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 156 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		99%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		96%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	534	100.0%

Client Demographics

Age	#	%	State Avg
18-25	7	1%	8%
26-34	68	13%	18%
35-44	176	33%	24%
45-54	166	31% ▲	18%
55-64	108	20%	20%
65+	9	2%	12%
Gender	#	%	State Avg
Male	352	66%	58%
Female	181	34%	42%
Transgender/Other	1	0%	0%
Ethnicity	#	%	State Avg
Unknown	271	51% ▲	14%
Non-Hispanic	242	45% ▼	64%
Hisp-Puerto Rican	16	3%	10%
Hispanic-Other	4	1%	11%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%
Race	#	%	State Avg
Unknown	190	36% ▲	9%
White/Caucasian	174	33% ▼	59%
Other	85	16%	12%
Black/African American	80	15%	17%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Asian	1	0%	1%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	235	247	-5%
Admits	66	58	14% ▲
Discharges	86	70	23% ▲
Service Hours	752	1,691	-56% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 87%	93%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 58%	20%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>●</div> Treatment Completed Successfully	<div><div></div></div>	29	34%	50%	42%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Employed	<div><div></div></div>	112	47%	20%	29%	27% ▲
<div>✓</div> Self Help	<div><div></div></div>	190	80%	60%	35%	20% ▲
<div>✓</div> Stable Living Situation	<div><div></div></div>	206	87%	80%	65%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>●</div> Clients Receiving Services	<div><div></div></div>	136	89%	90%	59%	-1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲

 > 10% Over    

▼

 < 10% Under

Actual    

|

 Goal    

✓

 Goal Met    

●

 Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	303	334	-9%
Admits	65	85	-24% ▼
Discharges	61	89	-31% ▼
Service Hours	2,932	2,933	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 72%	72%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use	<div><div></div></div>	274	90%	50%	88%	40% ▲
✓	Self Help	<div><div></div></div>	239	79%	60%	80%	19% ▲
✓	Employed	<div><div></div></div>	95	31%	20%	33%	11% ▲
✓	Stable Living Situation	<div><div></div></div>	253	83%	80%	83%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	231	95%	90%	95%	5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met  Below Goal

\* State Avg based on 2 Active Intensive Case Management Programs