**ACCESS Agency**
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|---|
| | Unique Clients | 4 | 5 | -20% ▼ |
| | Admits | | 1 | -100% ▼ |
| | Discharges | | 1 | -100% ▼ |
| | Service Hours | | 22 | -100% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---|---|---|---|
| **Mental Health** | | | |
| | Case Management | 4 | 100.0% |

## Client Demographics

| Age | # | % | State Avg |
|---|---|---|---|
| 18-25 | | | 8% |
| 26-34 | 1 | 25% | 18% |
| 35-44 | 1 | 25% | 24% |
| 45-54 | | | ▼ 18% |
| 55-64 | 1 | 25% | 20% |
| 65+ | 1 | 25% | ▲ 12% |

| Gender | # | % | State Avg |
|---|---|---|---|
| Male | 3 | 75% | ▲ 58% |
| Female | 1 | 25% | ▼ 42% |
| Transgender/Other | | | 0% |

| Ethnicity | # | % | State Avg |
|---|---|---|---|
| Non-Hispanic | 4 | 100 % ▲ | 64% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | | ▼ 11% |
| Hisp-Puerto Rican | | | 10% |
| Unknown | | | ▼ 14% |

| Race | # | % | State Avg |
|---|---|---|---|
| Black/African American | 2 | 50% | ▲ 17% |
| White/Caucasian | 2 | 50% | 59% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Other | | | ▼ 12% |
| Unknown | | | 9% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

## Survey Data Not Available

**Next Steps SupportiveHsg414551**
ACCESS Agency
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 4 | 5 | -20% | ▼ |
| Admits | - | 1 | -100% | ▼ |
| Discharges | - | 1 | -100% | ▼ |
| Service Hours | - | 22 | -100% | ▼ |

## Data Submission Quality

| Data Entry | Actual | State Avg |
|---|---|---|
| Valid NOMS Data | N/A | 98% |

| On-Time Periodic | Actual | State Avg |
|---|---|---|
| 6 Month Updates | 0% | 77% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Stable Living Situation | | 0 | 0% | 85% | 84% | -85% | ▼ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| Clients Receiving Services | | 0 | 0% | 90% | 86% | -90% | ▼ |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| Services | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs