

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	23	24	-4%
	Admits	4	5	-20% ▼
	Discharges	3	3	0%
	Service Hours	109	143	-24% ▼
	Bed Days	1,802	1,810	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access	100% 100%	100%	80%	88%
✓ Quality and Appropriateness	86% 86%	86%	80%	93%
✓ Participation in Treatment	86% 86%	86%	80%	92%
✓ General Satisfaction	86% 86%	86%	80%	92%
✓ Overall	86% 86%	86%	80%	91%
✓ Respect	86% 86%	86%	80%	91%
● Outcome	57% 57%	57%	80%	83%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	19	79.2%
Forensic MH			
	Residential Services	5	20.8%

Client Demographics

Age	#	%	State Avg
18-25	17	74% ▲	8%
26-34	6	26%	18%
35-44		▼ 24%	
45-54		▼ 18%	
55-64		▼ 20%	
65+		▼ 12%	

Gender	#	%	State Avg
Male	19	83% ▲	58%
Female	4	17% ▼	42%
Transgender/Other			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	15	65%	64%
Hisp-Puerto Rican	8	35% ▲	10%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Hispanic-Other		▼ 11%	
Unknown		▼ 14%	

Race	#	%	State Avg
Black/African American	8	35% ▲	17%
Other	7	30% ▲	12%
White/Caucasian	5	22% ▼	59%
Unknown	3	13%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	5	4	25%	▲
Admits	1	-		
Discharges	1	1	0%	
Bed Days	308	361	-15%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	88%

	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	72%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%

Recovery

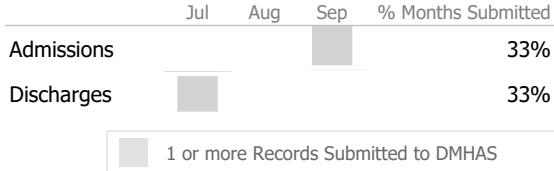
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	86%	40% ▲
● Stable Living Situation		4	80%	95%	97%	-15% ▼
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		1	33%	95%	63%	-62% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		4	312 days	0.8	84%	90%	88%	-6%



Data Submitted to DMHAS for Month





* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	240	207	16% ▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	90%	87%
On-Time Periodic 6 Month Updates	0%	88%
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully		0	0%	60%	72%	-60% ▼		
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A		

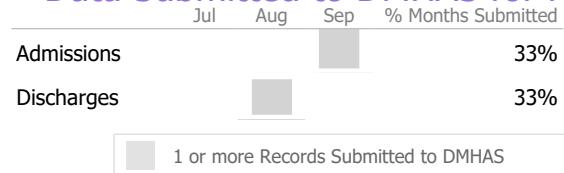
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	75%	60%	86%	15% ▲
✓ Stable Living Situation		4	100%	95%	97%	5% ▲
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		0	0%	95%	63%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
									< 90%	90-110%	> 110%
Avg Utilization Rate		3	324 days	0.8	87%	90%	88%	-3%			

Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% UnderActual Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	30	36	-18% ▼
Bed Days	276	167	65% ▲

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	87%
On-Time Periodic		
6 Month Updates	0%	88%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	86%	40% ▲
✓ Stable Living Situation		3	100%	95%	97%	5%
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		1	50%	95%	63%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	347 days	1.0	100%	90%	88%	10%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	1	1	0%
Discharges	-	-	
Service Hours	58	95	-39% ▼
Bed Days	234	238	-2%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	100%
On-Time Periodic 6 Month Updates	0%	50%
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	100%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	0%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	100%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	29%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	 	3	395 days	1.0	85%	90%	71%	-5%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 2 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	1	1	0%
Bed Days	596	628	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	88%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		7	100%	95%	97%	5%
Social Support		3	43%	60%	86%	-17% ▼
Employed		0	0%	25%	11%	-25% ▼
Improved/Maintained Function Score		0	0%	95%	63%	-95% ▼

Bed Utilization

	Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		< 90%	90-110%	>110%					
			8	569 days	1.1	81%	90%	88%	-9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	3	-33%	▼
Admits	1	1	0%	
Discharges	-	-		
Service Hours	21	12	72%	▲
Bed Days	148	209	-29%	▼

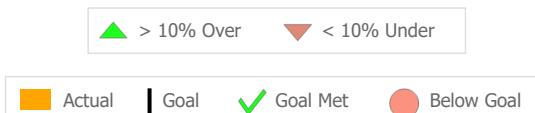
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
On-Time Periodic		
✓ 6 Month Updates	0%	0%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS



* State Avg based on 1 Active Supervised Apartments Programs