Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	292	262	11%	▲
	Admits	24	28	-14%	▼
	Discharges	25	16	56%	▲
	Service Hours	457	536	-15%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		292	100.0%

Consumer Satisfaction Survey (Based on 98 FY24 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Access		99%	80%	88%
✓	Respect		99%	80%	91%
✓	Quality and Appropriateness		98%	80%	93%
✓	General Satisfaction		96%	80%	92%
✓	Outcome		87%	80%	83%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

		#	%		State Avg
18-25		19	7%		8%
26-34		42	14%		18%
35-44		38	13%	▼	24%
45-54		44	15%		18%
55-64		70	24%		20%
65+		78	27%	▲	12%

Gender

		#	%	State Avg
Female		152	52%	42%
Male		140	48%	58%
Transgender/Other				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		255	87%	▲	64%
Hispanic-Other		26	9%		11%
Unknown		6	2%	▼	14%
Hisp-Puerto Rican		3	1%		10%
Hispanic-Cuban		1	0%		0%
Hispanic-Mexican		1	0%		1%

Race

		#	%		State Avg
White/Caucasian		151	52%		59%
Black/African American		85	29%	▲	17%
Other		36	12%		12%
Multiple Races		11	4%		1%
Asian		5	2%		1%
Unknown		4	1%		9%
Am. Indian/Native Alaskan					1%
Hawaiian/Other Pacific Islander					0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Outpatient Services
Yale University-Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	292	262	11%	▲
Admits	24	28	-14%	▼
Discharges	25	16	56%	▲
Service Hours	457	536	-15%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	89%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		96%	49%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		16	64%	50%	46%	14%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		281	96%	60%	59%	36%	▲
✓ Stable Living Situation		287	98%	95%	68%	3%	
● Employed		78	27%	30%	22%	-3%	
✓ Improved/Maintained Function Score		192	78%	75%	39%	3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		255	96%	90%	75%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		20	83%	75%	81%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS
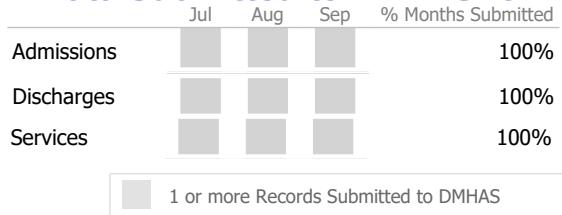
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs