

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	21	52	-60%	▼
	Admits	6	14	-57%	▼
	Discharges	14	16	-13%	▼
	Service Hours	96	163	-41%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 21 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		94%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	21	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	8%
26-34	2	10%	18%
35-44	2	10%	24%
45-54	3	14%	18%
55-64	13	62%	20%
65+	1	5%	12%
Gender	#	%	State Avg
Male	13	62%	58%
Female	8	38%	42%
Transgender/Other	0	0%	0%
Ethnicity	#	%	State Avg
Hispanic-Other	21	100%	11%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hisp-Puerto Rican	0	0%	10%
Non-Hispanic	0	0%	64%
Unknown	0	0%	14%
Race	#	%	State Avg
Multiple Races	10	48%	1%
Black/African American	8	38%	17%
White/Caucasian	2	10%	59%
Asian	1	5%	1%
Am. Indian/Native Alaskan	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	12%
Unknown	0	0%	9%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	-	2	-100% ▼
Discharges	1	3	-67% ▼
Service Hours	72	53	38% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	76%

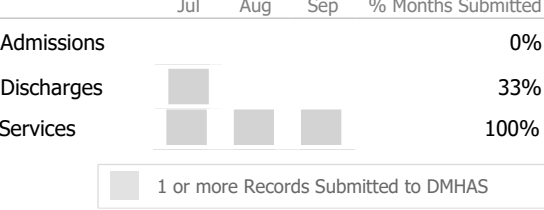
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div></div>	21	100%	85%	91%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	18	90%	90%	89%	0%

Data Submitted to DMHAS for Month



* State Avg based on 67 Active Supportive Housing – Development Programs