Wheeler Clinic
Plainville, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024   (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6,129	4,743	29%	▲
	Admits	1,512	1,447	4%	
	Discharges	1,448	846	71%	▲
	Service Hours	2,863	271		

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 167 FY24 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		98%	80%	93%
✓	Respect		95%	80%	91%
✓	Participation in Treatment		94%	80%	92%
✓	Overall		94%	80%	91%
✓	General Satisfaction		93%	80%	92%
✓	Access		90%	80%	88%
●	Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	3,859	61.8%
	Intake	601	9.6%
	Medication Assisted Treatment	235	3.8%
	IOP	45	0.7%
	Case Management	14	0.2%
	Forensics Community-based	14	0.2%
Forensic SA			
	Forensics Community-based	1,065	17.1%
	Case Management	10	0.2%
Mental Health			
	Outpatient	400	6.4%

Client Demographics

Age

	#	%	State Avg
18-25	812	13%	8%
26-34	1,411	23%	18%
35-44	1,673	27%	24%
45-54	954	16%	18%
55-64	807	13%	20%
65+	430	7%	12%

Gender

	#	%	State Avg
Male	3,532	58%	58%
Female	2,587	42%	42%
Transgender/Other	10	0%	0%

Ethnicity

	#	%		State Avg
Unknown	2,924	48%	▲	14%
Non-Hispanic	2,232	36%	▼	64%
Hisp-Puerto Rican	521	9%		10%
Hispanic-Other	411	7%		11%
Hispanic-Mexican	33	1%		1%
Hispanic-Cuban	8	0%		0%

Race

	#	%	State Avg
White/Caucasian	3,027	49%	59%
Unknown	1,164	19%	9%
Black/African American	973	16%	17%
Other	789	13%	12%
Asian	78	1%	1%
Am. Indian/Native Alaskan	48	1%	1%
Multiple Races	36	1%	1%
Hawaiian/Other Pacific Islander	14	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Access Line
Wheeler Clinic
Addiction - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	601	491	22%	▲
Admits	716	594	21%	▲
Discharges	716	594	21%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

    1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual	❘ Goal	✓ Goal Met	● Below Goal
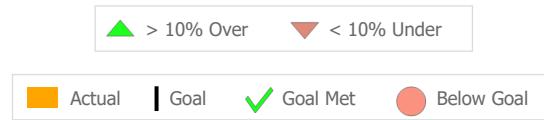
* State Avg based on 1 Active Central Intake Programs

Bettor Choice 620740
Wheeler Clinic
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)
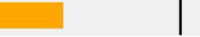
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	32	31%	▲
Admits	2	8	-75%	▼
Discharges	3	-		
Service Hours	71	24	193%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	75%	66%	25%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		13	33%	90%	83%	-57%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		48%	99%
Valid TEDS Data		0%	26%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	71%

Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	99%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		1	50%	75%	76%	-25%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▪		33%
Discharges	▪	▪	▪	100%
Services	▪		▪	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Lifeline For Wmn and Chld62030
Wheeler Clinic
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	6	650%	▲
Admits	15	-		
Discharges	11	-		
Service Hours	32	-		
Social Rehab/PHP/IOP Days	0	0		
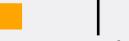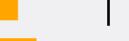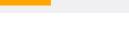
Data Submission Quality

Data Entry	Actual % vs State	Actual	State Avg
Valid NOMS Data		34%	86%
Valid TEDS Data		33%	86%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	3%

Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		7	64%	50%	57%	14%	▲
●	Follow-up within 30 Days of Discharge		1	14%	90%	60%	-76%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		6	13%	50%	26%	-37%	▼
●	Self Help		8	18%	60%	24%	-42%	▼
●	Abstinence/Reduced Drug Use		5	11%	55%	50%	-44%	▼
●	Improved/Maintained Function Score		9	39%	75%	58%	-36%	▼
●	Not Arrested		8	18%	75%	69%	-57%	▼
●	Stable Living Situation		12	27%	95%	77%	-68%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		7	21%	90%	43%	-69%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 60 Active Standard IOP Programs

Lifeline for Women and Children - OP
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	92%
Valid TEDS Data		N/A	50%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	9%

Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	22%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	24%	-55% ▼
Self Help		0	0%	60%	12%	-60% ▼
Improved/Maintained Function Score		0	0%	75%	29%	-75% ▼
Not Arrested		0	0%	75%	43%	-75% ▼
Stable Living Situation		0	0%	95%	44%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	38%	-90% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	57%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

MAT - Naltrexone - Plainville
Wheeler Clinic
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	100%
Valid TEDS Data		N/A	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	30%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	30%	-55% ▼
Employed		N/A	N/A	50%	22%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	11%	-75% ▼
Not Arrested		N/A	N/A	75%	44%	-75% ▼
Self Help		N/A	N/A	60%	19%	-60% ▼
Stable Living Situation		N/A	N/A	95%	44%	-95% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Naltrexone Programs

MATx OP
Wheeler Clinic
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	235	222	6%	
Admits	-	6	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	97%
Valid TEDS Data		N/A	65%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	35%

Diagnosis		Actual	State Avg
✔ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		9	4%	50%	26%	-46%	▼
● Abstinence/Reduced Drug Use		18	8%	55%	45%	-47%	▼
● Self Help		3	1%	60%	20%	-59%	▼
● Not Arrested		23	10%	75%	55%	-65%	▼
● Improved/Maintained Function Score		0	0%	75%	21%	-75%	▼
● Stable Living Situation		21	9%	95%	52%	-86%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	54%	-90%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Outpatient Clinic Waterbury
Wheeler Clinic
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	400	45	789%	▲
Admits	111	41	171%	▲
Discharges	103	-		
Service Hours	197	-		

Data Submission Quality
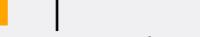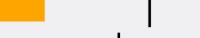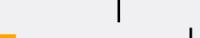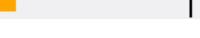
Data Entry		Actual	State Avg
Valid NOMS Data		10%	89%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	49%

Diagnosis		Actual	State Avg
✅ Valid MH/SU Diagnosis		100%	98%
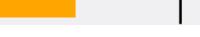
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✅	Treatment Completed Successfully		76	74%	50%	46%	24%	▲
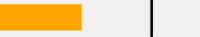
Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		25	6%	30%	22%	-24%	▼
🔴	Improved/Maintained Function Score		94	46%	75%	39%	-29%	▼
🔴	Social Support		0	0%	60%	59%	-60%	▼
🔴	Stable Living Situation		42	10%	95%	68%	-85%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		116	39%	90%	75%	-51%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		45	41%	75%	81%	-34%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✅ Goal Met	🔴 Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Parents Recovering from Opioid Use Disorder (PROUD
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	47	-21%	▼
Admits	14	10	40%	▲
Discharges	12	19	-37%	▼
Service Hours	-	-		

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	93%	92%
✓	Valid TEDS Data	96%	50%

	On-Time Periodic	Actual	State Avg
●	6 Month Updates	0%	9%

	Diagnosis	Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		2	17%	50%	51%	-33%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		25	68%	55%	24%	13%	▲
✓	Not Arrested		32	86%	75%	43%	11%	▲
●	Stable Living Situation		31	84%	95%	44%	-11%	▼
●	Employed		7	19%	50%	22%	-31%	▼
●	Self Help		9	24%	60%	12%	-36%	▼
●	Improved/Maintained Function Score		11	55%	75%	29%	-20%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		0	0%	90%	38%	-90%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		0	0%	75%	57%	-75%	▼

Data Submitted to DMHAS for Month
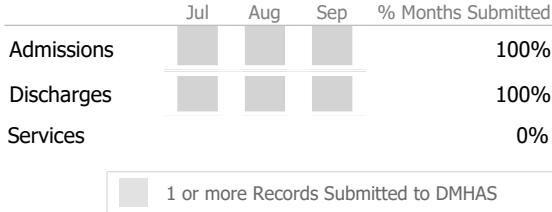
	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services				0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Post-Release Transitional Forensic Case Management
Wheeler Clinic
Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	17	-47%	▼
Admits	5	3	67%	▲
Discharges	4	3	33%	▲
Service Hours	41	25	64%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	75%	50%	92%	25%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		8	89%	60%	93%	29%	▲
✓	Employed		4	44%	20%	23%	24%	▲
✓	Self Help		6	67%	60%	66%	7%	
🔴	Stable Living Situation		6	67%	80%	77%	-13%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		5	100%	90%	60%	10%	

Data Submitted to DMHAS for Month
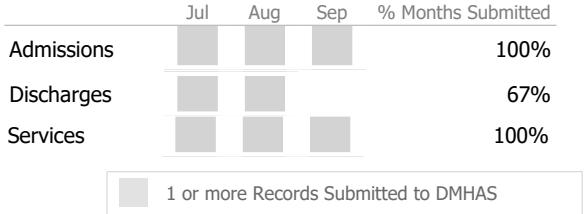
	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Pre-Release Transitional Forensic Case Management
Wheeler Clinic
Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	25	-92%	▼
Admits	-	2	-100%	▼
Discharges	1	-		
Service Hours	-	3	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	50%	92%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		1	50%	20%	23%	30%	▲
🔴 Self Help		1	50%	60%	66%	-10%	
🔴 Social Support		1	50%	60%	93%	-10%	
🔴 Stable Living Situation		0	0%	80%	77%	-80%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	60%	-90%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges		▨		33%
Services				0%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Pre-Trial Drug Intervention/Community Services Pro
Wheeler Clinic
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	576	649	-11%	▼
Admits	13	17	-24%	▼
Discharges	16	68	-76%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Pre-trial Intervention Programs Programs

Pre-Trial Impaired Driving Intervention (FFS)
Wheeler Clinic
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)
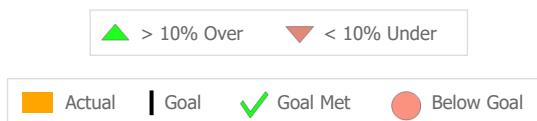
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	492	453	9%	
Admits	135	149	-9%	
Discharges	138	97	42%	▲

Data Submitted to DMHAS for Month
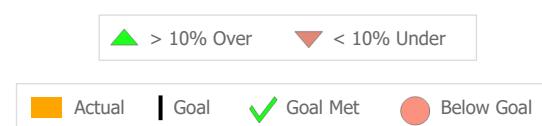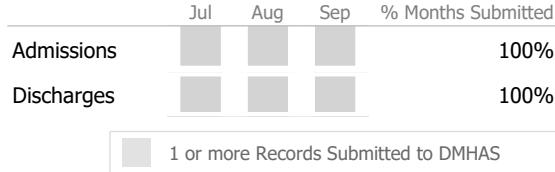
	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 6 Active Pre-trial Intervention Programs Programs

SA OP Hartford 620203
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,065	1,551	33%	▲
Admits	273	342	-20%	▼
Discharges	213	32	566%	▲
Service Hours	1,128	69		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		15%	92%
✓ Valid TEDS Data		8%	50%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	9%

Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		133	62%	50%	51%	12%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		53	3%	50%	22%	-47%	▼
●	Abstinence/Reduced Drug Use		28	1%	55%	24%	-54%	▼
●	Self Help		25	1%	60%	12%	-59%	▼
●	Improved/Maintained Function Score		190	12%	75%	29%	-63%	▼
●	Not Arrested		81	4%	75%	43%	-71%	▼
●	Stable Living Situation		105	5%	95%	44%	-90%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		228	12%	90%	38%	-78%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		49	18%	75%	57%	-57%	▼

Data Submitted to DMHAS for Month
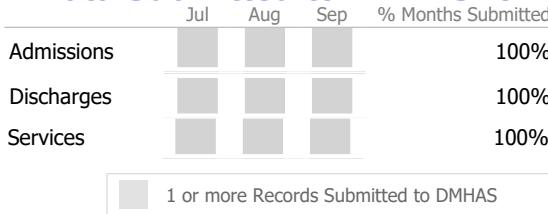
	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

SA OP Plainville 620200
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,742	1,281	36%	▲
Admits	212	268	-21%	▼
Discharges	226	29	679%	▲
Service Hours	1,394	150		

Data Submission Quality

Data Entry		Actual % vs Goal %	Actual	State Avg
	Valid NOMS Data		20%	92%
✓	Valid TEDS Data		14%	50%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	9%

Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		150	66%	50%	51%	16%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		81	5%	50%	22%	-45%	▼
🔴	Abstinence/Reduced Drug Use		55	3%	55%	24%	-52%	▼
🔴	Self Help		22	1%	60%	12%	-59%	▼
🔴	Improved/Maintained Function Score		192	14%	75%	29%	-61%	▼
🔴	Not Arrested		93	5%	75%	43%	-70%	▼
🔴	Stable Living Situation		146	8%	95%	44%	-87%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		304	20%	90%	38%	-70%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		51	24%	75%	57%	-51%	▼

Data Submitted to DMHAS for Month
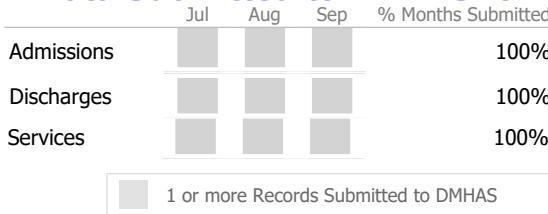
	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Senior Outreach and Engagement
Wheeler Clinic
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	14	0%	
Admits	5	3	67%	▲
Discharges	1	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		4	80%	50%	68%	30%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges		■		33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

TPP New Britain
Wheeler Clinic
Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	9	56%	▲
Admits	11	4	175%	▲
Discharges	4	1	300%	▲
Service Hours	-	-		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	25%	-90%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A

Diagnosis	Actual	State Avg
✔ Valid MH/SU Diagnosis	100%	100%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Follow-up Service within 48 hours		0	0%	0%	0%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

	1 or more Records Submitted to DMHAS
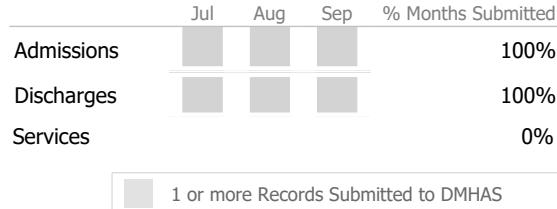
▲ > 10% Over   ▼ < 10% Under

Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

Women's REACH
Wheeler Clinic
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs