

**Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,301	1,213	7%
	Admits	684	569	20% <span style="color: green;">▲</span>
	Discharges	635	579	10%
	Service Hours	15,369	13,669	12% <span style="color: green;">▲</span>
	Bed Days	1,483	1,319	12% <span style="color: green;">▲</span>

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

**Consumer Satisfaction Survey**

(Based on 309 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	<div style="width: 93%;"><span style="color: orange;">█</span></div>	93%	80%	92%
✓ Quality and Appropriateness	<div style="width: 93%;"><span style="color: orange;">█</span></div>	93%	80%	93%
✓ Overall	<div style="width: 92%;"><span style="color: orange;">█</span></div>	92%	80%	91%
✓ General Satisfaction	<div style="width: 92%;"><span style="color: orange;">█</span></div>	92%	80%	92%
✓ Respect	<div style="width: 91%;"><span style="color: orange;">█</span></div>	91%	80%	91%
✓ Access	<div style="width: 89%;"><span style="color: orange;">█</span></div>	89%	80%	88%
✓ Outcome	<div style="width: 83%;"><span style="color: orange;">█</span></div>	83%	80%	83%

█ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

**Clients by Level of Care**

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	526	32.4%
	Crisis Services	369	22.8%
	ACT	226	13.9%
	Community Support	176	10.9%
	Social Rehabilitation	89	5.5%
	Intake	53	3.3%
	Other	40	2.5%
	Case Management	18	1.1%
	Residential Services	11	0.7%
<b>Forensic MH</b>			
	Forensics Community-based	111	6.8%
	Crisis Services	2	0.1%

**Client Demographics**

Age	#	%	State Avg
18-25	196	15%	8%
26-34	309	24%	18%
35-44	237	18%	24%
45-54	173	13%	18%
55-64	227	17%	20%
65+	156	12%	12%

Gender	#	%	State Avg
Male	831	64%	58%
Female	456	35%	42%
Transgender/Other	14	1%	0%

Race	#	%	State Avg
White/Caucasian	852	66%	59%
Black/African American	197	15%	17%
Other	133	10%	12%
Unknown	44	3%	9%
Multiple Races	36	3%	1%
Asian	18	1%	1%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	973	75%	64% <span style="color: green;">▲</span>
Hispanic-Other	154	12%	11%
Unknown	95	7%	14%
Hisp-Puerto Rican	74	6%	10%
Hispanic-Cuban	3	0%	0%
Hispanic-Mexican	2	0%	1%

█ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	9	122% <span style="color: green;">▲</span>
Admits	20	7	186% <span style="color: green;">▲</span>
Discharges	20	8	150% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	0%	90%	78%	-90% <span style="color: red;">▼</span>
✓ Community Location Evaluation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	9	100%	80%	81%	20% <span style="color: green;">▲</span>
● Follow-up Service within 48 hours	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	NA	90%	88%	-90% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="display: inline-block; width: 25px; height: 25px; background-color: #ccc;"></span>	<span style="display: inline-block; width: 25px; height: 25px; background-color: #ccc;"></span>	<span style="display: inline-block; width: 25px; height: 25px; background-color: #ccc;"></span>	100%
Discharges	<span style="display: inline-block; width: 25px; height: 25px; background-color: #ccc;"></span>	<span style="display: inline-block; width: 25px; height: 25px; background-color: #ccc;"></span>	<span style="display: inline-block; width: 25px; height: 25px; background-color: #ccc;"></span>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual  Goal █ Goal Met █ Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	6	7	-14%	▼
Discharges	6	6	0%	
Service Hours	24	27	-11%	▼

## Data Submitted to DMHAS for Month



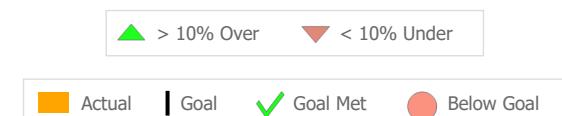
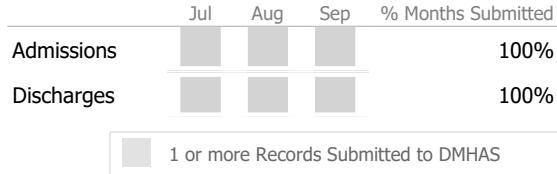
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	22	-14% ▼
Admits	4	9	-56% ▼
Discharges	4	6	-33% ▼

## Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	4	100%	0%	88%	100%	▲

## Data Submitted to DMHAS for Month

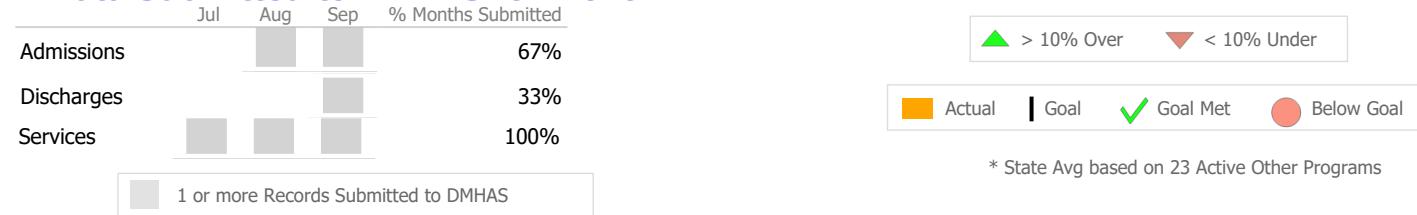


\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	16	-31%	▼
Admits	4	2	100%	▲
Discharges	1	3	-67%	▼
Service Hours	62	31	100%	▲

## Data Submitted to DMHAS for Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	186	-2%
Admits	7	6	17% <span style="color: green;">▲</span>
Discharges	3	11	-73% <span style="color: red;">▼</span>
Service Hours	1,524	1,251	22% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	95%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	92%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 50%;"></div></div>	3	100%	50%	46%	50%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 84%;"></div></div>	153	84%	60%	59%	24% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 95%;"></div></div>	174	95%	95%	68%	0% <span style="color: green;">▲</span>
● Employed	<div style="width: 100%;"><div style="width: 21%;"></div></div>	39	21%	30%	22%	-9% <span style="color: red;">▼</span>

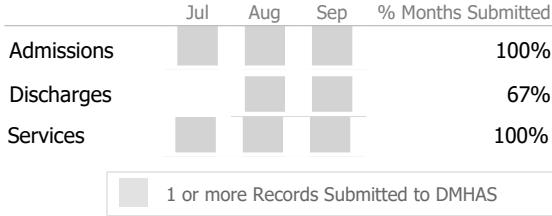
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	180	100%	90%	75%	10% <span style="color: green;">▲</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 86%;"></div></div>	6	86%	75%	81%	11% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under
 Actual  Goal ✓ Goal Met  Below Goal

\* State Avg based on 79 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	32	-19%	▼
Admits	1	3	-67%	▼
Discharges	5	5	0%	
Service Hours	769	1,045	-26%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	96%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Actual % vs Goal %	3	60%	65%	52%	-5%
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	4	80%	85%	91%	-5%
Follow-up within 30 Days of Discharge	Actual % vs Goal %	3	100%	90%	55%	10%

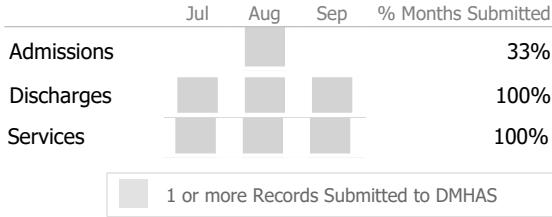
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	Actual % vs Goal %	26	100%	60%	76%	40% ▲
Stable Living Situation	Actual % vs Goal %	26	100%	60%	89%	40% ▲
Employed	Actual % vs Goal %	4	15%	15%	15%	0%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Actual % vs Goal %	21	100%	90%	98%	10%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

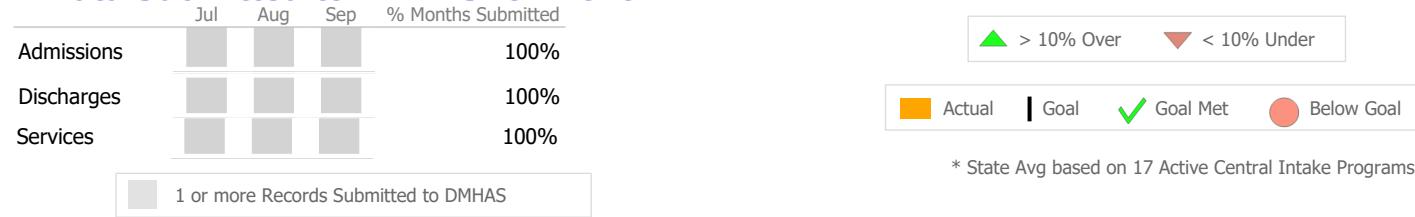
 Actual | Goal  Goal Met  Below Goal

\* State Avg based on 23 Active Other Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	18	50%	▲
Admits	20	16	25%	▲
Discharges	23	16	44%	▲
Service Hours	75	64	18%	▲

## Data Submitted to DMHAS for Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	85	9%
Admits	7	10	-30% ▼
Discharges	9	2	350% ▲
Service Hours	1,026	1,177	-13% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	97%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	91%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	44%	65%	61%	-21% ▼
<b>Recovery</b>						
✓ Social Support		74	80%	60%	79%	20% ▲
✓ Stable Living Situation		83	89%	80%	86%	9%
● Employed		9	10%	20%	15%	-10% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		83	99%	90%	94%	9%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	67%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 33 Active CSP Programs

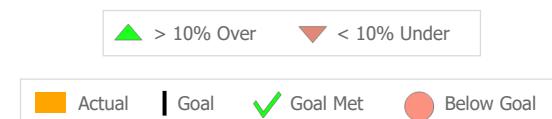
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	42	-10%
Admits	13	15	-13% ▼
Discharges	10	17	-41% ▼

## Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	11	100%	0%	88%	100%	▲

## Data Submitted to DMHAS for Month

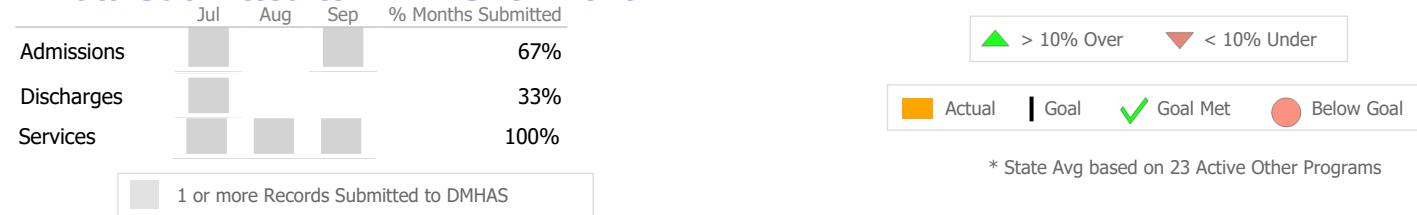


\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	▲
Admits	3	4	-25%	▼
Discharges	1	3	-67%	▼
Service Hours	70	43	64%	▲

## Data Submitted to DMHAS for Month



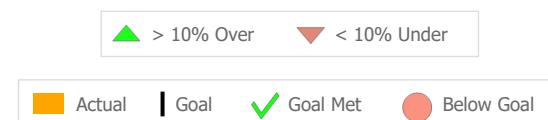
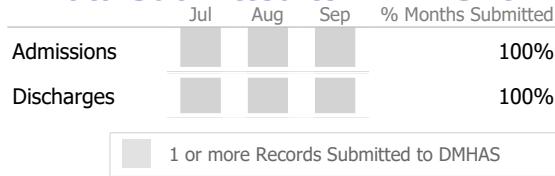
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	100	28% <span style="color: green;">▲</span>
Admits	226	156	45% <span style="color: green;">▲</span>
Discharges	225	156	44% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request	<div style="width: 89%;"><div style="width: 100%; height: 10px; background-color: orange;"></div></div>	196	89%	90%	78%	-1%
✓ Community Location Evaluation	<div style="width: 99%;"><div style="width: 100%; height: 10px; background-color: orange;"></div></div>	217	99%	80%	81%	19% <span style="color: green;">▲</span>
✓ Follow-up Service within 48 hours	<div style="width: 100%;"><div style="width: 100%; height: 10px; background-color: orange;"></div></div>	47	100%	90%	88%	10%

## Data Submitted to DMHAS for Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	96	9%
Admits	10	7	43% <span style="color: green;">▲</span>
Discharges	6	8	-25% <span style="color: red;">▼</span>
Service Hours	1,039	864	20% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	69%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	90%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	3	50%	50%	46%	0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 82%;"><div style="width: 60%;"></div></div>	86	82%	60%	59%	22% <span style="color: green;">▲</span>
● Stable Living Situation	<div style="width: 90%;"><div style="width: 95%;"></div></div>	94	90%	95%	68%	-5% <span style="color: red;">▼</span>
● Employed	<div style="width: 15%;"><div style="width: 30%;"></div></div>	16	15%	30%	22%	-15% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;"><div style="width: 90%;"></div></div>	98	98%	90%	75%	8% <span style="color: green;">▲</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 80%;"><div style="width: 75%;"></div></div>	8	80%	75%	81%	5% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
█ Actual     Goal   █ Goal Met   █ Below Goal

\* State Avg based on 79 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	82	9%
Admits	22	9	144% <span style="color: green;">▲</span>
Discharges	4	29	-86% <span style="color: red;">▼</span>
Service Hours	985	976	1%
Social Rehab/PHP/IOP Days	0	0	

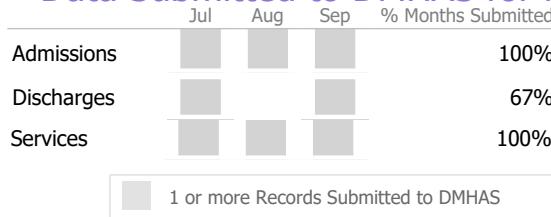
## Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			Actual	Actual %	Goal %	State Avg	Actual vs Goal

● Clients Receiving Services

Actual	Actual %	Goal %	State Avg	Actual vs Goal
71	84%	90%	66%	-6%

## Data Submitted to DMHAS for Month


▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	3	100%	▲
Admits	-	-		
Discharges	1	-		
Service Hours	1,052	596	76%	▲
Bed Days	482	276	75%	▲

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	97%
On-Time Periodic		
6 Month Updates	100%	81%
Diagnosis		
Valid MH/SU Diagnosis	50%	85%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	63%	-95% ▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	86%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

## Service Utilization

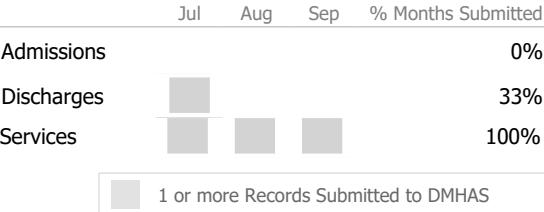
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	100%	90%	71%	10% ▲

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	426 days	1.0	87%	90%	83%	-3%

Legend:  < 90%  90-110%  >110%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 8 Active Transitional Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

\* State Avg based on 23 Active Other Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	32	34%	▲
Admits	4	4	0%	
Discharges	1	12	-92%	▼
Service Hours	884	693	28%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 65%;"></div></div>	1	100%	65%	52%	35%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	1	100%	85%	91%	15%
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	1	100%	90%	55%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	96%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	97%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 98%;"></div></div>	42	98%	60%	89%	38%
✓ Social Support	<div style="width: 100%;"><div style="width: 86%;"></div></div>	37	86%	60%	76%	26%
✓ Employed	<div style="width: 100%;"><div style="width: 23%;"></div></div>	10	23%	15%	15%	8%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	42	100%	90%	98%	10%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	33%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	48	17%	▲
Admits	3	11	-73%	▼
Discharges	1	6	-83%	▼
Service Hours	1,167	1,123	4%	

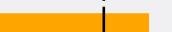
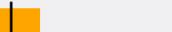
## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	97%	95%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	89%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	65%	52%	35% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	55%	-90% ▼

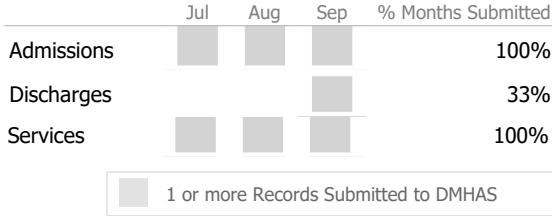
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		55	98%	60%	89%	38% ▲
✓ Social Support		46	82%	60%	76%	22% ▲
✓ Employed		16	29%	15%	15%	14% ▲

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		55	100%	90%	98%	10% ▲

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	-	-	
Discharges	-	-	
Service Hours	92	90	2%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	94%	69%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	65%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	78%	60%	71%	18% <span style="color: green;">▲</span>
✓ Stable Living Situation		17	94%	80%	78%	14% <span style="color: green;">▲</span>
● Employed		1	6%	20%	14%	-14% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	100%	90%	77%	10%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	100%

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 25 Active Standard Case Management Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	55	-4%
Admits	5	5	0%
Discharges	6	4	50% <span style="color: green;">▲</span>
Service Hours	1,220	877	39% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	95%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 65%; background-color: orange;"></div>	3	50%	65%	52%	-15% <span style="color: red;">▼</span>
● No Re-admit within 30 Days of Discharge	<div style="width: 83%; background-color: orange;"></div>	5	83%	85%	91%	-2% <span style="color: green;">▲</span>
● Follow-up within 30 Days of Discharge	<div style="width: 67%; background-color: orange;"></div>	2	67%	90%	55%	-23% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 83%; background-color: orange;"></div>	44	83%	60%	89%	23% <span style="color: green;">▲</span>
✓ Social Support	<div style="width: 72%; background-color: orange;"></div>	38	72%	60%	76%	12% <span style="color: green;">▲</span>
● Employed	<div style="width: 2%; background-color: orange;"></div>	1	2%	15%	15%	-13% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange;"></div>	47	100%	90%	98%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

  1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    █ Goal Met    █ Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

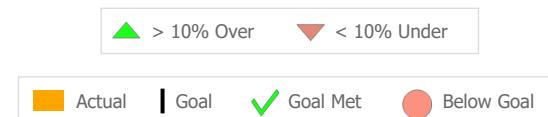
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	84	74% <span style="color: green;">▲</span>
Admits	167	88	90% <span style="color: green;">▲</span>
Discharges	167	88	90% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	0%	90%	78%	-90% <span style="color: red;">▼</span>
✓ Community Location Evaluation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	165	99%	80%	81%	19% <span style="color: green;">▲</span>
● Follow-up Service within 48 hours	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	NA	90%	88%	-90% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

\* State Avg based on 1 Active Re-entry Programs Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	84	-1%
Admits	2	2	0%
Discharges	5	2	150% <span style="color: green;">▲</span>
Service Hours	1,059	594	78% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	86%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	99%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 80%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	4	80%	65%	61%	15% <span style="color: green;">▲</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 90%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	75	90%	60%	79%	30% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 95%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	79	95%	80%	86%	15% <span style="color: green;">▲</span>
● Employed	<div style="width: 14%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	12	14%	20%	15%	-6%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 99%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	77	99%	90%	94%	9% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual     Goal   █ Goal Met   █ Below Goal

\* State Avg based on 33 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	3	-33%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	30	118	-75%	▼
Bed Days	184	188	-2%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	79%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	149 days	2.0	50%	90%	85%	-40% 
								

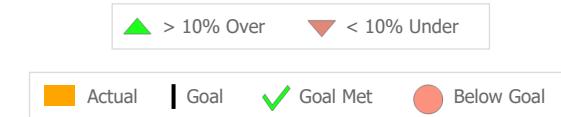
## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100% 

 1 or more Records Submitted to DMHAS

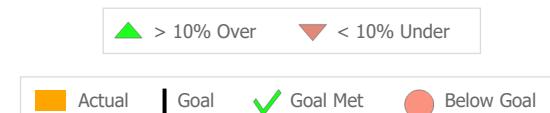
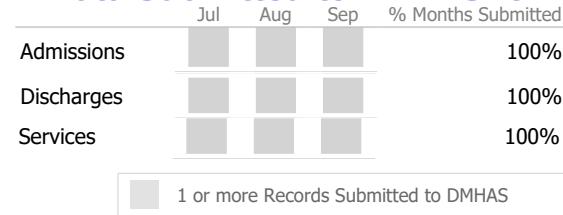
\* State Avg based on 7 Active Respite Bed Programs



## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	27	-26%	▼
Admits	16	25	-36%	▼
Discharges	14	24	-42%	▼
Service Hours	51	85	-40%	▼

## Data Submitted to DMHAS for Month



\* State Avg based on 17 Active Central Intake Programs

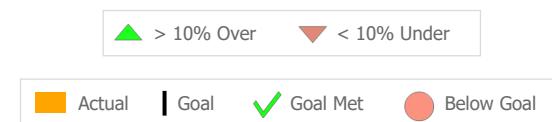
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	65	-14% 
Admits	30	40	-25% 
Discharges	14	42	-67% 

## Jail Diversion

Metric	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		1	50%	0%	88%	50%
Follow-up Service within 48 hours		1	50%	0%	88%	50% 

## Data Submitted to DMHAS for Month



\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	5	4	25% <span style="color: green;">▲</span>
Discharges	2	3	-33% <span style="color: red;">▼</span>
Service Hours	130	49	167% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month



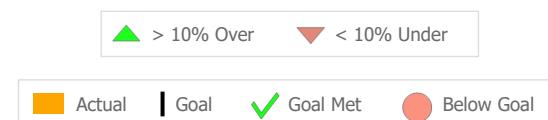
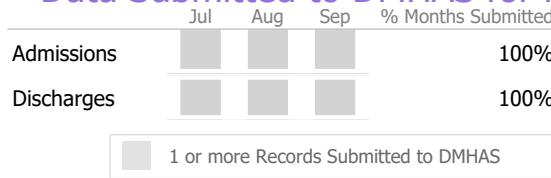
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	84	-7%
Admits	89	108	-18% <span style="color: red;">▼</span>
Discharges	87	110	-21% <span style="color: red;">▼</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request	<div style="width: 72%;"><div style="width: 100%;"></div></div>	72	81%	90%	78%	-9%
✓ Community Location Evaluation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	89	100%	80%	81%	20% <span style="color: green;">▲</span>
● Follow-up Service within 48 hours	<div style="width: 8%;"><div style="width: 100%;"></div></div>	8	89%	90%	88%	-1%

## Data Submitted to DMHAS for Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	136	7%
Admits	10	8	25% <span style="color: green;">▲</span>
Discharges	6	2	200% <span style="color: green;">▲</span>
Service Hours	788	533	48% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	92%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 83%;"><div style="width: 50%;"></div></div>	5	83%	50%	46%	33% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 85%;"><div style="width: 60%;"></div></div>	124	85%	60%	59%	25% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 95%;"><div style="width: 95%;"></div></div>	139	95%	95%	68%	0% <span style="color: green;">▲</span>
● Employed	<div style="width: 10%;"><div style="width: 30%;"></div></div>	14	10%	30%	22%	-20% <span style="color: red;">▼</span>

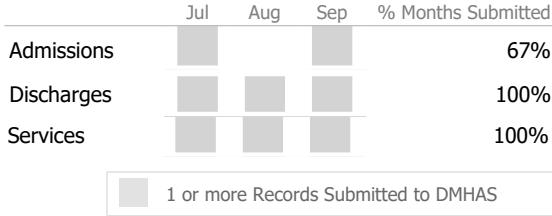
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	140	100%	90%	75%	10% <span style="color: green;">▲</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 75%;"></div></div>	10	100%	75%	81%	25% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under

Actual
Goal
Goal Met
Below Goal

\* State Avg based on 79 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	94	0%
Admits	1	12	-92% <span style="color: red;">▼</span>
Discharges	4	6	-33% <span style="color: red;">▼</span>
Service Hours	1,044	808	29% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	91%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	2	50%	50%	46%	0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 83%;"><div style="width: 50%;"></div></div>	78	83%	60%	59%	23% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 95%;"><div style="width: 50%;"></div></div>	89	95%	95%	68%	0%
● Employed	<div style="width: 5%;"><div style="width: 5%;"></div></div>	5	5%	30%	22%	-25% <span style="color: red;">▼</span>

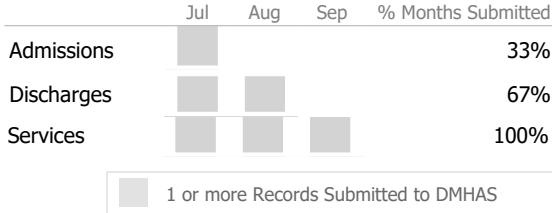
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 50%;"></div></div>	90	100%	90%	75%	10% <span style="color: green;">▲</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 50%;"></div></div>	1	100%	75%	81%	25% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 79 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	6	5	20% <span style="color: green;">▲</span>
Discharges	5	7	-29% <span style="color: red;">▼</span>
Service Hours	296	510	-42% <span style="color: red;">▼</span>
Bed Days	817	855	-4%

## Discharge Outcomes

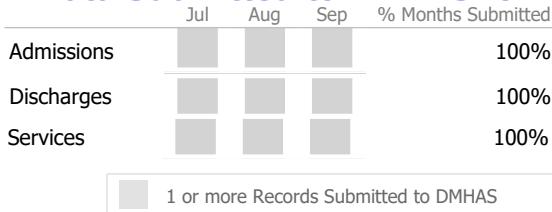
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
✓ No Re-admit within 30 Days of Discharge	<span style="background-color: orange;">█</span>	5	100%	85%	95%	15%	<span style="color: green;">▲</span>
✓ Follow-up within 30 Days of Discharge	<span style="background-color: orange;">█</span>	2	100%	90%	70%	10%	

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
									Actual % vs Goal %
● Avg Utilization Rate	<span style="background-color: cyan;">█</span> <span style="background-color: cyan;">█</span> <span style="background-color: cyan;">█</span>	11	97 days	0.8	81%	90%	77%	-9%	

█ < 90%
█ 90-110%
█ >110%

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Respite Bed Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	50	-2% ▼
Admits	3	6	-50% ▼
Discharges	3	2	50% ▲
Service Hours	1,736	1,505	15% ▲

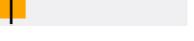
## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	93%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	95%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	65%	52%	35% ▲
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		2	67%	90%	55%	-23% ▼

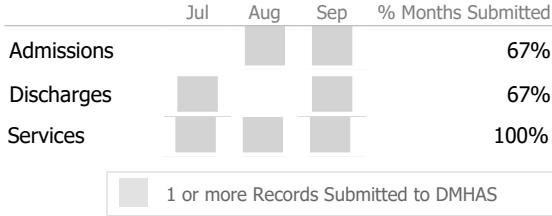
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		47	96%	60%	76%	36% ▲
✓ Stable Living Situation		45	92%	60%	89%	32% ▲
✓ Employed		11	22%	15%	15%	7%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	98%	90%	98%	8%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-		

## Data Submitted to DMHAS for Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	2	-		
Service Hours	246	609	-60%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	96%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	58%	0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	85%	40% ▲
● Stable Living Situation		4	80%	85%	96%	-5%
● Employed		0	0%	25%	16%	-25% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	97%	10%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	1	1	1	67%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 23 Active Residential Support Programs