

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	421	329	28%	▲
	Admits	265	229	16%	▲
	Discharges	167	231	-28%	▼
	Service Hours	780	602	29%	▲
	Bed Days	2,636	1,992	32%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 259 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		89%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Respect		88%	80%	91%
✓ Access		86%	80%	88%
● Outcome		79%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	195	36.8%
	Residential Services	67	12.6%
	Case Management	34	6.4%
	Other	175	33.0%
Other			
Forensic SA	Case Management	59	11.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	27	6%	8%	Male	328	78%	58%
26-34	94	22%	18%	Female	93	22%	42%
35-44	133	32%	24%	Transgender/Other			0%
45-54	97	23%	18%				
55-64	56	13%	20%				
65+	14	3%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	293	70%	64%	White/Caucasian	182	43%	59%
Hisp-Puerto Rican	97	23%	▲ 10%	Black/African American	135	32%	▲ 17%
Hispanic-Other	26	6%	11%	Other	97	23%	▲ 12%
Hispanic-Cuban	4	1%	0%	Asian	4	1%	1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander	3	1%	0%
Unknown			▼ 14%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Unknown			9%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	46	-26% ▼
Admits	23	29	-21% ▼
Discharges	18	32	-44% ▼
Service Hours	45	63	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic		
6 Month Updates	0%	20%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	18	100%	50%	42%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	36	100%	80%	65%	20% ▲
Employed	<div><div></div></div>	10	28%	20%	29%	8%
Self Help	<div><div></div></div>	0	0%	60%	35%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	13	72%	90%	59%	-18% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	3	5	-40% ▼
Discharges	4	4	0%
Bed Days	153	272	-44% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	4	100%	85%	70%	15% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	3	37 days	0.5	55%	90%	64%	-35% ▼
<div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div>								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
<div><div>1 or more Records Submitted to DMHAS</div></div>				

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

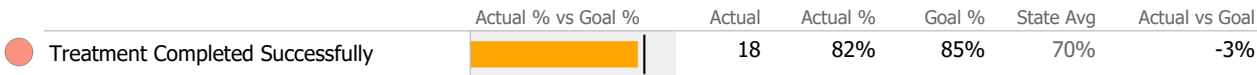
Below Goal

\* State Avg based on 12 Active Recovery House Programs

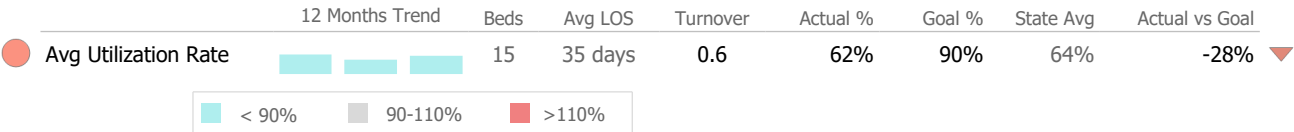
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	25	8%
Admits	23	19	21% ▲
Discharges	22	20	10%
Bed Days	851	544	56% ▲

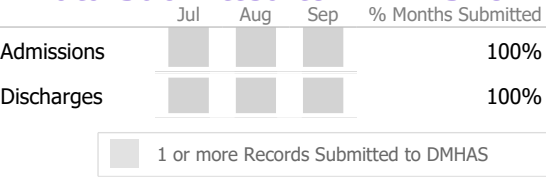
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



\* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	175	139	26% ▲
Admits	49	26	88% ▲
Discharges	5	40	-88% ▼
Service Hours	15	12	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div>	<div><div></div></div>
	100%	86%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>		67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

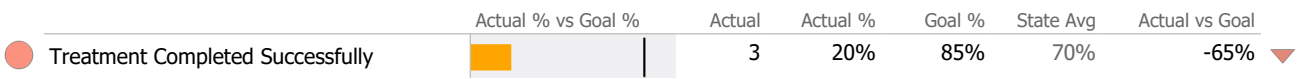
Below Goal

\* State Avg based on 5 Active Integrated Primary Care Programs

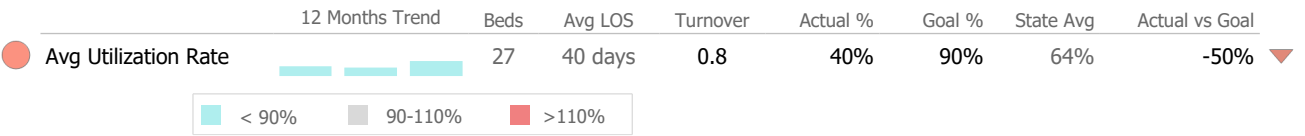
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	13	146% ▲
Admits	30	5	500% ▲
Discharges	15	7	114% ▲
Bed Days	989	738	34% ▲

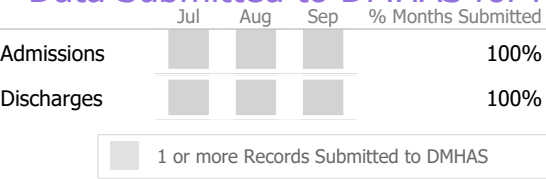
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



\* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	15	180% ▲
Admits	20	13	54% ▲
Discharges	8	8	0%
Service Hours	9	18	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	8	100%	50%	92%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	40	95%	60%	93%	35% ▲
Stable Living Situation	<div><div></div></div>	37	88%	80%	77%	8%
Self Help	<div><div></div></div>	25	60%	60%	66%	0%
Employed	<div><div></div></div>	7	17%	20%	23%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	2	6%	90%	60%	-84% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>		67%
Discharges	<div></div>	<div></div>		67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual  Goal  Goal Met  Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	6	183% ▲
Admits	6	1	500% ▲
Discharges	7	2	250% ▲
Service Hours	33	24	37% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	5	71%	50%	92%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	16	94%	60%	93%	34% ▲
Self Help	<div><div></div></div>	12	71%	60%	66%	11% ▲
Employed	<div><div></div></div>	2	12%	20%	23%	-8%
Stable Living Situation	<div><div></div></div>	5	29%	80%	77%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	8	80%	90%	60%	-10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual  Goal  Goal Met  Below Goal

\* State Avg based on 8 Active Standard Case Management Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	195	157	24% ▲
Admits	104	128	-19% ▼
Discharges	87	114	-24% ▼
Service Hours	677	485	40% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	84%	50%
On-Time Periodic		
6 Month Updates	3%	9%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	41	47%	50%	51%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	180	90%	75%	43%	15% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	99	50%	55%	24%	-5%
Stable Living Situation	<div><div></div></div>	176	88%	95%	44%	-7%
Employed	<div><div></div></div>	74	37%	50%	22%	-13% ▼
Improved/Maintained Function Score	<div><div></div></div>	82	70%	75%	29%	-5%
Self Help	<div><div></div></div>	49	25%	60%	12%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	88	79%	90%	38%	-11% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	90	88%	75%	57%	13% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual  Goal  Goal Met  Below Goal

\* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	8	38% ▲
Admits	7	3	133% ▲
Discharges	1	4	-75% ▼
Bed Days	643	438	47% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	0%	18%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	0	0%	70%	75%	-70% ▼
No Re-admit within 30 Days of Discharge	<div></div>	1	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	58%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div></div>	1	9%	70%	68%	-61% ▼
Improved/Maintained Function Score	<div></div>	1	50%	95%	91%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div></div>	8	89 days	0.7	87%	90%	74%	-3%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>			33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs