

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	68	60	13%	▲
	Admits	8	5	60%	▲
	Discharges	14	10	40%	▲
	Service Hours	297	309	-4%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 35 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		86%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	68	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	3%	8%
26-34	7	10%	18%
35-44	10	15%	24%
45-54	9	13%	18%
55-64	18	26%	20%
65+	22	32%	▲ 12%

Gender	#	%	State Avg
Female	37	54%	▲ 42%
Male	31	46%	▼ 58%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	48	71%	64%
Unknown	13	19%	14%
Hispanic-Other	5	7%	11%
Hispanic-Mexican	1	1%	1%
Hisp-Puerto Rican	1	1%	10%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	43	63%	59%
Unknown	13	19%	9%
Black/African American	4	6%	▼ 17%
Multiple Races	4	6%	1%
Am. Indian/Native Alaskan	2	3%	1%
Asian	2	3%	1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	60	13% ▲
Admits	8	5	60% ▲
Discharges	14	10	40% ▲
Service Hours	297	309	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	21%	26%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	71%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	13	93%	75%	66%	18% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	50	93%	90%	83%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	8	100%	75%	76%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>		67%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 97%
Valid TEDS Data	<div><div></div></div>	N/A 65%
On-Time Periodic		Actual State Avg
6 Month Updates	<div><div></div></div>	N/A 35%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	N/A	N/A	55%	45%	-55% ▼
Employed	<div><div></div></div>	N/A	N/A	50%	26%	-50% ▼
Improved/Maintained Function Score	<div><div></div></div>	N/A	N/A	75%	21%	-75% ▼
Not Arrested	<div><div></div></div>	N/A	N/A	75%	55%	-75% ▼
Self Help	<div><div></div></div>	N/A	N/A	60%	20%	-60% ▼
Stable Living Situation	<div><div></div></div>	N/A	N/A	95%	52%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	54%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
<div><div></div> 1 or more Records Submitted to DMHAS</div>				

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 100%
Valid TEDS Data	<div></div>	N/A 100%
On-Time Periodic		Actual State Avg
6 Month Updates	<div></div>	N/A 30%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div></div>	N/A	N/A	55%	30%	-55% ▼
Employed	<div></div>	N/A	N/A	50%	22%	-50% ▼
Improved/Maintained Function Score	<div></div>	N/A	N/A	75%	11%	-75% ▼
Not Arrested	<div></div>	N/A	N/A	75%	44%	-75% ▼
Self Help	<div></div>	N/A	N/A	60%	19%	-60% ▼
Stable Living Situation	<div></div>	N/A	N/A	95%	44%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	N/A	N/A	90%	22%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 5 Active Naltrexone Programs