


Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)








Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	73	125	-42%	▼
	Admits	12	41	-71%	▼
	Discharges	11	43	-74%	▼
	Service Hours	83	307	-73%	▼

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 90 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		99%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		97%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Respect		95%	80%	91%
✓ Access		94%	80%	88%
✓ Outcome		91%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	60	82.2%
	Case Management	13	17.8%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	3%	8%	Male	41	56%	58%
26-34	12	16%	18%	Female	32	44%	42%
35-44	23	32%	24%	Transgender/Other			0%
45-54	17	23%	18%				
55-64	16	22%	20%				
65+	3	4%	12%				

Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	35	48%	▼ 64%	White/Caucasian	43	59%	59%
Hisp-Puerto Rican	25	34%	▲ 10%	Other	20	27%	▲ 12%
Hispanic-Other	10	14%	11%	Black/African American	8	11%	17%
Hispanic-Mexican	2	3%	1%	Am. Indian/Native Alaskan	1	1%	1%
Unknown	1	1%	▼ 14%	Unknown	1	1%	9%
Hispanic-Cuban			0%	Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients

State Avg

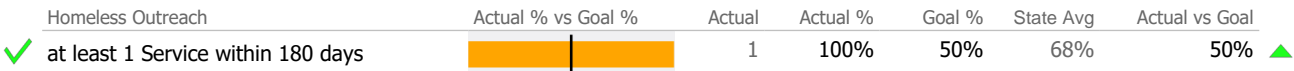
▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	28	-75%	▼
Admits	1	15	-93%	▼
Discharges	7	12	-42%	▼
Service Hours	9	64	-87%	▼

Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>			33%
Discharges	<div></div>			33%
Services	<div></div>			33%

1 or more Records Submitted to DMHAS



* State Avg based on 24 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	-	-	
Discharges	-	1	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	30%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	100%	50%	22%	50% ▲
Abstinence/Reduced Drug Use		3	100%	55%	30%	45% ▲
Not Arrested		3	100%	75%	44%	25% ▲
Stable Living Situation		3	100%	95%	44%	5%
Self Help		1	33%	60%	19%	-27% ▼
Improved/Maintained Function Score		0	0%	75%	11%	-75% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 5 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	46	24% ▲
Admits	11	5	120% ▲
Discharges	4	8	-50% ▼
Service Hours	74	129	-42% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	96%	65%
On-Time Periodic		
6 Month Updates	31%	35%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	50%	50%	59%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	56	98%	75%	55%	23% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	41	72%	55%	45%	17% ▲
Self Help	<div><div></div></div>	43	75%	60%	20%	15% ▲
Employed	<div><div></div></div>	33	58%	50%	26%	8%
Stable Living Situation	<div><div></div></div>	52	91%	95%	52%	-4%
Improved/Maintained Function Score	<div><div></div></div>	4	10%	75%	21%	-65% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	40	75%	90%	54%	-15% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>		<div></div>	67%
Services	<div></div>		<div></div>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

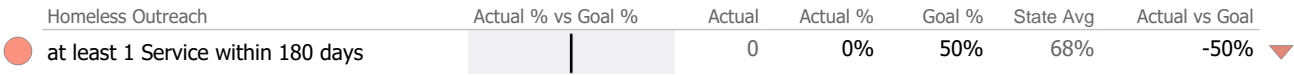
 Goal Met Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	54	-89%	▼
Admits	-	21	-100%	▼
Discharges	-	22	-100%	▼
Service Hours	-	115	-100%	▼

Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS



* State Avg based on 24 Active Outreach & Engagement Programs