Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024   (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	33	35	-6%	
	Admits	2	8	-75%	▼
	Discharges		4	-100%	▼
	Service Hours	150	96	56%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 35 FY24 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		97%	80%	92%
✓	Overall		97%	80%	91%
✓	Access		97%	80%	88%
✓	Quality and Appropriateness		97%	80%	93%
✓	Respect		97%	80%	91%
✓	Participation in Treatment		94%	80%	92%
✓	Outcome		80%	80%	83%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		33	100.0%

Client Demographics

Age

	#	%	State Avg
18-25	1	3%	8%
26-34	8	26%	18%
35-44	7	23%	24%
45-54	5	16%	18%
55-64	5	16%	20%
65+	5	16%	12%

Gender

	#	%	State Avg
Female	17	52%	42%
Male	16	48%	58%
Transgender/Other			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	29	88% ▲	64%
Unknown	3	9%	14%
Hispanic-Other	1	3%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%

Race

	#	%	State Avg
White/Caucasian	31	94% ▲	59%
Other	1	3%	12%
Unknown	1	3%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American		▼	17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	35	-6%	
Admits	2	8	-75%	▼
Discharges	-	4	-100%	▼
Service Hours	150	96	56%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	92%
✓	Valid TEDS Data	99%	50%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	63%	9%

Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		28	85%	75%	43%	10%	
●	Stable Living Situation		29	88%	95%	44%	-7%	
●	Employed		14	42%	50%	22%	-8%	
●	Abstinence/Reduced Drug Use		11	33%	55%	24%	-22%	▼
●	Self Help		12	36%	60%	12%	-24%	▼
●	Improved/Maintained Function Score		0	0%	75%	29%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		28	85%	90%	38%	-5%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		2	100%	75%	57%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪		▪	67%
Discharges				0%
Services	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs