

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,889	2,037	-7%
	Admits	527	678	-22% ▼
	Discharges	526	655	-20% ▼
	Service Hours	11,276	8,839	28% ▲
	Bed Days	5,676	5,653	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 286 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		93%	80%	91%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	908	43.7%
	Other	370	17.8%
	Crisis Services	284	13.7%
	Community Support	152	7.3%
	Intake	128	6.2%
	Inpatient Services	73	3.5%
	ACT	43	2.1%
	Residential Services	10	0.5%
Forensic MH			
	Forensics Community-based	109	5.2%

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	156	8%	8%		Male	1,081	57%	58%
26-34	301	16%	18%		Female	806	43%	42%
35-44	350	19%	24%		Transgender/Other	2	0%	0%
45-54	335	18%	18%					
55-64	396	21%	20%					
65+	347	18%	12%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	1,153	61%	64%		Black/African American	634	37%	17%
Hispanic-Other	287	15%	11%		White/Caucasian	604	35%	59%
Unknown	245	13%	14%		Other	382	22%	12%
Hisp-Puerto Rican	176	9%	10%		Unknown	46	3%	9%
Hispanic-Mexican	23	1%	1%		Asian	26	2%	1%
Hispanic-Cuban	5	0%	0%		Multiple Races	24	1%	1%
					Am. Indian/Native Alaskan	4	0%	1%
					Hawaiian/Other Pacific Islander	4	0%	0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	94	-30% ▼
Admits	45	73	-38% ▼
Discharges	53	67	-21% ▼

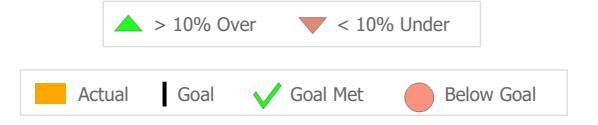
Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	2	18%	0%	88%	18%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	343	345	-1%
Admits	-	-	
Discharges	-	1	-100% ▼

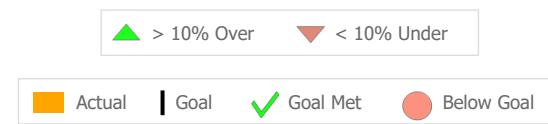
Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS



* State Avg based on 1 Active Housing Assistance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	50	-14%	▼
Admits	3	1	200%	▲
Discharges	1	5	-80%	▼
Service Hours	696	549	27%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic 6 Month Updates	85%	95%
Diagnosis Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	52%	-65% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		34	79%	60%	89%	19% ▲
Social Support		26	60%	60%	76%	0%
Employed		1	2%	15%	15%	-13% ▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		42	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	67%
Discharges	1	1	1	33%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

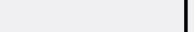
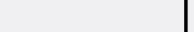
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

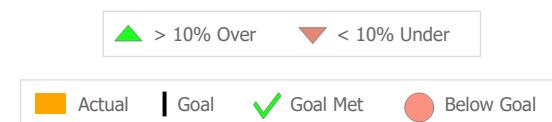
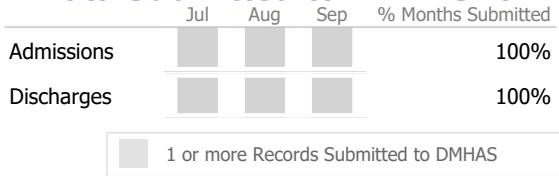
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	247	-35% 
Admits	193	304	-37% 
Discharges	193	303	-36% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Evaluation within 1.5 hours of Request		0	0%	90%	78%	-90% 
 Community Location Evaluation		1	100%	80%	81%	20% 
 Follow-up Service within 48 hours		0	NA	90%	88%	-90% 

Data Submitted to DMHAS for Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	25	4%
Admits	5	5	0%
Discharges	5	5	0%
Bed Days	1,920	1,908	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 95%;"></div></div>	5	100%	95%	61%	5%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 92%;"></div></div>	5	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 83%;"></div></div>	5	100%	90%	83%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 85%;"><div style="width: 85%;"></div></div>	85% 81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 93%;"><div style="width: 93%;"></div></div>	93% 21%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 99%;"><div style="width: 99%;"></div></div>	21	567 days	0.8	99%	90%	97%	9%

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	27	-7%
Admits	4	6	-33% ▼
Discharges	4	6	-33% ▼
Bed Days	1,925	1,927	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
● Treatment Completed Successfully	█	2	50%	95%	61%	-45% ▼		
✓ No Re-admit within 30 Days of Discharge	█	4	100%	85%	92%	15% ▲		
● Follow-up within 30 Days of Discharge	█	1	50%	90%	83%	-40% ▼		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	█	95%	81%
On-Time Periodic			
✓ 6 Month Updates	█	94%	21%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis	█	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
									Actual	Goal	Actual vs Goal
✓ Avg Utilization Rate	█ █ █	21	634 days	0.8	100%	90%	97%	10%			
									█ < 90% █ 90-110% █ >110%		

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic 6 Month Updates	N/A	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	63%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	86%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	71%	N/A

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic 6 Month Updates	N/A	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	63%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	86%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	71%	N/A

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	▼
Admits	1	1	0%	
Discharges	1	-		
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
On-Time Periodic 6 Month Updates	75%	81%
Diagnosis Valid MH/SU Diagnosis	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	100%	1	100%	95%	63%	5%
✓ No Re-admit within 30 Days of Discharge	100%	1	100%	85%	86%	15% ▲
✓ Follow-up within 30 Days of Discharge	100%	1	100%	90%	80%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	0%	0	0%	90%	71%	-90% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions			1	33%
Discharges	1			33%
Services		1		0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	69	54	28%	▲
Admits	9	6	50%	▲
Discharges	4	6	-33%	▼
Service Hours	2,230	2,415	-8%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	49%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	50%	46%	25%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		59	86%	60%	59%	26%
● Stable Living Situation		64	93%	95%	68%	-2%
● Employed		10	14%	30%	22%	-16% ▼

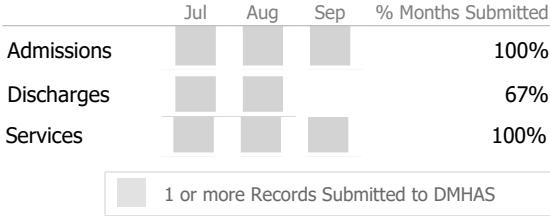
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		65	100%	90%	75%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		9	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

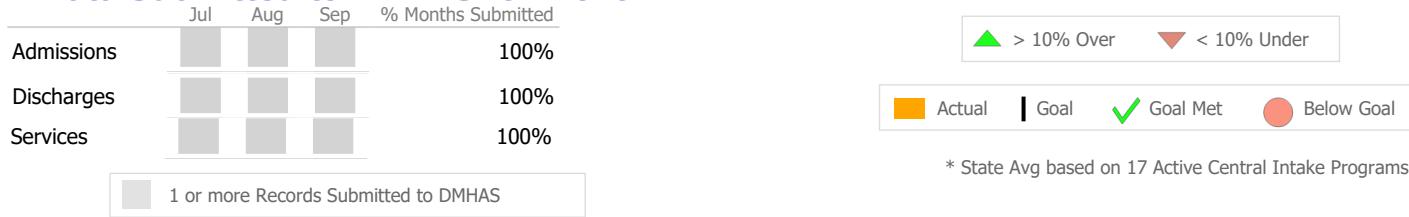
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	118	136	-13%	▼
Admits	52	37	41%	▲
Discharges	68	32	113%	▲
Service Hours	385	263	46%	▲

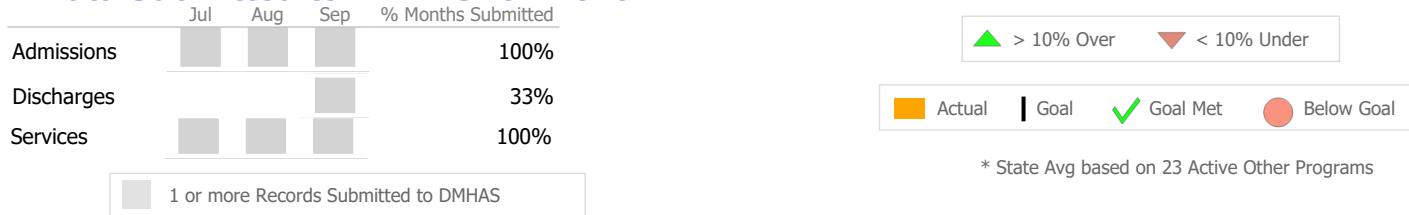
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	2	200%	▲
Admits	4	1	300%	▲
Discharges	3	1	200%	▲
Service Hours	32	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	456	438	4%
Admits	28	14	100% ▲
Discharges	32	17	88% ▲
Service Hours	2,888	1,515	91% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	92%	49%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 56%;"> </div>	18	56%	50%	46%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 71%;"> </div>	323	71%	60%	59%	11% ▲
✓ Stable Living Situation	<div style="width: 97%;"> </div>	443	97%	95%	68%	2% ▲
● Employed	<div style="width: 16%;"> </div>	71	16%	30%	22%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"> </div>	424	100%	90%	75%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"> </div>	28	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under█ Actual | Goal █ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	25	-12%	▼
Admits	2	5	-60%	▼
Discharges	2	5	-60%	▼
Bed Days	1,831	1,818	1%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 95%;"></div>	2	100%	95%	61%	5%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 95%;"></div>	2	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 95%;"></div>	2	100%	90%	83%	10%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 92%;"></div>	92% 81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"></div>	100% 21%

	Actual	State Avg
✓ Valid MH/SU Diagnosis	<div style="width: 100%;"></div>	100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 90%;"></div>	20	577 days	0.9	100%	90%	97%	10%

█ < 90%
 █ 90-110%
 █ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

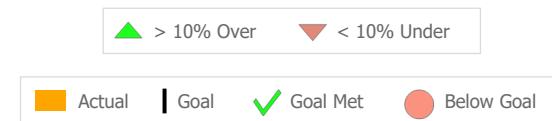
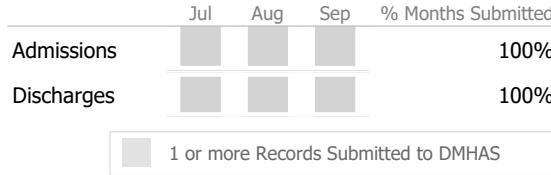
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	149	-14% 
Admits	104	142	-27% 
Discharges	104	136	-24% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Evaluation within 1.5 hours of Request		57	56%	90%	78%	-34% 
 Community Location Evaluation		91	89%	80%	81%	9% 
 Follow-up Service within 48 hours		27	96%	90%	88%	6% 

Data Submitted to DMHAS for Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	60	-8%
Admits	5	7	-29% ▼
Discharges	3	5	-40% ▼
Service Hours	787	770	2%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	91%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		98%	86%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	65%	61%	35% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		41	75%	60%	79%	15% ▲
✓ Stable Living Situation		52	95%	80%	86%	15% ▲
● Employed		2	4%	20%	15%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		53	100%	90%	94%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	67%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	101	-4%
Admits	6	6	0%
Discharges	-	3	-100% ▼
Service Hours	1,410	892	58% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	90%	86%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	61%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		75	77%	60%	79%	17% ▲
✓ Stable Living Situation		85	88%	80%	86%	8%
● Employed		4	4%	20%	15%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		97	100%	90%	94%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	265	255	4%
Admits	8	14	-43% ▼
Discharges	9	11	-18% ▼
Service Hours	1,639	1,546	6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	49%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	33%	50%	46%	-17% ▼
Recovery						
✓ Social Support		198	75%	60%	59%	15% ▲
✓ Stable Living Situation		256	97%	95%	68%	2%
● Employed		54	20%	30%	22%	-10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		256	100%	90%	75%	10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		8	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

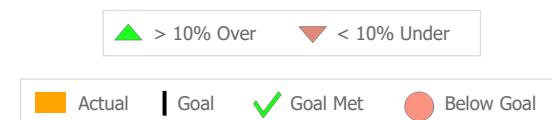
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	72	-35% ▼
Admits	22	38	-42% ▼
Discharges	20	31	-35% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	6	100%	0%	88%	100%	▲

Data Submitted to DMHAS for Month



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	6	250%	▲
Admits	7	2	250%	▲
Discharges	10	-		
Service Hours	124	24		

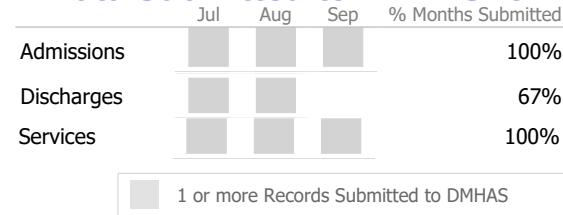
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	16	-38%	▼
Admits	9	12	-25%	▼
Discharges	8	15	-47%	▼
Service Hours	49	71	-31%	▼

Data Submitted to DMHAS for Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	32	3%
Admits	3	3	0%
Discharges	4	5	-20% ▼
Service Hours	633	595	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	71%	49%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 20%;"></div></div>	2	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 91%;"><div style="width: 60%;"></div></div>	30	91%	60%	59%	31% ▲
● Employed	<div style="width: 27%;"><div style="width: 30%;"></div></div>	9	27%	30%	22%	-3%
● Stable Living Situation	<div style="width: 91%;"><div style="width: 95%;"></div></div>	30	91%	95%	68%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	30	100%	90%	75%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 75%;"></div></div>	3	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual Goal █ Goal Met █ Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	80	29%	▲
Admits	17	1	1600%	▲
Discharges	2	1	100%	▲
Service Hours	403	199	103%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	96%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
✓ Social Support		83	81%	60%	59%	21% ▲
✓ Stable Living Situation		102	99%	95%	68%	4%
● Employed		24	23%	30%	22%	-7%

Service Utilization

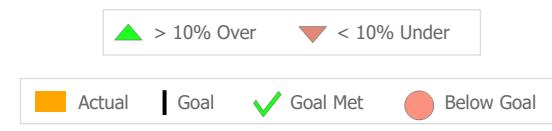
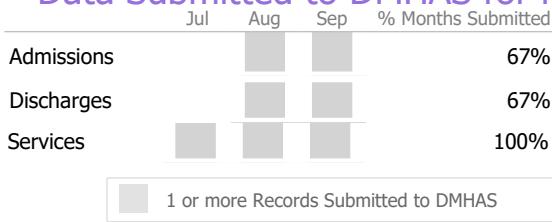
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		98	97%	90%	75%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	65%	75%	81%	-10%

Data Submitted to DMHAS for Month



* State Avg based on 79 Active Standard Outpatient Programs