

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	684	726	-6%
	Admits	700	687	2%
	Discharges	721	735	-2%
	Service Hours	523	536	-2%
	Bed Days	11,988	13,147	-9%
	S.Rehab/PHP/IOP	443	604	-27% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 472 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ General Satisfaction		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Respect		88%	80%	91%
✓ Outcome		84%	80%	83%
✓ Access		81%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	512	69.0%
	Outpatient	127	17.1%
	IOP	24	3.2%
	Medication Assisted Treatment	23	3.1%
Forensic SA	Case Management	56	7.5%

Age	#	%	State Avg
18-25	33	5%	8%
26-34	150	22%	18%
35-44	244	36% ▲	24%
45-54	130	19%	18%
55-64	106	15%	20%
65+	21	3%	12%

Ethnicity	#	%	State Avg
Non-Hispanic	515	75% ▲	64%
Hisp-Puerto Rican	95	14%	10%
Hispanic-Other	50	7%	11%
Unknown	20	3% ▼	14%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	2	0%	1%

Gender	#	%	State Avg
Male	540	79% ▲	58%
Female	144	21% ▼	42%
Transgender/Other			0%

Race	#	%	State Avg
White/Caucasian	452	66%	59%
Black/African American	129	19%	17%
Other	82	12%	12%
Am. Indian/Native Alaskan	11	2%	1%
Unknown	7	1%	9%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	14	10	40% ▲
Discharges	13	11	18% ▲
Bed Days	879	828	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	60%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	85%	85%	81%	0%
No Re-admit within 30 Days of Discharge		9	69%	85%	81%	-16% ▼
Follow-up within 30 Days of Discharge		7	64%	90%	61%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		22	100%	70%	94%	30% ▲
Improved/Maintained Function Score		11	85%	75%	81%	10%
Employed		6	27%	60%	33%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	60 days	0.5	96%	90%	94%	6%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	17	29% ▲
Admits	13	7	86% ▲
Discharges	11	7	57% ▲
Bed Days	866	946	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	60%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	100%	85%	81%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		9	82%	85%	81%	-3%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		8	73%	90%	61%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		17	77%	70%	94%	7%
Improved/Maintained Function Score		10	91%	75%	81%	16% ▲
Employed		4	18%	60%	33%	-42% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	68 days	0.5	86%	90%	94%	-4%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	335	331	1%
Admits	376	362	4%
Discharges	377	360	5%
Bed Days	1,678	1,651	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		277	73%	80%	77%	-7%
No Re-admit within 30 Days of Discharge		303	80%	85%	80%	-5%
Follow-up within 30 Days of Discharge		149	54%	90%	56%	-36%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	4 days	0.1	91%	90%	70%	1%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	211	233	-9%
Admits	132	146	-10%
Discharges	132	143	-8%
Bed Days	7,457	8,568	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	N/A	18%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓	Treatment Completed Successfully		98	74%	70%	75%	4%
✓	No Re-admit within 30 Days of Discharge		123	93%	85%	91%	8%
●	Follow-up within 30 Days of Discharge		56	57%	90%	58%	-33% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		151	71%	70%	68%	1%
✓	Improved/Maintained Function Score		125	95%	95%	91%	0%

Bed Utilization

		12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		87	56 days	0.4	93%	90%	74%	3%		
< 90% 90-110% >110%											

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	31	-3%
Admits	18	19	-5%
Discharges	17	18	-6%
Bed Days	1,108	1,154	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	90%
On-Time Periodic		
6 Month Updates	N/A	60%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	82%	85%	81%	-3%
No Re-admit within 30 Days of Discharge		16	94%	85%	81%	9%
Follow-up within 30 Days of Discharge		11	79%	90%	61%	-11%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		30	100%	70%	94%	30%
Employed		13	43%	60%	33%	-17%
Improved/Maintained Function Score		13	76%	75%	81%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	57 days	0.4	93%	90%	94%	3%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	35	-31% ▼
Admits	13	26	-50% ▼
Discharges	20	26	-23% ▼
Service Hours	3	13	-76% ▼
Social Rehab/PHP/IOP Days	443	604	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Valid TEDS Data	100%	86%
On-Time Periodic 6 Month Updates	N/A	3%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	85%	50%	57%	35% ▲
Follow-up within 30 Days of Discharge		9	53%	90%	60%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		24	100%	75%	69%	25% ▲
Self Help		19	79%	60%	24%	19% ▲
Improved/Maintained Function Score		18	90%	75%	58%	15% ▲
Abstinence/Reduced Drug Use		13	54%	55%	50%	-1%
Stable Living Situation		22	92%	95%	77%	-3%
Employed		11	46%	50%	26%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	43%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 60 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	127	162	-22% ▼
Admits	87	81	7%
Discharges	100	120	-17% ▼
Service Hours	318	402	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	99%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		83	83%	50%	51%	33% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		130	98%	75%	43%	23% ▲
Self Help		96	73%	60%	12%	13% ▲
Abstinence/Reduced Drug Use		79	60%	55%	24%	5%
Improved/Maintained Function Score		99	97%	75%	29%	22% ▲
Employed		67	51%	50%	22%	1%
Stable Living Situation		117	89%	95%	44%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	94%	90%	38%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		58	68%	75%	57%	-7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21		
Admits	11	-	
Discharges	12	-	
Service Hours	162	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	50%	92%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		22	100%	60%	93%	40% ▲
✓ Self Help		21	95%	60%	66%	35% ▲
✓ Employed		10	45%	20%	23%	25% ▲
✓ Stable Living Situation		20	91%	80%	77%	11% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	60%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	30	50% ▲
Admits	20	13	54% ▲
Discharges	33	17	94% ▲
Service Hours	32	19	72% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	97%	50%	92%	47% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		45	98%	60%	93%	38% ▲
✓ Self Help		43	93%	60%	66%	33% ▲
● Employed		4	9%	20%	23%	-11% ▼
● Stable Living Situation		30	65%	80%	77%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		13	87%	90%	60%	-3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	26	-12% ▼
Admits	16	7	129% ▲
Discharges	6	8	-25% ▼
Service Hours	8	42	-81% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
Valid TEDS Data	99%	65%
On-Time Periodic		
6 Month Updates	100%	35%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	83%	50%	59%	33% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		25	89%	55%	45%	34% ▲
Not Arrested		27	96%	75%	55%	21% ▲
Self Help		20	71%	60%	20%	11% ▲
Stable Living Situation		27	96%	95%	52%	1%
Employed		11	39%	50%	26%	-11% ▼
Improved/Maintained Function Score		7	64%	75%	21%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	59%	90%	54%	-31% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 100%
Valid TEDS Data		N/A 100%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 30%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	30%	-55% ▼
● Employed		N/A	N/A	50%	22%	-50% ▼
● Improved/Maintained Function Score		N/A	N/A	75%	11%	-75% ▼
● Not Arrested		N/A	N/A	75%	44%	-75% ▼
● Self Help		N/A	N/A	60%	19%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	44%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	22%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 5 Active Naltrexone Programs