

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
Unique Clients	879	879	0%	
Admits	425	389	9%	
Discharges	402	387	4%	
Service Hours	9,325	8,886	5%	
Bed Days	1,180	1,135	4%	

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Community Support	274	20.1%	
Social Rehabilitation	220	16.1%	
Outpatient	192	14.1%	
Crisis Services	161	11.8%	
Other	100	7.3%	
ACT	76	5.6%	
Case Management	59	4.3%	
Employment Services	47	3.4%	
Intake	35	2.6%	
Residential Services	19	1.4%	
Forensic MH			
Forensics Community-based	171	12.5%	
Forensic SA			
Forensics Community-based	10	0.7%	

Consumer Satisfaction Survey

(Based on 155 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall	94% 80% 91%	94%	80%	91%
✓ General Satisfaction	92% 80% 92%	92%	80%	92%
✓ Participation in Treatment	92% 80% 92%	92%	80%	92%
✓ Quality and Appropriateness	91% 80% 93%	91%	80%	93%
✓ Respect	89% 80% 91%	89%	80%	91%
✓ Access	87% 80% 88%	87%	80%	88%
✓ Outcome	84% 80% 83%	84%	80%	83%

 Satisfied % |  Goal % |  0-80% |  80-100% |  Goal Met |  Under Goal

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	94	11%	8%		Male	529	60%	58%
26-34	167	19%	18%		Female	336	38%	42%
35-44	179	20%	24%		Transgender/Other	14	2%	0%
45-54	130	15%	18%					
55-64	165	19%	20%					
65+	144	16%	12%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	723	82%	64%	▲	White/Caucasian	609	70%	59%
Unknown	89	10%	14%		Black/African American	135	16%	17%
Hispanic-Other	41	5%	11%		Unknown	54	6%	9%
Hisp-Puerto Rican	25	3%	10%		Other	44	5%	12%
Hispanic-Cuban	1	0%	0%		Multiple Races	13	1%	1%
Hispanic-Mexican			1%		Asian	9	1%	1%
					Am. Indian/Native Alaskan	4	0%	1%
					Hawaiian/Other Pacific Islander	1	0%	0%

 Unique Clients |  State Avg |  ▲ > 10% Over State Avg |  ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	76	67	13%	▲
Admits	5	4	25%	▲
Discharges	6	4	50%	▲
Service Hours	1,248	1,604	-22%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 67%; background-color: #f0a000; height: 10px;"></div>	4	67%	65%	52%	2%
● No Re-admit within 30 Days of Discharge	<div style="width: 75%; background-color: #f0a000; height: 10px;"></div>	3	75%	85%	91%	-10%
● Follow-up within 30 Days of Discharge	<div style="width: 25%; background-color: #f0a000; height: 10px;"></div>	1	25%	90%	55%	-65% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 95%; background-color: #f0a000; height: 10px;"></div>	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 95%; background-color: #f0a000; height: 10px;"></div>	95%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	<div style="width: 97%; background-color: #f0a000; height: 10px;"></div>	97%

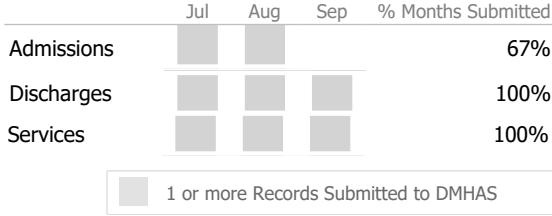
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 80%; background-color: #f0a000; height: 10px;"></div>	61	80%	60%	89%	20% ▲
● Employed	<div style="width: 7%; background-color: #f0a000; height: 10px;"></div>	5	7%	15%	15%	-8%
● Social Support	<div style="width: 45%; background-color: #f0a000; height: 10px;"></div>	34	45%	60%	76%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: #f0a000; height: 10px;"></div>	70	100%	90%	98%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	111	94	18%	▲
Admits	4	6	-33%	▼
Discharges	2	3	-33%	▼
Service Hours	1,682	1,283	31%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	91%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	85%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	91%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		2	100%	65%	61%	35%	▲
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		107	96%	80%	86%	16%	▲
✓ Social Support		78	70%	60%	79%	10%	
● Employed		13	12%	20%	15%	-8%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		109	100%	90%	94%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■		33%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	101	2%
Admits	9	2	350% ▲
Discharges	9	7	29% ▲
Service Hours	839	770	9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	91%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	84%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 56%;"><div style="width: 100%;"></div></div>	5	56%	65%	61%	-9%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 73%;"><div style="width: 100%;"></div></div>	75	73%	60%	79%	13% ▲
✓ Stable Living Situation	<div style="width: 92%;"><div style="width: 100%;"></div></div>	95	92%	80%	86%	12% ▲
● Employed	<div style="width: 15%;"><div style="width: 100%;"></div></div>	15	15%	20%	15%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 99%;"><div style="width: 100%;"></div></div>	93	99%	90%	94%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	53	13%	▲
Admits	7	7	0%	
Discharges	4	2	100%	▲
Service Hours	533	718	-26%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	86%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	97%

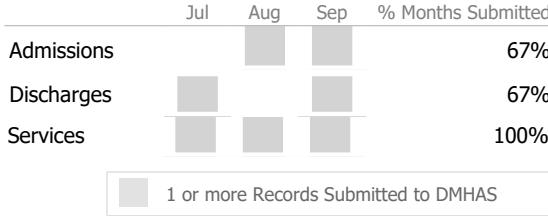
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	65%	61%	35% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		58	97%	80%	86%	17% ▲
✓ Social Support		42	70%	60%	79%	10%
● Employed		7	12%	20%	15%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		55	98%	90%	94%	8%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	48	-2%
Admits	3	4	-25% ▼
Discharges	4	2	100% ▲
Service Hours	258	197	31% ▲

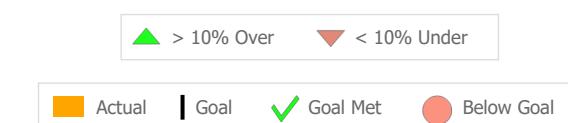
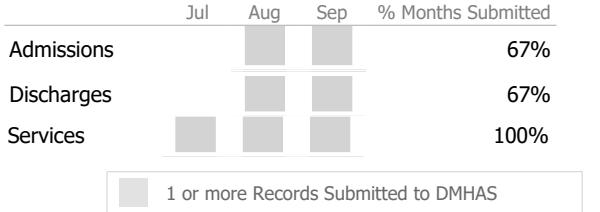
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		21	45%	35%	43%	10% 
● Clients Receiving Services		36	82%	90%	90%	-8% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ On-Time Periodic 6 Month Updates		93%

Data Submitted to DMHAS for Month



* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	30	30%	▲
Admits	8	5	60%	▲
Discharges	12	5	140%	▲
Service Hours	117	115	1%	

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	49	-4%
Admits	25	22	14% ▲
Discharges	7	9	-22% ▼
Service Hours	406	39	

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	72	-8%
Admits	7	2	250% ▲
Discharges	3	3	0%
Service Hours	476	487	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	96%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	88%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 67%;"><div style="width: 50%;"></div></div>	2	67%	50%	46%	17% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 76%;"><div style="width: 60%;"></div></div>	50	76%	60%	59%	16% ▲
✓ Stable Living Situation	<div style="width: 95%;"><div style="width: 95%;"></div></div>	63	95%	95%	68%	0% ▲
● Employed	<div style="width: 26%;"><div style="width: 30%;"></div></div>	17	26%	30%	22%	-4% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	63	100%	90%	75%	10% ▲
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 86%;"><div style="width: 75%;"></div></div>	6	86%	75%	81%	11% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual Goal █ Goal Met █ Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	64	5%
Admits	7	7	0%
Discharges	5	3	67% ▲
Service Hours	347	274	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 60%;"><div style="width: 50%;"></div></div>	3	60%	50%	46%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 78%;"><div style="width: 60%;"></div></div>	53	78%	60%	59%	18% ▲
✓ Stable Living Situation	<div style="width: 96%;"><div style="width: 85%;"></div></div>	65	96%	95%	68%	1% ▲
● Employed	<div style="width: 19%;"><div style="width: 10%;"></div></div>	13	19%	30%	22%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 94%;"><div style="width: 80%;"></div></div>	59	94%	90%	75%	4% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 71%;"><div style="width: 65%;"></div></div>	5	71%	75%	81%	-4% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	60	-2%
Admits	5	2	150% ▲
Discharges	6	6	0%
Service Hours	232	279	-17% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 97%;">97%</div>	89%
✓	On-Time Periodic		
✓	6 Month Updates	<div style="width: 87%;">87%</div>	49%
✓	Diagnosis		
✓	Valid MH/SU Diagnosis	<div style="width: 100%;">100%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 83%;">83%</div>	5	83%	50%	46%	33% ▲
Recovery						
✓ Social Support	<div style="width: 85%;">85%</div>	50	85%	60%	59%	25% ▲
✓ Stable Living Situation	<div style="width: 100%;">100%</div>	59	100%	95%	68%	5% ▲
● Employed	<div style="width: 27%;">27%</div>	16	27%	30%	22%	-3% ▼

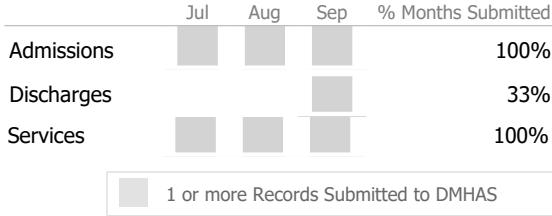
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 94%;">94%</div>	50	94%	90%	75%	4% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	<div style="width: 80%;">80%</div>	4	80%	75%	81%	5% ▲

Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	3	1	200% ▲
Discharges	4	2	100% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
● Treatment Completed Successfully	█	2	50%	75%	71%	-25% ▼		
● No Re-admit within 30 Days of Discharge	█	1	25%	85%	65%	-60% ▼		
✓ Follow-up within 30 Days of Discharge	█	2	100%	90%	58%	10% ▲		

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	█	76% ▲
On-Time Periodic		
6 Month Updates	█	0% ▼
Diagnosis		
Valid MH/SU Diagnosis	█	92% ▲

Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active MH Intensive Res. Rehabilitation Programs

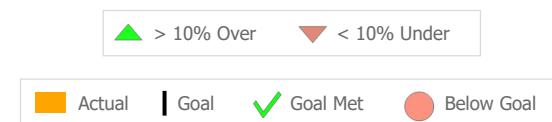
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	18	-44%	▼
Admits	1	8	-88%	▼
Discharges	7	5	40%	▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	0%	0%

Data Submitted to DMHAS for Month

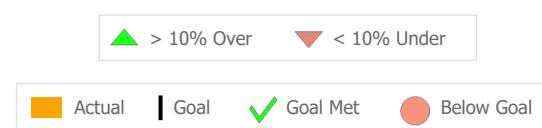
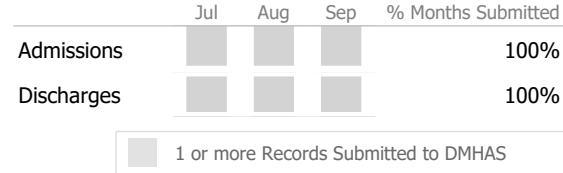


* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	42	-36%	▼
Admits	11	12	-8%	
Discharges	12	22	-45%	▼

Data Submitted to DMHAS for Month

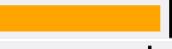


* State Avg based on 1 Active Standard Case Management Programs

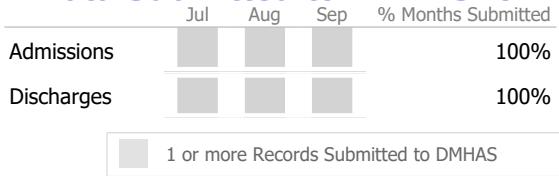
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	152	162	-6%
Admits	210	225	-7%
Discharges	208	220	-5%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		176	85%	90%	78%	-5%
✓ Community Location Evaluation		203	98%	80%	81%	18% 
✓ Follow-up Service within 48 hours		15	94%	90%	88%	4% 

Data Submitted to DMHAS for Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	22	59%	▲
Admits	31	18	72%	▲
Discharges	28	19	47%	▲
Service Hours	71	38	88%	▲

Data Submitted to DMHAS for Month



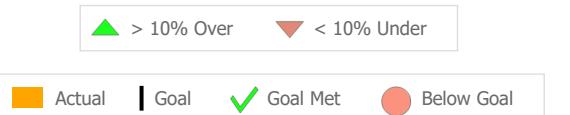
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	157	147	7%
Admits	62	40	55% ▲
Discharges	61	53	15% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 96%;">96%</div>	24	96%	0%	88%	96% ▲

Data Submitted to DMHAS for Month



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	8	9	-11% ▼
Discharges	10	9	11% ▲
Service Hours	349	385	-9%
Bed Days	686	661	4%

Discharge Outcomes

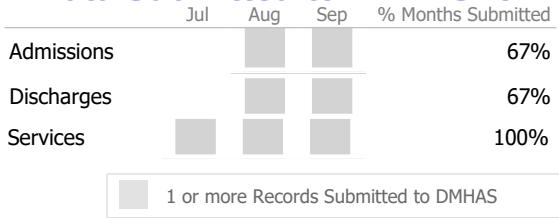
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	15% ▲
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Avg Utilization Rate
									Actual % vs Goal %
Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	3%	77%	90% 93% 93% 90% 77% 3%

Legend:
 < 90% 90-110% >110%

Data Submitted to DMHAS for Month



* State Avg based on 11 Active Respite Bed Programs

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

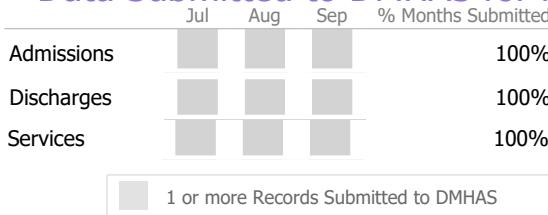
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	220	179	23%	▲
Admits	14	9	56%	▲
Discharges	7	6	17%	▲
Service Hours	1,361	1,212	12%	▲
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		104	49%	90%	66%	-41%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	6	17% ▲
Admits	1	1	0% ▲
Discharges	1	1	0% ▲
Bed Days	494	474	4% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	88%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	57%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	▲	1	100%	60%	72%	40% ▲
✓ Follow-up within 30 Days of Discharge	▲	1	100%	90%	78%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	▲	6	86%	60%	86%	26% ▲
✓ Employed	▲	3	43%	25%	11%	18% ▲
● Stable Living Situation	▲	6	86%	95%	97%	-9%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	▲ ▲ ▲ ▲ ▲	5	352 days	0.7	107%	90%	88%	17% ▲



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions			▲	33%
Discharges	▲			33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	23	13%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	290	411	-30%	▼

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

Services 100%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	60	-2%
Admits	4	5	-20% ▼
Discharges	6	6	0%
Service Hours	1,115	1,073	4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	94%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	92%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	100%	50%	65%	50%

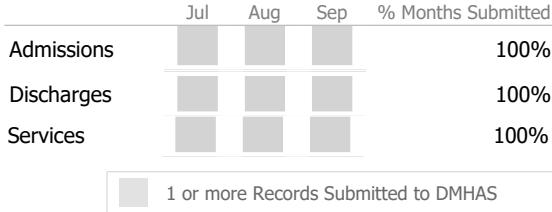
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		58	98%	80%	78%	18% ▲
✓ Employed		22	37%	20%	14%	17% ▲
✓ Social Support		44	75%	60%	71%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		54	100%	90%	77%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 25 Active Standard Case Management Programs