

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	672	683	-2%
	Admits	124	160	-23% ▼
	Discharges	70	130	-46% ▼
	Service Hours	4,556	5,661	-20% ▼
	Bed Days	5,173	5,398	-4%
	S.Rehab/PHP/IOP	1,953	1,939	1%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 120 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	86%   80%   92%	86%	80%	92%
✓ Access	86%   80%   88%	86%	80%	88%
✓ Overall	85%   80%   91%	85%	80%	91%
✓ Quality and Appropriateness	85%   80%   93%	85%	80%	93%
✓ Respect	84%   80%   91%	84%	80%	91%
✓ General Satisfaction	84%   80%   92%	84%	80%	92%
✓ Outcome	80%   80%   83%	80%	80%	83%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Social Rehabilitation	295	30.5%
	Case Management	197	20.4%
	Community Support	197	20.4%
	Residential Services	85	8.8%
	Recovery Support	51	5.3%
	Education Support	26	2.7%
<b>Addiction</b>			
	Case Management	113	11.7%
<b>Forensic MH</b>			
	Case Management	2	0.2%

## Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	25	4%	8%		Male	401	60%	58%
26-34	90	13%	18%		Female	270	40%	42%
35-44	146	22%	24%		Transgender/Other	1	0%	0%
45-54	141	21%	18%					
55-64	194	29%	20%					
65+	76	11%	12%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	512	76%	64% ▲		White/Caucasian	487	72%	59%
Hispanic-Other	70	10%	11%		Black/African American	90	13%	17%
Unknown	48	7%	14%		Multiple Races	36	5%	1%
Hisp-Puerto Rican	41	6%	10%		Other	30	4%	12%
Hispanic-Cuban	1	0%	0%		Unknown	15	2%	9%
Hispanic-Mexican			1%		Am. Indian/Native Alaskan	11	2%	1%
					Asian	3	0%	1%
					Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

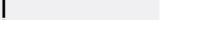
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	1	1	0%	
Discharges	1	1	0%	
Bed Days	595	629	-5%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	72%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	86%	15% ▲
✓ Stable Living Situation		8	100%	95%	97%	5%
✓ Improved/Maintained Function Score		7	100%	95%	63%	5%
● Employed		0	0%	25%	11%	-25% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	  	7	1,027 days	0.9	92%	90%	88%	2%

 < 90%  90-110%  >110%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		80%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis		100%
		98%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	2	-50% ▼
Discharges	1	-	
Bed Days	842	830	1%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	1	100%	60%	72%	40% ▲
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	0	0%	90%	78%	-90% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
								Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	5	2,153 days	0.5	183%	90%	88%	93% ▲

< 90% 90-110% >110%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	-	1	-100% ▼
Discharges	1	2	-50% ▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			1	100%	60%	72%	40%	▲				
● Follow-up within 30 Days of Discharge			0	0%	90%	78%	-90%	▼				

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		80%	87%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		100%	88%

Diagnosis	Actual	State Avg	
✓ Valid MH/SU Diagnosis		100%	98%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		18	90%	60%	86%	30% ▲
✓ Stable Living Situation		20	100%	95%	97%	5% ▲
● Improved/Maintained Function Score		16	89%	95%	63%	-6% ▼
● Employed		1	5%	25%	11%	-20% ▼

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	207	-5%
Admits	5	20	-75% <span style="color: red;">▼</span>
Discharges	25	17	47% <span style="color: green;">▲</span>
Service Hours	879	1,181	-26% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	86%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	99%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 44%;"><span style="color: orange;">█</span></div>	11	44%	65%	61%	-21% <span style="color: red;">▼</span>
<b>Recovery</b>						
✓ Social Support	<div style="width: 91%;"><span style="color: orange;">█</span></div>	179	91%	60%	79%	31% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 96%;"><span style="color: orange;">█</span></div>	190	96%	80%	86%	16% <span style="color: green;">▲</span>
✓ Improved/Maintained Function Score	<div style="width: 82%;"><span style="color: orange;">█</span></div>	148	82%	65%	51%	17% <span style="color: green;">▲</span>
● Employed	<div style="width: 13%;"><span style="color: orange;">█</span></div>	26	13%	20%	15%	-7% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 90%;"><span style="color: orange;">█</span></div>	155	90%	90%	94%	0% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 33 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	2	1	100%	▲
Discharges	1	-		
Service Hours	58	46	26%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	67%	85%	84%	-18% ▼

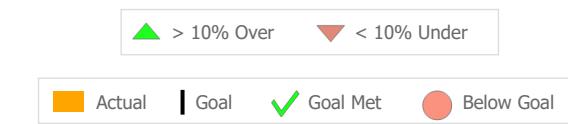
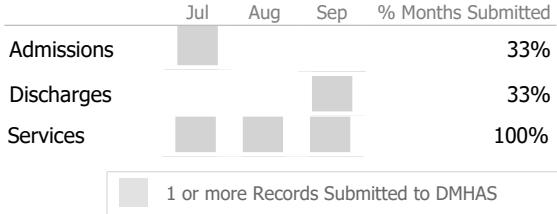
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		8	100%	90%	86%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	98%
On-Time Periodic 6 Month Updates	100%	77%

## Data Submitted to DMHAS for Month



\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Bed Days	544	504	8%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	95%
On-Time Periodic 6 Month Updates	100%	93%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	92%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	71%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	65%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	58%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		4	100%	75%	47%	25% ▲

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	6 90-110% >110%	6	1,105 days	1.0	99%	90%	90%	9%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active MH Intensive Res. Rehabilitation Programs

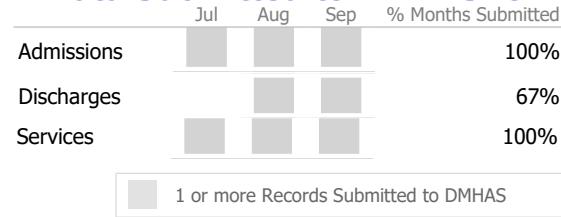
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	1	3700% 
Admits	10	1	900% 
Discharges	3	-	
Service Hours	72	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	   	9	90%	50%	80%	40% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	1	-100% 
Discharges	1	1	0%
Service Hours	37	72	-48% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	84%	15% 

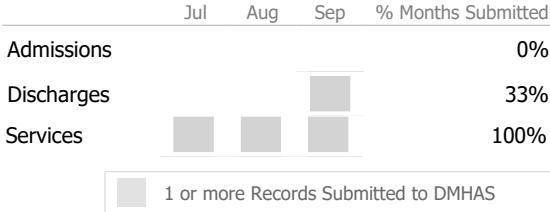
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	86%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	98%
✓ On-Time Periodic 6 Month Updates		100%	77%

## Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	29	11	165% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	58%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	85%	40% <span style="color: green;">▲</span>
✓ Stable Living Situation		1	100%	85%	96%	15% <span style="color: green;">▲</span>
● Employed		0	0%	25%	16%	-25% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	97%	10%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	100%

▲ > 10% Over    ▼ < 10% Under

■ Actual     Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Residential Support Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	1	-100%	▼
Discharges	1	-		
Service Hours	549	793	-31%	▼
Bed Days	360	458	-21%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	< 90%	90-110%	>110%					
● Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic		
✓ 6 Month Updates	100%	88%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	98%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	2	-		
Discharges	1	-		
Bed Days	417	552	-24%	▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ On-Time Periodic 6 Month Updates	100%	88%
✓ Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	72%	40%
✓ Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	86%	40%
✓ Stable Living Situation		5	100%	95%	97%	5%
● Employed		1	20%	25%	11%	-5%
✓ Improved/Maintained Function Score		3	100%	95%	63%	5%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	369 days	1.2	76%	90%	88%	-14% ▼



## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	460	460	0%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ On-Time Periodic 6 Month Updates	100%	88%
✓ Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	86%	40% <span style="color: green;">▲</span>
✓ Improved/Maintained Function Score		5	100%	95%	63%	5% <span style="color: green;">▲</span>
✓ Stable Living Situation		5	100%	95%	97%	5% <span style="color: green;">▲</span>
● Employed		0	0%	25%	11%	-25% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<span style="background-color: #cccccc; width: 20px; display: inline-block;"></span> <span style="background-color: #cccccc; width: 20px; display: inline-block;"></span> <span style="background-color: #cccccc; width: 20px; display: inline-block;"></span>	5	1,184 days	1.0	100%	90%	88%	10%

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	1	1	0%
Discharges	-	-	
Service Hours	105	202	-48% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		19	100%	85%	91%	15% 

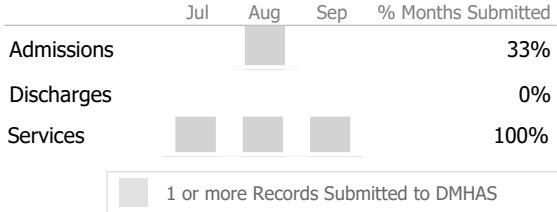
## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	95%	90%	89%	5%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

## Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	34	-6%
Admits	-	1	-100% ▼
Discharges	-	3	-100% ▼
Service Hours	268	228	18% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	88%	85%	84%	3%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	86%	7%

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		90%	98%
On-Time Periodic ✓ 6 Month Updates		100%	77%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	67	▼
Admits	-	19	-100% ▼
Discharges	-	19	-100% ▼
Service Hours	-	45	-100% ▼

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

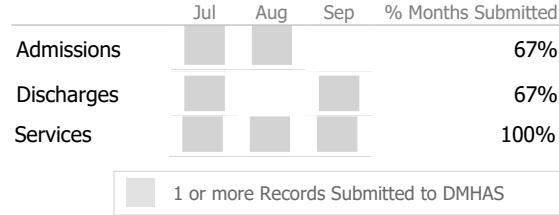
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	35	-60%	▼
Admits	2	7	-71%	▼
Discharges	2	11	-82%	▼
Service Hours	9	30	-71%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		1	50%	50%	80%	0%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	54	91% <span style="color: green;">▲</span>
Admits	7	4	75% <span style="color: green;">▲</span>
Discharges	2	-	
Service Hours	328	624	-47% <span style="color: red;">▼</span>
Social Rehab/PHP/IOP Days	246	443	-44% <span style="color: red;">▼</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

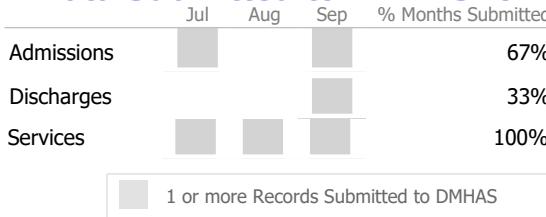
Actual %

Goal %

State Avg

Actual vs Goal

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	16	-13%	▼
Admits	-	1	-100%	▼
Discharges	1	2	-50%	▼
Service Hours	61	40	51%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 86%;">86%</div>	12	86%	85%	84%	1%

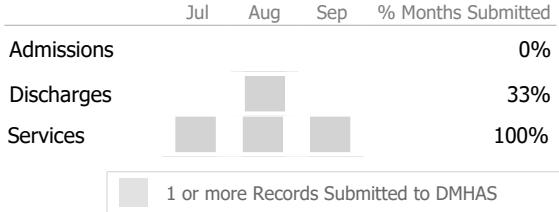
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 92%;">92%</div>	12	92%	90%	86%	2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 80%;">80%</div>	98%
On-Time Periodic ✓ 6 Month Updates	<div style="width: 100%;">100%</div>	77%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	31	19	63% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	4	100%	85%	91%	15%	▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	4	100%	90%	89%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic ✓ 6 Month Updates	100%	76%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	1	1	1	100%

▲ &gt; 10% Over   ▼ &lt; 10% Under

█ Actual | Goal   ✓ Goal Met   █ Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	1	-		
Discharges	-	1	-100%	▼
Service Hours	14	-		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic		
6 Month Updates	N/A	100%

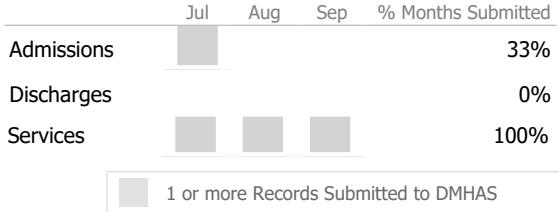
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	31%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		2	100%	60%	89%	40% ▲
✓ Stable Living Situation		2	100%	80%	80%	20% ▲
● Self Help		1	50%	60%	97%	-10%
● Employed		0	0%	20%	20%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	100%	10%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under



\* State Avg based on 2 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	▼
Admits	3	3	0%	
Discharges	2	2	0%	
Service Hours	6	6	1%	
Bed Days	365	367	-1%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
On-Time Periodic 6 Month Updates	100%	82%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	71%	-95% ▼
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	72%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	129 days	0.7	99%	90%	85%	9%



## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	67%
Discharges	1	1	1	67%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 8 Active Transitional Programs

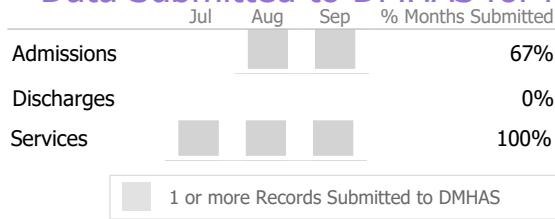
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	5	380%	▲
Admits	8	-		
Discharges	-	1	-100%	▼
Service Hours	26	-		

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		7	88%	50%	80%	38% ▲

## Data Submitted to DMHAS for Month



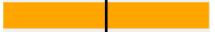
▲ &gt; 10% Over ▼ &lt; 10% Under

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	90	26%	▲
Admits	1	12	-92%	▼
Discharges	4	-		
Service Hours	206	422	-51%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	   	1	100%	50%	68%	50% 

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 24 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	26	22	18%	▲
Admits	3	2	50%	▲
Discharges	3	2	50%	▲
Service Hours	139	108	29%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	   	24	92%	35%	79%	57% 

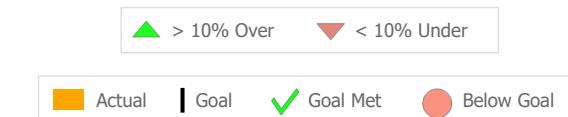
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	21	91%	90%	97%	1% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	   	100%	100%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates	   	100%	100%

## Data Submitted to DMHAS for Month



\* State Avg based on 5 Active Education Support Programs

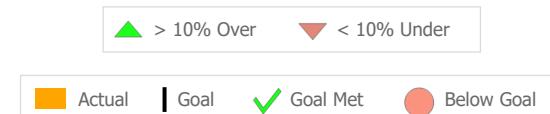
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	238	249	-4%
Admits	16	17	-6%
Discharges	1	6	-83% ▼
Service Hours	1,658	1,835	-10%
Social Rehab/PHP/IOP Days	1,707	1,496	14% ▲

## Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submitted to DMHAS for Month



\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	3	3	0%
Discharges	2	2	0%
Bed Days	1,166	1,138	2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	88%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes

	Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	87%	60%	86%	27% <span>▲</span>
● Employed		3	20%	25%	11%	-5%
● Stable Living Situation		11	73%	95%	97%	-22% <span>▼</span>
● Improved/Maintained Function Score		9	90%	95%	63%	-5%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Goal	Actual vs Goal	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	295 days	0.9	91%	90%	88%	1%

  < 90%     90-110%     >110%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="background-color: grey; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	100%
Discharges	<span style="background-color: grey; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	<span style="background-color: grey; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

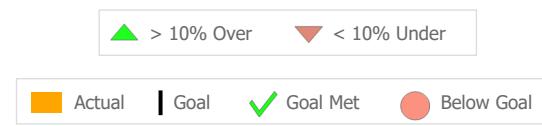
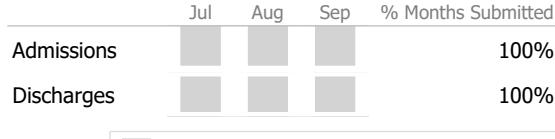
Actual    Goal   ✓ Goal Met    Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	45	13%	▲
Admits	9	8	13%	▲
Discharges	12	3	300%	▲

## Data Submitted to DMHAS for Month



\* State Avg based on 1 Active Transportation Programs

1 or more Records Submitted to DMHAS

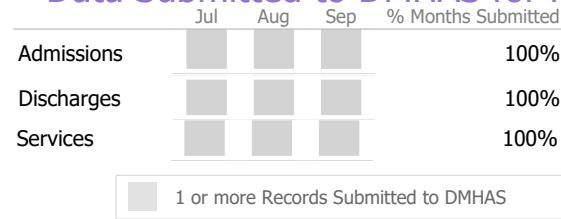
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46		
Admits	47	-	
Discharges	6	-	
Service Hours	80	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		42	89%	50%	80%	39% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	-	
Discharges	-	-	
Bed Days	424	460	-8%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ On-Time Periodic 6 Month Updates	100%	88%
✓ Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	86%	40% <span style="color: green;">▲</span>
✓ Stable Living Situation		5	100%	95%	97%	5% <span style="color: green;">▲</span>
● Employed		1	20%	25%	11%	-5% <span style="color: red;">▼</span>
✓ Improved/Maintained Function Score		3	100%	95%	63%	5% <span style="color: green;">▲</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<span style="background-color: #ccc; width: 10px;"></span> <span style="background-color: #00a0a0; width: 10px;"></span> <span style="background-color: #ccc; width: 10px;"></span>	5	307 days	1.0	92%	90%	88%	2% <span style="color: green;">▲</span>

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 83 Active Supervised Apartments Programs