

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	167	158	6%
	Admits	9	5	80% ▲
	Discharges	5	3	67% ▲
	Service Hours	275	416	-34% ▼
	S.Rehab/PHP/IOP	1,193	1,349	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 38 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		97%	80%	91%
✓ Outcome		97%	80%	83%
✓ Participation in Treatment		97%	80%	92%
✓ Access		95%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	167	100.0%

Client Demographics

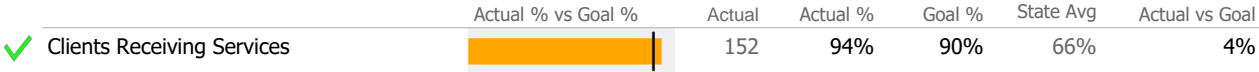
Age	#	%	State Avg
18-25	9	5%	8%
26-34	27	16%	18%
35-44	22	13% ▼	24%
45-54	22	13%	18%
55-64	52	31% ▲	20%
65+	34	20%	12%
Gender	#	%	State Avg
Female	92	55% ▲	42%
Male	73	44% ▼	58%
Transgender/Other	2	1%	0%
Ethnicity	#	%	State Avg
Non-Hispanic	144	86% ▲	64%
Unknown	16	10%	14%
Hispanic-Other	3	2%	11%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%
Race	#	%	State Avg
White/Caucasian	137	82% ▲	59%
Black/African American	13	8%	17%
Unknown	9	5%	9%
Other	6	4%	12%
Asian	2	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	167	158	6%
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Social Rehab/PHP/IOP Days	1,193	1,349	-12% ▼

Service Utilization



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>		67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS



* State Avg based on 34 Active Social Rehabilitation Programs