

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	31	30	3%
	Admits	4	2	100% <span style="color: green;">▲</span>
	Discharges	1	1	0%
	Service Hours	19	62	-70% <span style="color: red;">▼</span>
	Bed Days	482	493	-2%

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 80%;"></div></div>	100%	80%	93%
✓ Overall	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	80%	91%
✓ Respect	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	80%	91%
✓ Access	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	80%	88%
✓ Outcome	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	80%	83%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 96%;"></div></div>	96%	80%	92%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 93%;"></div></div>	93%	80%	92%

█ Satisfied % | █ Goal % █ 0-80% █ 80-100% █ Goal Met █ Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	23	74.2%
	Residential Services	8	25.8%

### Age

	#	%	State Avg
18-25	1	3%	8%
26-34	1	3% <span style="color: red;">▼</span>	18%
35-44	2	6% <span style="color: red;">▼</span>	24%
45-54	7	23%	18%
55-64	14	45% <span style="color: green;">▲</span>	20%
65+	7	23% <span style="color: green;">▲</span>	12%

### Ethnicity

	#	%	State Avg
Non-Hispanic	18	58%	64%
Hispanic-Other	13	42% <span style="color: green;">▲</span>	11%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Hisp-Puerto Rican		10%	
Unknown		<span style="color: red;">▼</span> 14%	

### Gender

	#	%	State Avg
Male	25	81% <span style="color: green;">▲</span>	58%
Female	6	19% <span style="color: red;">▼</span>	42%
Transgender/Other		0%	

### Race

	#	%	State Avg
Black/African American	13	42% <span style="color: green;">▲</span>	17%
White/Caucasian	12	39% <span style="color: red;">▼</span>	59%
Multiple Races	3	10%	1%
Asian	2	6%	1%
Other	1	3%	12%
Am. Indian/Native Alaskan		1%	
Hawaiian/Other Pacific Islander		0%	
Unknown		9%	

█ Unique Clients | █ State Avg █ > 10% Over State Avg █ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	12	-100% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Yellow	4	19%	85%	84%	-66% ▼

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Grey	0	0%	90%	86%	-90% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	Grey	N/A
On-Time Periodic 6 Month Updates	Grey	98%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

▲ > 10% Over ▼ < 10% Under

Yellow Actual | Grey Goal | Green Goal Met | Red Below Goal

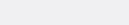
\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Grey 1 or more Records Submitted to DMHAS

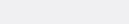
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-		-100% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation			0	0%	85%	84%	-85% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	90%	86%	-90% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A
On-Time Periodic 6 Month Updates		0% 77%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	4	2	100%	▲
Discharges	1	1	0%	
Service Hours	19	49	-62%	▼
Bed Days	482	493	-2%	

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	100%	97%	
On-Time Periodic 6 Month Updates	0%	82%	
Valid MH/SU Diagnosis	100%	85%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	95%	71%	5%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	85%	86%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	80%	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	33%	75%	21%	-42% ▼

## Service Utilization

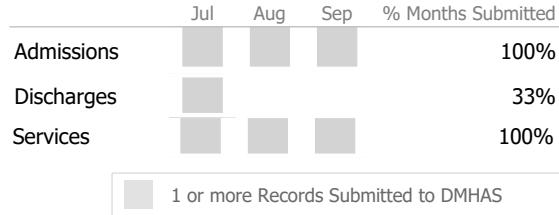
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	5	71%	90%	72%	-19% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	147 days	1.0	65%	90%	85%	-25% ▼



## Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Transitional Programs