

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	578	564	2%
↗	Admits	60	52	15% ▲
↗	Discharges	39	46	-15% ▼
↗	Service Hours	5,235	4,906	7%
↗	Bed Days	24,981	24,751	1%
↗	S.Rehab/PHP/IOP	1,343	1,184	13% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 376 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 96%;">Satisfied %</div>	96%	80%	93%
✓ Overall	<div style="width: 95%;">Satisfied %</div>	95%	80%	91%
✓ Respect	<div style="width: 95%;">Satisfied %</div>	95%	80%	91%
✓ Participation in Treatment	<div style="width: 94%;">Satisfied %</div>	94%	80%	92%
✓ Access	<div style="width: 94%;">Satisfied %</div>	94%	80%	88%
✓ General Satisfaction	<div style="width: 91%;">Satisfied %</div>	91%	80%	92%
✓ Outcome	<div style="width: 84%;">Satisfied %</div>	84%	80%	83%

█ Satisfied % | █ Goal % | █ 0-80% | █ 80-100% | █ Goal Met | █ Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Residential Services	<div style="width: 44.6%;">Unique Clients</div>	288	44.6%
Social Rehabilitation	<div style="width: 28.6%;">Unique Clients</div>	185	28.6%
Recovery Support	<div style="width: 7.9%;">Unique Clients</div>	51	7.9%
Case Management	<div style="width: 7.7%;">Unique Clients</div>	50	7.7%
Employment Services	<div style="width: 4.6%;">Unique Clients</div>	30	4.6%
Education Support	<div style="width: 4.3%;">Unique Clients</div>	28	4.3%
Community Support	<div style="width: 2.2%;">Unique Clients</div>	14	2.2%

Age

	#	%	State Avg
18-25	23	4%	8%
26-34	73	13%	18%
35-44	117	20%	24%
45-54	104	18%	18%
55-64	164	28%	20%
65+	97	17%	12%

Gender

	#	%	State Avg
Male	334	58%	58%
Female	241	42%	42%
Transgender/Other	3	1%	0%

Race

	#	%	State Avg
White/Caucasian	368	64%	59%
Black/African American	144	25%	17%
Other	37	6%	12%
Unknown	19	3%	9%
Asian	6	1%	1%
Am. Indian/Native Alaskan	2	0%	1%
Multiple Races	2	0%	1%
Hawaiian/Other Pacific Islander			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	475	82%	64% ▲
Hispanic-Other	42	7%	11%
Hisp-Puerto Rican	32	6%	10%
Unknown	26	4%	14%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

█ Unique Clients | █ State Avg | █ > 10% Over State Avg | █ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	644	473	36% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	71%	60%	86%	11% ▲
✓ Stable Living Situation		7	100%	95%	97%	5% ▲
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		4	57%	95%	63%	-38% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	7	1,099 days	1.0	100%	90%	88%	10%

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	36	8%
Admits	2	1	100% ▲
Discharges	1	2	-50% ▼
Service Hours	405	388	4%
Bed Days	3,480	3,146	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ On-Time Periodic 6 Month Updates	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	50%	58%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 82%;"><div style="width: 100%;"></div></div>	32	82%	60%	85%	22% ▲
✓ Stable Living Situation	<div style="width: 90%;"><div style="width: 100%;"></div></div>	35	90%	85%	96%	5% ▼
● Employed	<div style="width: 8%;"><div style="width: 100%;"></div></div>	3	8%	25%	16%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	38	100%	90%	97%	10% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 95%;"><div style="width: 100%;"></div></div>	40	1,372 days	1.0	95%	90%	70%	5% ▲

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month



█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	37	-5%
Admits	-	-	
Discharges	1	3	-67% ▼
Service Hours	504	258	95% ▲
Bed Days	3,216	3,205	0%

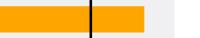
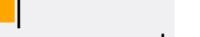
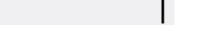
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	96%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	58%	50%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		30	86%	60%	85%	26% ▲
✓ Stable Living Situation		35	100%	85%	96%	15% ▲
● Employed		8	23%	25%	16%	-2%
● Improved/Maintained Function Score		2	6%	95%	45%	-89% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	97%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		60	2,700 days	1.7	58%	90%	70%	-32% ▼



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 23 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Service Hours	23	20	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 70%;"><div style="width: 100%;"></div></div>	7	100%	35%	43%	65% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 70%;"><div style="width: 100%;"></div></div>	7	100%	90%	90%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 0%;"><div style="width: 100%;"></div></div> N/A	91%
On-Time Periodic ✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	<div style="width: 0%;"><div style="width: 100%;"></div></div>	<div style="width: 0%;"><div style="width: 100%;"></div></div>	<div style="width: 0%;"><div style="width: 100%;"></div></div>	100%

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs

█ 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	13	15%	▲
Admits	-	2	-100%	▼
Discharges	1	-		
Bed Days	1,323	1,145	16%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			1	100%	60%	72%						40% ▲
✓ Follow-up within 30 Days of Discharge			1	100%	90%	78%						10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	93%	60%	86%	33% ▲
✓ Stable Living Situation		15	100%	95%	97%	5%
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		4	29%	95%	63%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		16	1,261 days	1.1	90%	90%	88%	0%

< 90% 90-110% >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	42	7%
Admits	11	3	267% ▲
Discharges	2	4	-50% ▼
Service Hours	463	482	-4%
Bed Days	3,716	3,585	4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ On-Time Periodic 6 Month Updates	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 50%;"></div></div>	2	100%	50%	58%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 96%;"></div></div>	43	96%	60%	85%	36% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	45	100%	85%	96%	15% ▲
● Employed	<div style="width: 100%;"><div style="width: 7%;"></div></div>	3	7%	25%	16%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 98%;"></div></div>	42	98%	90%	97%	8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 66%;"></div></div>	61	2,049 days	1.4	66%	90%	70%	-24% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	1	2	-50% ▼
Discharges	-	2	-100% ▼
Bed Days	1,775	1,665	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	88%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		17	85%	60%	86%	25% ▲
✓ Employed		5	25%	25%	11%	0%
✓ Stable Living Situation		19	95%	95%	97%	0%
● Improved/Maintained Function Score		2	11%	95%	63%	-84% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	1,409 days	1.0	96%	90%	88%	6%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	33%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 Goal
 ✓ Goal Met
 Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	20	15%	▲
Admits	-	-		
Discharges	2	1	100%	▲
Service Hours	145	187	-23%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	20	87%	35%	43%	52% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	21	100%	90%	90%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	100%
✓ On-Time Periodic 6 Month Updates	 	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 37 Active Employment Services Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	19	27	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% Over	5	100%	85%	84%	15% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% Over	5	100%	90%	86%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic ✓ 6 Month Updates	100%	77%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	1	1	1	100%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Bed Days	303	366	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
On-Time Periodic 6 Month Updates	100%	93%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	71%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	65%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	58%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	47%	-75% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	 	4	1,411 days	1.0	82%	90%	90%	-8%



Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	 	33%
Discharges		0%



▲ > 10% Over ▼ < 10% Under



* State Avg based on 38 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	▼
Admits	2	3	-33%	▼
Discharges	-	1	-100%	▼
Bed Days	409	555	-26%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	88%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	83%	60%	86%	23% ▲
✓ Stable Living Situation		6	100%	95%	97%	5%
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		0	0%	95%	63%	-95% ▼

Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	608 days	1.2	64%	90%	88%	-26% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	33%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

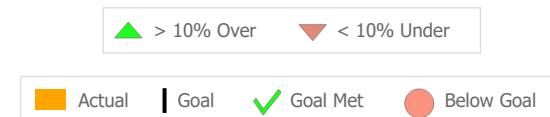
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	175	6%
Admits	11	6	83% ▲
Discharges	-	2	-100% ▼
Service Hours	876	686	28% ▲
Social Rehab/PHP/IOP Days	1,343	1,184	13% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		157	85%	90%	66%	-5%

Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	1	-		
Service Hours	332	172	93%	▲
Bed Days	447	552	-19%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ On-Time Periodic 6 Month Updates	100%	88%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	1	100%	60%	72%	40%
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	1	100%	90%	78%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	5	100%	60%	86%	40%
✓ Stable Living Situation	Actual % vs Goal %	5	100%	95%	97%	5%
● Employed	Actual % vs Goal %	0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score	Actual % vs Goal %	1	33%	95%	63%	-62% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	Actual % vs Goal %	6	506 days	1.2	81%	90%	88%	-9%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	23	13% ▲
Admits	2	2	0%
Discharges	5	2	150% ▲
Bed Days	1,864	1,986	-6%

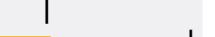
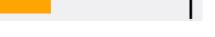
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	60%	72%	40% ▲
✓ Follow-up within 30 Days of Discharge		5	100%	90%	78%	10%

Recovery

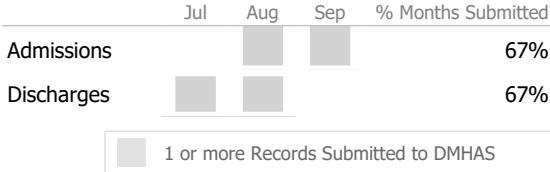
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		22	85%	60%	86%	25% ▲
✓ Stable Living Situation		26	100%	95%	97%	5% ▲
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Function Score		7	29%	95%	63%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	1,517 days	0.9	84%	90%	88%	-6%

 < 90%  90-110%  >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

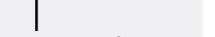
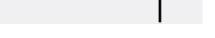
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	17	71%	▲
Admits	10	3	233%	▲
Discharges	6	4	50%	▲
Service Hours	42	22	95%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	100%	50%	65%	50%

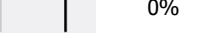
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	20%	14%	-20%
Social Support		0	0%	60%	71%	-60%
Stable Living Situation		0	0%	80%	78%	-80%

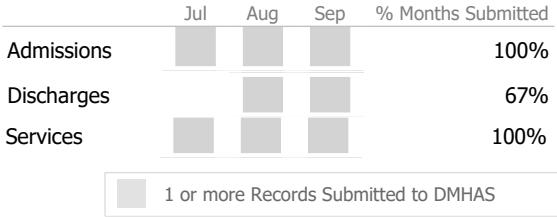
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		14	61%	90%	77%	-29%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A
On-Time Periodic 6 Month Updates		0%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	-	2	-100%	▼
Discharges	2	1	100%	▲
Bed Days	915	1,072	-15%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	

< 90% 90-110% >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	1	3	-67%	▼
Discharges	2	4	-50%	▼
Bed Days	711	638	11%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ On-Time Periodic 6 Month Updates	100%	82%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	85%

Discharge Outcomes

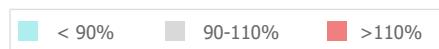
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 80%; background-color: orange;"></div>	2	100%	95%	71%	5%
● No Re-admit within 30 Days of Discharge	<div style="width: 60%; background-color: orange;"></div>	1	50%	85%	86%	-35% ▼
✓ Follow-up within 30 Days of Discharge	<div style="width: 80%; background-color: orange;"></div>	2	100%	90%	80%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score	<div style="width: 60%; background-color: orange;"></div>	4	50%	75%	21%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 80%; background-color: grey;"></div>	8	365 days	0.9	97%	90%	85%	7%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div style="width: 20%; background-color: grey;"></div>			33%
Discharges	<div style="width: 20%; background-color: grey;"></div>	<div style="width: 20%; background-color: grey;"></div>		67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	▲
Admits	2	1	100%	▲
Discharges	2	-		
Service Hours	308	362	-15%	▼
Bed Days	794	818	-3%	

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic 6 Month Updates	100%	88%
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Actual % vs Goal %	2	100%	60%	72%	40%
Follow-up within 30 Days of Discharge	Actual % vs Goal %	2	100%	90%	78%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	Actual % vs Goal %	11	100%	60%	86%	40% ▲
Stable Living Situation	Actual % vs Goal %	11	100%	95%	97%	5%
Employed	Actual % vs Goal %	0	0%	25%	11%	-25% ▼
Improved/Maintained Function Score	Actual % vs Goal %	4	44%	95%	63%	-51% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	12 Months Trend	9	1,031 days	0.8	96%	90%	88%	6%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	-	-	
Bed Days	736	736	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	82%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	70%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	56%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	82%	40% ▲
✓ Stable Living Situation		8	100%	90%	98%	10% ▲
● Improved/Maintained Function Score		1	12%	95%	67%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,398 days	1.0	100%	90%	85%	10%

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	330	368	-10%
Bed Days	908	993	-9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	96%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	58%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	70%	25%	16%	45% ▲
✓ Social Support		10	100%	60%	85%	40% ▲
✓ Stable Living Situation		10	100%	85%	96%	15% ▲
● Improved/Maintained Function Score		2	20%	95%	45%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	97%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		12	3,555 days	1.2	82%	90%	70%	-8%



12 Months Trend:

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions		0%
Discharges		33%
Services		100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7% ▼
Admits	-	3	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	74	56	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	91%
On-Time Periodic		
6 Month Updates	100%	86%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	61%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		12	86%	60%	79%	26% ▲
✓ Stable Living Situation		14	100%	80%	86%	20% ▲
✓ Employed		5	36%	20%	15%	16% ▲
● Improved/Maintained Function Score		5	45%	65%	51%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	94%	3%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%


▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	25	12%	▲
Admits	8	2	300%	▲
Discharges	6	7	-14%	▼
Service Hours	107	46	135%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	 	28	100%	35%	79%	65% 

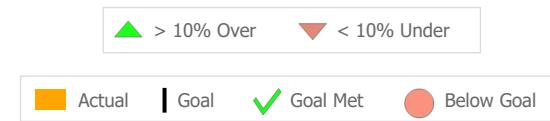
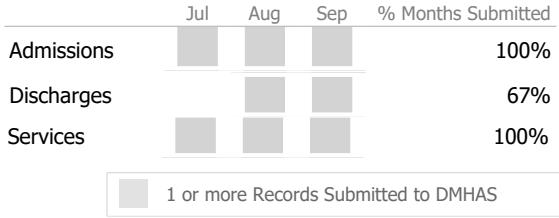
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	22	100%	90%	97%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	 	100%	100%
On-Time Periodic ✓ 6 Month Updates	 	100%	100%

Data Submitted to DMHAS for Month



* State Avg based on 5 Active Education Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	-	
Discharges	1	-	
Service Hours	24	43	-44% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		16	100%	85%	84%	15% 

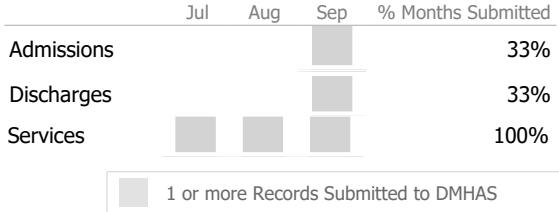
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		13	87%	90%	86%	-3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

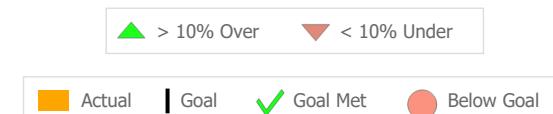
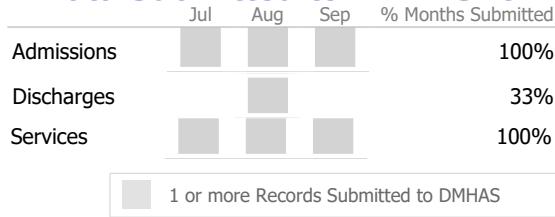
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	40	3%
Admits	3	9	-67% ▼
Discharges	1	2	-50% ▼
Service Hours	1,163	1,162	0%

Data Submitted to DMHAS for Month



* State Avg based on 10 Active Specializing Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	736	644	14%	▲

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	N/A	95%	
On-Time Periodic			
6 Month Updates	100%	93%	
Diagnosis			
Valid MH/SU Diagnosis	100%	92%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	71%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	65%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	58%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		3	43%	75%	47%	-32% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	■ ■ ■	8	1,394 days	1.0	100%	90%	90%	10%



12 Months Trend: ■ ■ ■

Beds: 8

Avg LOS: 1,394 days

Turnover: 1.0

Actual %: 100%

Goal %: 90%

State Avg: 90%

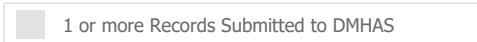
Actual vs Goal: 10%

Legend: < 90% (light blue), 90-110% (light gray), >110% (red)

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	39	-5%
Admits	5	6	-17% ▼
Discharges	4	3	33% ▲
Service Hours	318	428	-26% ▼
Bed Days	3,004	3,171	-5%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	96%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	58%	50%
Recovery						
National Recovery Measures (NOMS)						
✓ Social Support		31	84%	60%	85%	24% ▲
✓ Stable Living Situation		37	100%	85%	96%	15% ▲
● Employed		3	8%	25%	16%	-17% ▼
● Improved/Maintained Function Score		8	26%	95%	45%	-69% ▼

Service Utilization

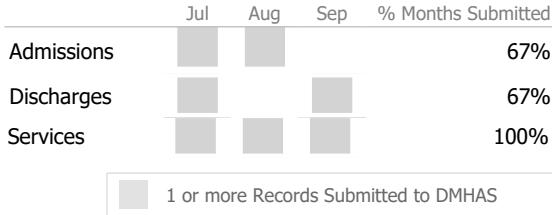
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	97%	90%	97%	7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,805 days	1.2	73%	90%	70%	-17% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Residential Support Programs