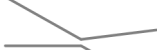


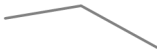










Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	203	194	5%
	Admits	26	32	-19% ▼
	Discharges	32	27	19% ▲
	Service Hours	888	1,041	-15% ▼
	Bed Days	1,294	1,222	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 72 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Participation in Treatment		99%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	116	56.6%
	Case Management	60	29.3%
	Residential Services	18	8.8%
	Recovery Support	11	5.4%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	43	21%	▲ 8%	Male	120	59%	58%
26-34	33	16%	18%	Female	78	38%	42%
35-44	36	18%	24%	Transgender/Other	5	2%	0%
45-54	46	23%	18%				
55-64	35	17%	20%				
65+	9	4%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	156	77%	▲ 64%	Black/African American	96	47%	▲ 17%
Hisp-Puerto Rican	27	13%	10%	White/Caucasian	61	30%	▼ 59%
Hispanic-Other	15	7%	11%	Other	35	17%	12%
Hispanic-Mexican	3	1%	1%	Asian	4	2%	1%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	2	1%	1%
Unknown	1	0%	▼ 14%	Multiple Races	2	1%	1%
				Hawaiian/Other Pacific Islander	2	1%	0%
				Unknown	1	0%	9%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	18	-39% ▼
Admits	1	-	
Discharges	2	1	100% ▲
Service Hours	494	544	-9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions			■	33%
Discharges		■	■	67%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Specialing Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Fiduciary Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	8	38% ▲
Admits	1	1	0%
Discharges	3	-	
Bed Days	805	670	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	50%	88%
Diagnosis		
Valid MH/SU Diagnosis	91%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	67%	60%	72%	7%
Follow-up within 30 Days of Discharge	<div><div></div></div>	2	100%	90%	78%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	11	100%	60%	86%	40% ▲
Stable Living Situation	<div><div></div></div>	11	100%	95%	97%	5%
Employed	<div><div></div></div>	3	27%	25%	11%	2%
Improved/Maintained Function Score	<div><div></div></div>	2	29%	95%	63%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	10	454 days	0.9	88%	90%	88%	-2%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	6	33% ▲
Admits	2	-	
Discharges	3	-	
Bed Days	489	552	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	33%	88%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	33%	60%	72%	-27% ▼
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	100%	90%	78%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	7	88%	60%	86%	28% ▲
Stable Living Situation	<div><div></div></div>	8	100%	95%	97%	5%
Employed	<div><div></div></div>	0	0%	25%	11%	-25% ▼
Improved/Maintained Function Score	<div><div></div></div>	3	50%	95%	63%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	5	350 days	0.6	106%	90%	88%	16% ▲

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	18	22% ▲
Admits	2	1	100% ▲
Discharges	1	2	-50% ▼
Service Hours	81	53	51% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■		67%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	3	14%	35%	43%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	21	100%	90%	90%	10%

▲ > 10% Over ▼ < 10% Under

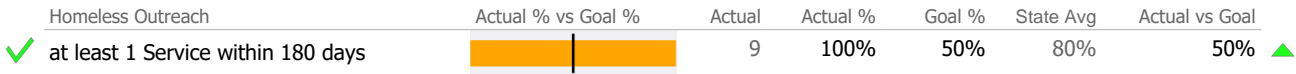
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs

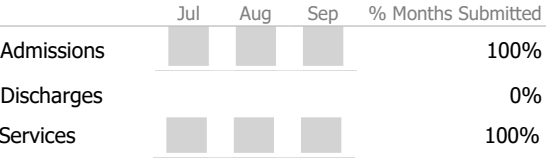
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	45	33%	▲
Admits	9	8	13%	▲
Discharges	-	8	-100%	▼
Service Hours	-	-		

Service Engagement



Data Submitted to DMHAS for Month



1 or more Records Submitted to DMHAS



* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	85	-1%
Admits	7	16	-56% ▼
Discharges	20	8	150% ▲
Service Hours	299	359	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 90%	87%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	29	35%	35%	43%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	59	92%	90%	90%	2%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	13	31% ▲
Admits	4	4	0%
Discharges	3	2	50% ▲
Service Hours	14	47	-71% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
On-Time Periodic		
6 Month Updates	86%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■		67%
Discharges	■		■	67%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	6	35%	35%	43%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	10	71%	90%	90%	-19% ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs