

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	117	123	-5%
	Admits	13	23	-43% ▼
	Discharges	23	21	10%
	Service Hours	701	545	29% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 66 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		91%	80%	92%
✓ Overall		89%	80%	91%
● Outcome		57%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	109	92.4%
Addiction	Outpatient	9	7.6%

Client Demographics

Age	#	%	State Avg
18-25	8	7%	8%
26-34	19	16%	18%
35-44	18	15%	24%
45-54	28	24%	18%
55-64	28	24%	20%
65+	16	14%	12%

Gender	#	%	State Avg
Female	72	62%	42% ▲
Male	45	38%	58% ▼
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	64	55%	64%
Hisp-Puerto Rican	34	29% ▲	10%
Hispanic-Other	14	12%	11%
Unknown	5	4%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	45	38% ▼	59%
Black/African American	37	32% ▲	17%
Other	30	26% ▲	12%
Unknown	2	2%	9%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	11	-18% ▼
Admits	-	1	-100% ▼
Discharges	4	4	0%
Service Hours	18	44	-60% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 69%	92%
Valid TEDS Data	<div><div></div></div> 94%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 100%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	25%	50%	51%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	9	100%	75%	43%	25% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	6	67%	55%	24%	12% ▲
Improved/Maintained Function Score	<div><div></div></div>	5	56%	75%	29%	-19% ▼
Employed	<div><div></div></div>	2	22%	50%	22%	-28% ▼
Stable Living Situation	<div><div></div></div>	5	56%	95%	44%	-39% ▼
Self Help	<div><div></div></div>	0	0%	60%	12%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	4	80%	90%	38%	-10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	N/A	N/A	75%	57%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Services	<div><div></div></div>	<div><div></div></div>		67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	112	-3%
Admits	13	22	-41% ▼
Discharges	19	17	12% ▲
Service Hours	684	500	37% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 99%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	86%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	17	89%	65%	61%	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	86	79%	60%	79%	19% ▲
Stable Living Situation	<div><div></div></div>	105	96%	80%	86%	16% ▲
Improved/Maintained Function Score	<div><div></div></div>	80	92%	65%	51%	27% ▲
Employed	<div><div></div></div>	24	22%	20%	15%	2% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	90	99%	90%	94%	9% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 33 Active CSP Programs