

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,022	1,767	14%	▲
	Admits	547	493	11%	▲
	Discharges	432	431	0%	
	Service Hours	4,026	3,461	16%	▲
	Bed Days	6,660	6,209	7%	
	S.Rehab/PHP/IOP	967	926	4%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 380 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		89%	80%	91%
✓ Outcome		88%	80%	83%
✓ Participation in Treatment		87%	80%	92%
✓ General Satisfaction		85%	80%	92%
✓ Respect		85%	80%	91%
✓ Access		81%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,243	54.4%
	Outpatient	305	13.4%
	IOP	162	7.1%
	Residential Services	162	7.1%
	Recovery Support	93	4.1%
	Case Management	18	0.8%
Mental Health	Outpatient	301	13.2%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	51	3%	8%	Male	1,279	63%	58%
26-34	273	14%	18%	Female	742	37%	42%
35-44	549	27%	24%	Transgender/Other	1	0%	0%
45-54	421	21%	18%				
55-64	455	23%	20%				
65+	257	13%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	1,045	52%	64%	White/Caucasian	975	48%	59%
Hispanic-Other	468	23%	11%	Unknown	719	36%	9%
Unknown	427	21%	14%	Black/African American	288	14%	17%
Hisp-Puerto Rican	77	4%	10%	Other	17	1%	12%
Hispanic-Mexican	3	0%	1%	Asian	10	0%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	8	0%	1%
				Hawaiian/Other Pacific Islander	4	0%	0%
				Multiple Races	1	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	47	77% ▲
Admits	52	27	93% ▲
Discharges	41	34	21% ▲
Service Hours	106	30	
Social Rehab/PHP/IOP Days	521	280	86% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	86%
Valid TEDS Data	98%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		23	56%	50%	57%	6%
Follow-up within 30 Days of Discharge		16	70%	90%	60%	-20%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		75	90%	75%	69%	15% ▲
Abstinence/Reduced Drug Use		55	66%	55%	50%	11% ▲
Stable Living Situation		70	84%	95%	77%	-11% ▼
Employed		11	13%	50%	26%	-37% ▼
Self Help		17	20%	60%	24%	-40% ▼
Improved/Maintained Function Score		27	64%	75%	58%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	64%	90%	43%	-26% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 60 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	842	830	1%
Admits	115	109	6%
Discharges	91	108	-16% ▼
Service Hours	1,873	1,546	21% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	99%	97%
On-Time Periodic		
6 Month Updates	80%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	56%	50%	62%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		800	94%	75%	88%	19% ▲
Abstinence/Reduced Drug Use		560	66%	50%	64%	16% ▲
Stable Living Situation		778	91%	90%	84%	1%
Employed		271	32%	40%	38%	-8%
Improved/Maintained Function Score		464	68%	75%	51%	-7%
Self Help		119	14%	60%	45%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		680	89%	90%	41%	-1%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		550	65%	50%	73%	15% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	81	44% ▲
Admits	33	24	38% ▲
Discharges	7	21	-67% ▼
Service Hours	258	113	128% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
Valid TEDS Data	98%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	28%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	50%	51%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		86	74%	75%	43%	-1%
Abstinence/Reduced Drug Use		59	50%	55%	24%	-5%
Stable Living Situation		86	74%	95%	44%	-21% ▼
Employed		31	26%	50%	22%	-24% ▼
Self Help		14	12%	60%	12%	-48% ▼
Improved/Maintained Function Score		17	26%	75%	29%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		80	72%	90%	38%	-18% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	73%	75%	57%	-2%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	13	54% ▲
Admits	12	12	0%
Discharges	12	10	20% ▲
Bed Days	763	514	48% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	85%
Valid TEDS Data	95%	97%
On-Time Periodic		
6 Month Updates	0%	18%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		12	100%	70%	75%	30% ▲
● No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		10	83%	85%	91%	-2%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		10	83%	90%	58%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		10	50%	70%	68%	-20% ▼
● Improved/Maintained Function Score		12	92%	95%	91%	-3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	74 days	0.5	83%	90%	74%	-7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	30	-23% ▼
Admits	6	17	-65% ▼
Discharges	7	3	133% ▲
Service Hours	25	45	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	92%
Valid TEDS Data	73%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	38%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	87%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	100%	50%	51%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		17	74%	55%	24%	19% ▲
Stable Living Situation		19	83%	95%	44%	-12% ▼
Not Arrested		11	48%	75%	43%	-27% ▼
Employed		3	13%	50%	22%	-37% ▼
Self Help		4	17%	60%	12%	-43% ▼
Improved/Maintained Function Score		7	47%	75%	29%	-28% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	44%	90%	38%	-46% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	67%	75%	57%	-8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	39	10% ▲
Admits	23	27	-15% ▼
Discharges	31	25	24% ▲
Service Hours	33	27	21% ▲
Social Rehab/PHP/IOP Days	213	301	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
Valid TEDS Data	98%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	48%	50%	57%	-2%
Follow-up within 30 Days of Discharge		12	80%	90%	60%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		25	58%	55%	50%	3%
Employed		22	51%	50%	26%	1%
Stable Living Situation		39	91%	95%	77%	-4%
Not Arrested		21	49%	75%	69%	-26% ▼
Improved/Maintained Function Score		18	56%	75%	58%	-19% ▼
Self Help		4	9%	60%	24%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	67%	90%	43%	-23% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 60 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	95	76% ▲
Admits	71	49	45% ▲
Discharges	38	22	73% ▲
Service Hours	497	408	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
Valid TEDS Data	100%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	66%	50%	51%	16% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		112	67%	50%	22%	17% ▲
Not Arrested		134	80%	75%	43%	5%
Stable Living Situation		159	95%	95%	44%	0%
Abstinence/Reduced Drug Use		87	52%	55%	24%	-3%
Self Help		33	20%	60%	12%	-40% ▼
Improved/Maintained Function Score		42	55%	75%	29%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		78	60%	90%	38%	-30% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		39	55%	75%	57%	-20% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	128	11% ▲
Admits	81	97	-16% ▼
Discharges	99	69	43% ▲
Bed Days	5,897	4,915	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	85%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	100%	18%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		64	65%	70%	75%	-5%
No Re-admit within 30 Days of Discharge		91	93%	85%	91%	8%
Follow-up within 30 Days of Discharge		39	61%	90%	58%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		93	63%	70%	68%	-7%
Improved/Maintained Function Score		96	96%	95%	91%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		53	64 days	0.4	121%	90%	74%	31% ▲

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	44	-2%
Admits	27	30	-10%
Discharges	21	31	-32% ▼
Social Rehab/PHP/IOP Days	233	345	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	86%
Valid TEDS Data	100%	86%
On-Time Periodic		
6 Month Updates	0%	3%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	48%	50%	57%	-2%
Follow-up within 30 Days of Discharge		5	50%	90%	60%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		34	79%	75%	69%	4%
Stable Living Situation		40	93%	95%	77%	-2%
Abstinence/Reduced Drug Use		19	44%	55%	50%	-11% ▼
Employed		16	37%	50%	26%	-13% ▼
Improved/Maintained Function Score		14	61%	75%	58%	-14% ▼
Self Help		6	14%	60%	24%	-46% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 60 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	426	386	10% ▲
Admits	66	67	-1%
Discharges	64	61	5%
Service Hours	596	538	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	59%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		41	64%	50%	62%	14% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		297	69%	50%	64%	19% ▲
Not Arrested		392	91%	75%	88%	16% ▲
Employed		160	37%	40%	38%	-3%
Stable Living Situation		325	75%	90%	84%	-15% ▼
Improved/Maintained Function Score		187	53%	75%	51%	-22% ▼
Self Help		56	13%	60%	45%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		310	84%	90%	41%	-6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		272	64%	50%	73%	14% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 97%
Valid TEDS Data		N/A 65%
On-Time Periodic		Actual State Avg
6 Month Updates		N/A 35%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	45%	-55% ▼
Employed		N/A	N/A	50%	26%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	21%	-75% ▼
Not Arrested		N/A	N/A	75%	55%	-75% ▼
Self Help		N/A	N/A	60%	20%	-60% ▼
Stable Living Situation		N/A	N/A	95%	52%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	54%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
1 or more Records Submitted to DMHAS				

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	301	233	29% ▲
Admits	43	34	26% ▲
Discharges	20	27	-26% ▼
Service Hours	638	754	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	1%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	65%	50%	46%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		124	41%	30%	22%	11% ▲
Social Support		124	41%	60%	59%	-19% ▼
Stable Living Situation		183	61%	95%	68%	-34% ▼
Improved/Maintained Function Score		33	15%	75%	39%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		115	41%	90%	75%	-49% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	19%	75%	81%	-56% ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18		
Admits	18	-	
Discharges	1	-	
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		11	61%	50%	68%	11% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs