

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	198	216	-8%
	Admits	33	37	-11% ▼
	Discharges	22	35	-37% ▼
	Service Hours	760	587	29% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 38 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ General Satisfaction	<div><div></div></div>	97%	80%	92%
✓ Overall	<div><div></div></div>	97%	80%	91%
✓ Access	<div><div></div></div>	97%	80%	88%
✓ Outcome	<div><div></div></div>	97%	80%	83%
✓ Participation in Treatment	<div><div></div></div>	97%	80%	92%
✓ Respect	<div><div></div></div>	97%	80%	91%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	198	100.0%

Client Demographics

Age	#	%	State Avg
18-25	14	7%	8%
26-34	40	20%	18%
35-44	44	22%	24%
45-54	31	16%	18%
55-64	56	28%	20%
65+	13	7%	12%

Gender	#	%	State Avg
Male	111	56%	58%
Female	85	43%	42%
Transgender/Other	2	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	171	86%	▲ 64%
Hispanic-Other	15	8%	11%
Hisp-Puerto Rican	8	4%	10%
Unknown	4	2%	▼ 14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	144	73%	▲ 59%
Black/African American	28	14%	17%
Other	19	10%	12%
Asian	4	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races	1	1%	1%
Unknown	1	1%	9%
Hawaiian/Other Pacific Islander			0%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	80	-21%	▼
Admits	8	14	-43%	▼
Discharges	4	10	-60%	▼
Service Hours	232	197	18%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 87%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 96%	87%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div><div></div></div>	30	48%	35%	43%	13% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	55	93%	90%	90%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>			33%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS



* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	123	124	-1%
Admits	24	21	14% ▲
Discharges	18	25	-28% ▼
Service Hours	496	368	35% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 87%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	55	45%	35%	43%	10% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	95	90%	90%	90%	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal

✓

 Goal Met Below Goal

* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	18	-17% ▼
Admits	1	2	-50% ▼
Discharges	-	-	
Service Hours	32	22	45% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div></div>	15	100%	35%	43%	65% ▲

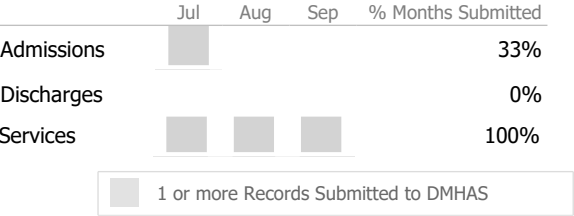
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	14	93%	90%	90%	3%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div></div>	100% 91%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div></div>	100% 87%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 37 Active Employment Services Programs