

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	198	216	-8%
	Admits	33	37	-11% ▼
	Discharges	22	35	-37% ▼
	Service Hours	760	587	29% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100% 100%	100%	80%	93%
✓ General Satisfaction	97% 97%	97%	80%	92%
✓ Overall	97% 97%	97%	80%	91%
✓ Access	97% 97%	97%	80%	88%
✓ Outcome	97% 97%	97%	80%	83%
✓ Participation in Treatment	97% 97%	97%	80%	92%
✓ Respect	97% 97%	97%	80%	91%

Orange bar: Satisfied % | Grey bar: Goal % | Light grey: 0-80% | Lighter grey: 80-100% | Green checkmark: Goal Met | Red circle: Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	198	100.0%

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	14	7%	8%		Male	111	56%	58%
26-34	40	20%	18%		Female	85	43%	42%
35-44	44	22%	24%		Transgender/Other	2	1%	0%
45-54	31	16%	18%		Race	#	%	State Avg
55-64	56	28%	20%		White/Caucasian	144	73%	59%
65+	13	7%	12%		Black/African American	28	14%	17%

Age: 18-25, 26-34, 35-44, 45-54, 55-64, 65+ | Gender: Male, Female, Transgender/Other | Race: White/Caucasian, Black/African American, Other, Asian, Am. Indian/Native Alaskan, Multiple Races, Unknown, Hawaiian/Other Pacific Islander

▲ > 10% Over State Avg ▼ > 10% Under State Avg

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	171	86%	64% ▲
Hispanic-Other	15	8%	11%
Hisp-Puerto Rican	8	4%	10%
Unknown	4	2% ▼	14%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Orange bar: Unique Clients | Grey bar: State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	Variance ▲▼
Unique Clients	63	80	-21%	▼
Admits	8	14	-43%	▼
Discharges	4	10	-60%	▼
Service Hours	232	197	18%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		30	48%	35%	43%	13%
Service Utilization						
✓ Clients Receiving Services		55	93%	90%	90%	3%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		87%	91%
On-Time Periodic ✓ 6 Month Updates		96%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				100%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 37 Active Employment Services Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	123	124	-1%
Admits	24	21	14% ▲
Discharges	18	25	-28% ▼
Service Hours	496	368	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 55%;">55</div>	55	45%	35%	43%	10% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 95%;">95</div>	95	90%	90%	90%	0% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;">100%</div>	91%
✓ On-Time Periodic 6 Month Updates	<div style="width: 87%;">87%</div>	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	18	-17%	▼
Admits	1	2	-50%	▼
Discharges	-	-		
Service Hours	32	22	45%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		15	100%	35%	43%	65% 
Service Utilization						
✓ Clients Receiving Services		14	93%	90%	90%	3% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 37 Active Employment Services Programs

 1 or more Records Submitted to DMHAS