

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	77	89	-13%	▼
	Admits	4	5	-20%	▼
	Discharges	4	9	-56%	▼
	Service Hours	322	197	63%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 26 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		95%	80%	91%
✓ Outcome		86%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	77	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	8%	8%
26-34	16	21%	18%
35-44	17	22%	24%
45-54	20	26%	18%
55-64	12	16%	20%
65+	6	8%	12%

Gender	#	%	State Avg
Female	40	52%	42%
Male	37	48%	58%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	57	74%	64%
Hispanic-Other	15	19%	11%
Hisp-Puerto Rican	5	6%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14%

Race	#	%	State Avg
Black/African American	31	40%	17%
White/Caucasian	28	36%	59%
Other	16	21%	12%
Am. Indian/Native Alaskan	1	1%	1%
Asian	1	1%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	19	-21%	▼
Admits	-	-		
Discharges	-	-		
Service Hours	99	54	83%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 87%	87%

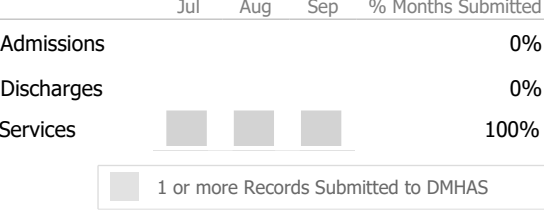
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	10	67%	35%	43%	32% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	13	87%	90%	90%	-3%

Data Submitted to DMHAS for Month



* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	82	-11% ▼
Admits	4	5	-20% ▼
Discharges	4	9	-56% ▼
Service Hours	223	143	56% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	0	0	1	33%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	48	66%	35%	43%	31% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	66	94%	90%	90%	4%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs