

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,022	2,706	-25%	▼
	Admits	1,560	2,098	-26%	▼
	Discharges	1,504	2,309	-35%	▼
	Service Hours	9,914	10,261	-3%	
	Bed Days	9,608	9,846	-2%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 272 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		90%	80%	92%
✓ Access		88%	80%	88%
✓ Overall		88%	80%	91%
✓ Quality and Appropriateness		87%	80%	93%
✓ Respect		86%	80%	91%
● Outcome		78%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	836	31.0%
	Intake	485	18.0%
	Community Support	255	9.5%
	Social Rehabilitation	116	4.3%
	Crisis Services	91	3.4%
	Employment Services	70	2.6%
	ACT	43	1.6%
	Case Management	43	1.6%
	Consultation	40	1.5%
	Residential Services	21	0.8%
Addiction	Residential Services	383	14.2%
	Outpatient	120	4.4%
	Case Management	106	3.9%
	Employment Services	53	2.0%
Forensic SA	Forensics Community-based	35	1.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	212	11%	8%	Male	1,128	56%	58%
26-34	373	18%	18%	Female	891	44%	42%
35-44	480	24%	24%	Transgender/Other	3	0%	0%
45-54	364	18%	18%				
55-64	392	19%	20%				
65+	196	10%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	1,109	55%	64%	White/Caucasian	891	44%	▼ 59%
Hispanic-Other	433	21%	11%	Unknown	519	26%	▲ 9%
Unknown	355	18%	14%	Black/African American	498	25%	17%
Hisp-Puerto Rican	119	6%	10%	Hawaiian/Other Pacific Islander	50	2%	0%
Hispanic-Mexican	6	0%	1%	Multiple Races	33	2%	1%
Hispanic-Cuban			0%	Asian	13	1%	1%
				Am. Indian/Native Alaskan	12	1%	1%
				Other	6	0%	▼ 12%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	29	38%	▲
Admits	8	12	-33%	▼
Discharges	9	7	29%	▲
Service Hours	27	28	-5%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 10 Active Consultation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	30	7%
Admits	4	4	0%
Discharges	2	3	-33% ▼
Service Hours	788	681	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	93%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	52%	-65% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		32	100%	60%	76%	40% ▲
Stable Living Situation		31	97%	60%	89%	37% ▲
Improved/Maintained Function Score		27	100%	85%	24%	15% ▲
Employed		1	3%	15%	15%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	485	613	-21% ▼
Admits	499	655	-24% ▼
Discharges	499	655	-24% ▼
Service Hours	442	604	-27% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	330	360	-8%
Admits	19	32	-41% ▼
Discharges	26	29	-10%
Service Hours	1,467	1,458	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	69%	50%	46%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		330	100%	60%	59%	40% ▲
✓ Improved/Maintained Function Score		295	98%	75%	39%	23% ▲
● Stable Living Situation		299	90%	95%	68%	-5%
● Employed		46	14%	30%	22%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		302	99%	90%	75%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		18	95%	75%	81%	20% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	102	-31% ▼
Admits	16	31	-48% ▼
Discharges	16	16	0%
Service Hours	622	665	-6%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		33	46%	35%	43%	11% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		55	98%	90%	90%	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	91%
On-Time Periodic		
✓ 6 Month Updates	97%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	26	12% ▲
Admits	15	15	0%
Discharges	9	11	-18% ▼
Service Hours	-	-	
Bed Days	1,741	1,107	57% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	90%
Valid TEDS Data	88%	90%
On-Time Periodic		
6 Month Updates	75%	60%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	56%	85%	81%	-29% ▼
No Re-admit within 30 Days of Discharge		4	44%	85%	81%	-41% ▼
Follow-up within 30 Days of Discharge		3	60%	90%	61%	-30% ▼

Recovery

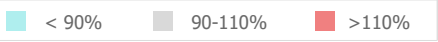
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		26	90%	70%	94%	20% ▲
Employed		5	17%	60%	33%	-43% ▼
Improved/Maintained Function Score		7	54%	75%	81%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	85%	90%	37%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	108 days	0.4	146%	90%	94%	56% ▲



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

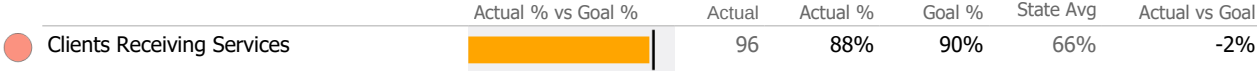


* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	72	61% ▲
Admits	24	3	700% ▲
Discharges	8	5	60% ▲
Service Hours	347	238	46% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	-	
Discharges	1	-	
Bed Days	1,528	1,564	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	88%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	72%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		17	100%	60%	86%	40% ▲
✓ Improved/Maintained Function Score		17	100%	95%	63%	5%
● Stable Living Situation		16	94%	95%	97%	-1%
● Employed		1	6%	25%	11%	-19% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	1,711 days	1.0	98%	90%	88%	8%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	7	11	-36% ▼
Discharges	4	10	-60% ▼
Service Hours	-	-	
Bed Days	540	659	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	85%
Valid TEDS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	18%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	70%	75%	5%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		2	50%	85%	91%	-35% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		2	67%	90%	58%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		6	46%	70%	68%	-24% ▼
✓ Improved/Maintained Function Score		5	100%	95%	91%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	96 days	0.8	59%	90%	74%	-31% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	95	-4%
Admits	112	115	-3%
Discharges	112	115	-3%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		98	92%	90%	78%	2%
✓ Community Location Evaluation		105	99%	80%	81%	19% ▲
✓ Follow-up Service within 48 hours		91	98%	90%	88%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	255	272	-6%
Admits	51	35	46% ▲
Discharges	50	59	-15% ▼
Service Hours	2,602	2,415	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	78%	65%	61%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		257	100%	60%	79%	40% ▲
✓ Improved/Maintained Function Score		204	100%	65%	51%	35% ▲
✓ Stable Living Situation		207	80%	80%	86%	0%
● Employed		48	19%	20%	15%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		198	94%	90%	94%	4%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	61	3%
Admits	11	8	38% ▲
Discharges	14	10	40% ▲
Service Hours	605	481	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	89%
On-Time Periodic		
6 Month Updates	93%	49%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		62	98%	60%	59%	38% ▲
✓ Employed		20	32%	30%	22%	2%
● Stable Living Situation		56	89%	95%	68%	-6%
✓ Improved/Maintained Function Score		37	90%	75%	39%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		47	96%	90%	75%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		10	91%	75%	81%	16% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	142	-27% ▼
Admits	89	147	-39% ▼
Discharges	96	148	-35% ▼
Bed Days	1,313	1,215	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		76	79%	85%	70%	-6%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		22	21 days	0.2	65%	90%	64%	-25% ▼
< 90% 90-110% >110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
1 or more Records Submitted to DMHAS				

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	27	59% ▲
Admits	23	11	109% ▲
Discharges	28	10	180% ▲
Service Hours	92	38	142% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	94%
On-Time Periodic		
6 Month Updates	60%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	79%	50%	65%	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		46	100%	60%	71%	40% ▲
✓ Stable Living Situation		44	96%	80%	78%	16% ▲
● Employed		0	0%	20%	14%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		16	89%	90%	77%	-1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	295	-72% ▼
Admits	39	67	-42% ▼
Discharges	17	151	-89% ▼
Service Hours	95	351	-73% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	92%
Valid TEDS Data	54%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	65%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	82%	50%	51%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		58	68%	95%	44%	-27% ▼
Employed		19	22%	50%	22%	-28% ▼
Not Arrested		39	46%	75%	43%	-29% ▼
Abstinence/Reduced Drug Use		15	18%	55%	24%	-37% ▼
Self Help		14	16%	60%	12%	-44% ▼
Improved/Maintained Function Score		12	35%	75%	29%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		47	69%	90%	38%	-21% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	62%	75%	57%	-13% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	496	747	-34% ▼
Admits	213	246	-13% ▼
Discharges	159	322	-51% ▼
Service Hours	2,155	2,184	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		126	79%	50%	46%	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		494	99%	60%	59%	39% ▲
✓ Employed		188	38%	30%	22%	8%
● Stable Living Situation		443	89%	95%	68%	-6%
● Improved/Maintained Function Score		151	67%	75%	39%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		304	89%	90%	75%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		161	76%	75%	81%	1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	96	-61% ▼
Admits	8	6	33% ▲
Discharges	8	52	-85% ▼
Service Hours	221	411	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	92%
Valid TEDS Data	88%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	88%	50%	51%	38% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		23	62%	55%	24%	7%
Employed		16	43%	50%	22%	-7%
Stable Living Situation		30	81%	95%	44%	-14% ▼
Not Arrested		22	59%	75%	43%	-16% ▼
Self Help		13	35%	60%	12%	-25% ▼
Improved/Maintained Function Score		18	78%	75%	29%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	93%	90%	38%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	100%	75%	57%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

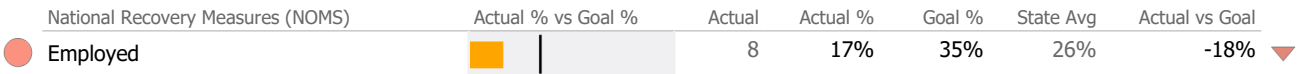
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	32	47% ▲
Admits	6	11	-45% ▼
Discharges	16	9	78% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	91%
Valid TEDS Data	65%	62%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	77%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	11%

Recovery



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 9 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	250	448	-44% ▼
Admits	250	505	-50% ▼
Discharges	258	502	-49% ▼
Bed Days	1,069	1,953	-45% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	88%
Valid TEDS Data	94%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		184	71%	80%	77%	-9%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		210	81%	85%	80%	-4%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		92	50%	90%	56%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	4 days	0.0	97%	90%	70%	7%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24		
Admits	24	-	
Discharges	12	-	
Bed Days	922	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	85%
Valid TEDS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	18%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	33%	70%	75%	-37% ▼
No Re-admit within 30 Days of Discharge		12	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		2	50%	90%	58%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	67%	70%	68%	-3%
Improved/Maintained Function Score		8	67%	95%	91%	-28% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	47 days	0.5	84%	90%	74%	-6%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

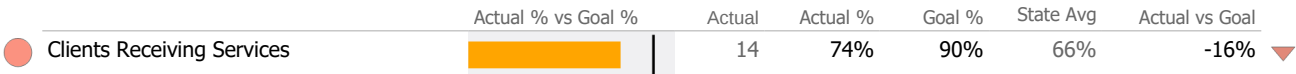
Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

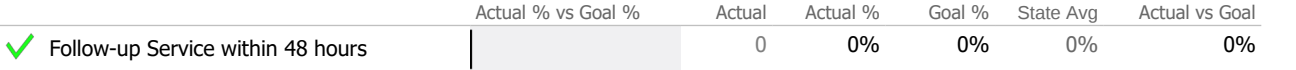
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	36	-3%
Admits	20	20	0%
Discharges	17	23	-26% ▼
Service Hours	20	21	-2%

Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS



* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	124	-31% ▼
Admits	64	101	-37% ▼
Discharges	75	104	-28% ▼
Bed Days	1,217	2,237	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	84%
Valid TEDS Data	95%	97%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		59	79%	80%	73%	-1%
No Re-admit within 30 Days of Discharge		69	92%	85%	86%	7%
Follow-up within 30 Days of Discharge		43	73%	90%	63%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		47	55%	60%	65%	-5%
Abstinence/Reduced Drug Use		55	64%	70%	54%	-6%
Improved/Maintained Function Score		49	65%	75%	84%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	17 days	0.1	110%	90%	86%	20% ▲

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	30	27% ▲
Admits	28	20	40% ▲
Discharges	25	20	25% ▲
Bed Days	1,093	928	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	85%
Valid TEDS Data	94%	97%
On-Time Periodic		
6 Month Updates	N/A	18%
Diagnosis		
Valid MH/SU Diagnosis	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	60%	70%	75%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		22	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge		8	53%	90%	58%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		25	66%	70%	68%	-4%
● Improved/Maintained Function Score		16	64%	95%	91%	-31% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	48 days	0.3	99%	90%	74%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	43	-86% ▼
Admits	3	2	50% ▲
Discharges	-	1	-100% ▼
Service Hours		2	-88% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	77%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				33%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	50%	35%	26%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	50%	90%	79%	-40% ▼

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 9 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	111	-5%
Admits	23	37	-38% ▼
Discharges	39	46	-15% ▼
Service Hours	43	118	-64% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		22	96%	50%	68%	46% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

○ Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	2	2	0%
Discharges	2	-	
Service Hours	200	375	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	65%	52%	35% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		0	0%	85%	91%	-85% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		1	50%	90%	55%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		7	64%	15%	15%	49% ▲
Social Support		11	100%	60%	76%	40% ▲
Stable Living Situation		11	100%	60%	89%	40% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	2	2	0%
Discharges	2	1	100% ▲
Service Hours	189	191	-1%
Bed Days	185	183	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	88%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	60%	72%	40% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	78%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	100%	60%	86%	40% ▲
Employed		2	50%	25%	11%	25% ▲
Stable Living Situation		4	100%	95%	97%	5%
Improved/Maintained Function Score		2	100%	95%	63%	5%

Bed Utilization

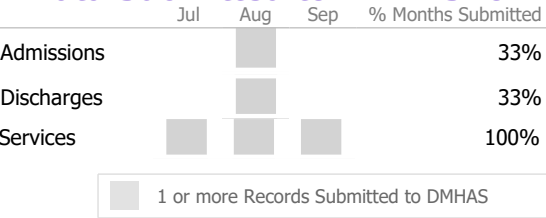
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	207 days	0.5	101%	90%	88%	11% ▲

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 83 Active Supervised Apartments Programs