

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	98	98	0%
	Admits	5	10	-50% ▼
	Discharges	8	7	14% ▲
	Service Hours	427	333	28% ▲
	Bed Days	2,541	2,229	14% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 78 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Outcome		90%	80%	83%
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		87%	80%	91%
✓ Access		87%	80%	88%
✓ Respect		86%	80%	91%
✓ General Satisfaction		86%	80%	92%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	37	37.0%
	Case Management	30	30.0%
	Residential Services	13	13.0%
Addiction	Residential Services	16	16.0%
Forensic MH			
	Crisis Services	4	4.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			8%	Male	51	52%	58%
26-34	12	12%	18%	Female	47	48%	42%
35-44	14	14%	24%	Transgender/Other			0%
45-54	16	16%	18%				
55-64	40	41% ▲	20%				
65+	16	16%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	77	79% ▲	64%	White/Caucasian	49	50%	59%
Hispanic-Other	11	11%	11%	Black/African American	42	43% ▲	17%
Hisp-Puerto Rican	7	7%	10%	Other	4	4%	12%
Hispanic-Mexican	2	2%	1%	Asian	2	2%	1%
Unknown	1	1% ▼	14%	Unknown	1	1%	9%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	14	14% ▲
Admits	-	-	
Discharges	2	1	100% ▲
Service Hours	27	22	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	98%
On-Time Periodic		
6 Month Updates	38%	76%

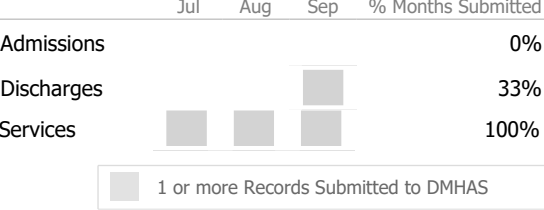
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		16	100%	85%	91%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	94%	90%	89%	4%

Data Submitted to DMHAS for Month



* State Avg based on 67 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	16	-13% ▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	20	21	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	14	100%	85%	91%	15% ▲

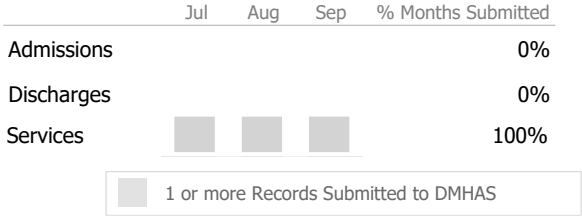
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	14	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	93% 76%

Data Submitted to DMHAS for Month



* State Avg based on 67 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	41	-10%
Admits	1	4	-75% ▼
Discharges	2	1	100% ▲
Service Hours	381	291	31% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
On-Time Periodic		
6 Month Updates	100%	86%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions		■		33%
Discharges			■	33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	100%	65%	61%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	34	92%	60%	79%	32% ▲
Improved/Maintained Function Score	<div><div></div></div>	33	97%	65%	51%	32% ▲
Stable Living Situation	<div><div></div></div>	33	89%	80%	86%	9%
Employed	<div><div></div></div>	3	8%	20%	15%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	36	97%	90%	94%	7%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	1	2	-50% ▼
Discharges	-	-	
Bed Days	1,186	1,008	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	87%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	88%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	13	100%	95%	97%	5%
Social Support	<div><div></div></div>	7	54%	60%	86%	-6%
Employed	<div><div></div></div>	0	0%	25%	11%	-25% ▼
Improved/Maintained Function Score	<div><div></div></div>	9	82%	95%	63%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div><div></div><div></div></div>	13	1,404 days	1.0	99%	90%	88%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>			33%
Discharges				0%

1 or more Records Submitted to DMHAS



* State Avg based on 83 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	2	100% ▲
Admits	1	1	0%
Discharges	2	1	100% ▲
Bed Days	139	57	144% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div></div>	2	100%	85%	79%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div></div>	1	100%	90%	57%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div></div>	3	201 days	0.8	50%	90%	85%	-40% ▼
<div><div>< 90%</div><div>90-110%</div><div>>110%</div></div>								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
<div><div>1 or more Records Submitted to DMHAS</div></div>				

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	2	3	-33% ▼
Discharges	2	2	0%
Bed Days	1,216	1,164	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 93%	96%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	56%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	0	0%	85%	38%	-85% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div><div></div></div>	4	25%	60%	42%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	15	522 days	0.9	88%	90%	84%	-2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions			<div></div>	33%
Discharges		<div></div>		33%

1 or more Records Submitted to DMHAS



* State Avg based on 3 Active AIDS Residential Programs