ImmaCare
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	54	60	-10%
	Admits		2	-100% ▼
	Discharges	6	2	200% ▲
	Service Hours	199	5	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 44 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		91%	80%	91%
✓ Respect		89%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Access		89%	80%	88%
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		86%	80%	92%
● Outcome		76%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	54	100.0%

Client Demographics

Age	#	%	State Avg
18-25			8%
26-34	2	4% ▼	18%
35-44	6	11% ▼	24%
45-54	2	4% ▼	18%
55-64	24	44% ▲	20%
65+	20	37% ▲	12%

Gender	#	%	State Avg
Male	47	87% ▲	58%
Female	7	13% ▼	42%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	41	76% ▲	64%
Hisp-Puerto Rican	9	17%	10%
Hispanic-Other	4	7%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown		▼	14%

Race	#	%	State Avg
Black/African American	30	56% ▲	17%
White/Caucasian	15	28% ▼	59%
Other	6	11%	12%
Unknown	3	6%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Casa De Francisco PSH
ImmaCare
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	22	14%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	96	3		

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		24	96%	85%	91%	11%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		24	96%	90%	89%	6%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		77%	76%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 67 Active Supportive Housing – Development Programs

Next Steps PSH
ImmaCare
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	29	0%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	103	2	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		27	93%	85%	84%	8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		28	97%	90%	86%	7%

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	100%	98%

	On-Time Periodic	Actual	State Avg
●	6 Month Updates	74%	77%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs