

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	122	128	-5%
	Admits	28	18	56% ▲
	Discharges	35	1	3400%
	Service Hours	172	166	4%

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 29 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
✓ Respect	<div><div></div></div>	96%	80%	91%
✓ Outcome	<div><div></div></div>	96%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	64	52.5%
Mental Health	Employment Services	58	47.5%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	6	5%	8%	Male	72	59%	58%
26-34	22	18%	18%	Female	50	41%	42%
35-44	33	27%	24%	Transgender/Other			0%
45-54	31	25%	18%				
55-64	26	21%	20%				
65+	4	3%	12%				

Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hisp-Puerto Rican	66	54%	▲ 10%	Other	56	46%	▲ 12%
Non-Hispanic	40	33%	▼ 64%	Black/African American	38	31%	▲ 17%
Hispanic-Other	13	11%	11%	White/Caucasian	25	20%	▼ 59%
Hispanic-Mexican	3	2%	1%	Unknown	2	2%	9%
Hispanic-Cuban			0%	Multiple Races	1	1%	1%
Unknown			▼ 14%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	97	-34%	▼
Admits	15	18	-17%	▼
Discharges	34	1	3300%	▲
Service Hours	80	166	-52%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 18%	77%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	25	39%	35%	26%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	25	83%	90%	79%	-7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 9 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	31	87% ▲
Admits	13	-	
Discharges	1	-	
Service Hours	92	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
On-Time Periodic		
6 Month Updates	11%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	0	100%
Discharges	0	0	1	33%
Services	1	1	0	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	7	12%	35%	43%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	26	46%	90%	90%	-44% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 37 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 91%
On-Time Periodic		
6 Month Updates	<div><div></div></div>	N/A 77%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	<div><div></div>1 or more Records Submitted to DMHAS</div>			

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div>	Employed	<div><div></div></div>	N/A	N/A	35%	26%	-35% <div></div>

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div></div>	Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	79%	N/A <div></div>

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 9 Active Employment Services Programs