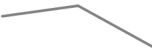


Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,953	5,390	-8%
	Admits	327	582	-44% ▼
	Discharges	422	598	-29% ▼
	Service Hours	25	6,114	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 349 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	4,949	99.1%
	Case Management	44	0.9%

Client Demographics

Age	#	%	State Avg
18-25	30	1%	8%
26-34	633	13%	18%
35-44	1,596	32%	24%
45-54	1,095	22%	18%
55-64	1,110	22%	20%
65+	489	10%	12%

Gender	#	%	State Avg
Male	3,075	62%	58%
Female	1,876	38%	42%
Transgender/Other	2	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	3,682	74%	64%
Hisp-Puerto Rican	1,088	22% ▲	10%
Hispanic-Other	111	2%	11%
Unknown	59	1% ▼	14%
Hispanic-Mexican	7	0%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
White/Caucasian	3,666	74% ▲	59%
Other	921	19%	12%
Black/African American	310	6% ▼	17%
Unknown	26	1%	9%
Am. Indian/Native Alaskan	17	0%	1%
Hawaiian/Other Pacific Islander	6	0%	0%
Asian	5	0%	1%
Multiple Races	2	0%	1%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	501	561	-11% ▼
Admits	-	26	-100% ▼
Discharges	3	35	-91% ▼
Service Hours	-	675	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	73%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	50%	62%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		341	68%	50%	64%	18% ▲
Not Arrested		456	91%	75%	88%	16% ▲
Employed		255	51%	40%	38%	11% ▲
Improved/Maintained Function Score		383	77%	75%	51%	2%
Stable Living Situation		453	90%	90%	84%	0%
Self Help		155	31%	60%	45%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		499	100%	50%	73%	50% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	671	793	-15% ▼
Admits	16	127	-87% ▼
Discharges	45	136	-67% ▼
Service Hours	-	883	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	92%	73%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	62%	50%	62%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		515	77%	50%	64%	27% ▲
Self Help		566	84%	60%	45%	24% ▲
Not Arrested		665	99%	75%	88%	24% ▲
Stable Living Situation		653	97%	90%	84%	7%
Employed		215	32%	40%	38%	-8%
Improved/Maintained Function Score		38	6%	75%	51%	-69% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		455	68%	50%	73%	18% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	735	824	-11% ▼
Admits	100	149	-33% ▼
Discharges	121	133	-9%
Service Hours	-	842	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	73%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		65	54%	50%	62%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		735	99%	75%	88%	24% ▲
Abstinence/Reduced Drug Use		431	58%	50%	64%	8%
Stable Living Situation		709	96%	90%	84%	6%
Improved/Maintained Function Score		562	87%	75%	51%	12% ▲
Employed		263	35%	40%	38%	-5%
Self Help		392	53%	60%	45%	-7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		503	68%	50%	73%	18% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	60	-27% ▼
Admits	2	10	-80% ▼
Discharges	10	7	43% ▲
Service Hours	25	73	-65% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	64%	20%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	10%	50%	42%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		7	16%	20%	29%	-4%
Stable Living Situation		28	64%	80%	65%	-16% ▼
Self Help		14	32%	60%	35%	-28% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	79%	90%	59%	-11% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	621	637	-3%
Admits	58	66	-12% ▼
Discharges	64	60	7%
Service Hours	-	791	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	73%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	55%	50%	62%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		614	98%	75%	88%	23% ▲
Stable Living Situation		612	98%	90%	84%	8%
Employed		272	43%	40%	38%	3%
Abstinence/Reduced Drug Use		325	52%	50%	64%	2%
Self Help		368	59%	60%	45%	-1%
Improved/Maintained Function Score		50	9%	75%	51%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

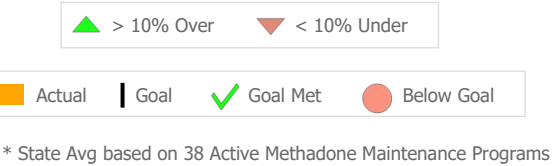
Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		456	73%	50%	73%	23% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	803	879	-9%
Admits	102	118	-14% ▼
Discharges	116	118	-2%
Service Hours	-	1,216	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	85%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		70	60%	50%	62%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		808	98%	75%	88%	23% ▲
Abstinence/Reduced Drug Use		551	67%	50%	64%	17% ▲
Stable Living Situation		783	95%	90%	84%	5%
Employed		331	40%	40%	38%	0%
Self Help		336	41%	60%	45%	-19% ▼
Improved/Maintained Function Score		102	14%	75%	51%	-61% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		552	69%	50%	73%	19% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	380	459	-17% ▼
Admits	2	20	-90% ▼
Discharges	11	26	-58% ▼
Service Hours	-	473	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	42%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	45%	50%	62%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		278	73%	50%	64%	23% ▲
Not Arrested		352	93%	75%	88%	18% ▲
Employed		216	57%	40%	38%	17% ▲
Stable Living Situation		345	91%	90%	84%	1%
Self Help		173	46%	60%	45%	-14% ▼
Improved/Maintained Function Score		6	2%	75%	51%	-73% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		368	97%	50%	73%	47% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	581	555	5%
Admits	6	9	-33% ▼
Discharges	4	8	-50% ▼
Service Hours	-	390	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	94%	97%
On-Time Periodic		
6 Month Updates	43%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	50%	50%	62%	0%
Recovery						
National Recovery Measures (NOMS)						
Abstinence/Reduced Drug Use		341	59%	50%	64%	9%
Employed		233	40%	40%	38%	0%
Not Arrested		419	72%	75%	88%	-3%
Self Help		317	55%	60%	45%	-5%
Stable Living Situation		419	72%	90%	84%	-18% ▼
Improved/Maintained Function Score		2	0%	75%	51%	-75% ▼
Service Utilization						
Clients Receiving Services		0	0%	90%	41%	-90% ▼
Service Engagement						
Medication Assisted Treatment						
Length of Stay over 1 Year		520	90%	50%	73%	40% ▲

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 85%
Valid TEDS Data		N/A 97%
On-Time Periodic		
6 Month Updates		N/A 18%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	70%	75%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	91%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	58%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	70%	68%	-70% ▼
Improved/Maintained Function Score		N/A	N/A	95%	91%	-95% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
1 or more Records Submitted to DMHAS				



* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	440	460	-4%
Admits	41	55	-25% ▼
Discharges	40	59	-32% ▼
Service Hours	-	386	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	57%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	52%	50%	62%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		433	98%	75%	88%	23% ▲
Abstinence/Reduced Drug Use		270	61%	50%	64%	11% ▲
Employed		223	51%	40%	38%	11% ▲
Stable Living Situation		425	96%	90%	84%	6%
Self Help		288	65%	60%	45%	5%
Improved/Maintained Function Score		31	8%	75%	51%	-67% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		324	74%	50%	73%	24% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	278	333	-17% ▼
Admits	-	2	-100% ▼
Discharges	8	16	-50% ▼
Service Hours	-	385	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	73%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	50%	50%	62%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		244	88%	50%	64%	38% ▲
Self Help		238	86%	60%	45%	26% ▲
Not Arrested		274	99%	75%	88%	24% ▲
Employed		155	56%	40%	38%	16% ▲
Stable Living Situation		272	98%	90%	84%	8%
Improved/Maintained Function Score		0	0%	75%	51%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	41%	-90% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		277	100%	50%	73%	50% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs