
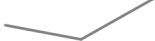

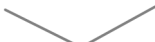


Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)



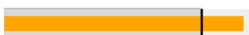




Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	126	127	-1%
	Admits	7	6	17% ▲
	Discharges	3	5	-40% ▼
	Service Hours	1,255	1,048	20% ▲

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 98 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Overall		97%	80%	91%
✓ Outcome		95%	80%	83%
✓ Access		94%	80%	88%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		89%	80%	92%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	126	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	5%	8%
26-34	22	17%	18%
35-44	29	23%	24%
45-54	24	19%	18%
55-64	27	21%	20%
65+	18	14%	12%

Gender	#	%	State Avg
Male	72	57%	58%
Female	54	43%	42%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	113	90%	64% ▲
Hispanic-Other	8	6%	11%
Hisp-Puerto Rican	3	2%	10%
Unknown	2	2%	14% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	84	67%	59%
Black/African American	31	25%	17%
Other	6	5%	12%
Asian	4	3%	1%
Unknown	1	1%	9%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	53	-8%
Admits	2	3	-33% ▼
Discharges	1	4	-75% ▼
Service Hours	364	333	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 100%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	1	100%	50%	65%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	48	98%	60%	71%	38% ▲
✓ Stable Living Situation	<div><div></div></div>	46	94%	80%	78%	14% ▲
● Employed	<div><div></div></div>	2	4%	20%	14%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	48	100%	90%	77%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>		<div><div></div></div>	67%
Discharges			<div><div></div></div>	33%
Services	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	74	4%
Admits	5	3	67% ▲
Discharges	2	1	100% ▲
Service Hours	891	715	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic		
6 Month Updates	96%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	50%	50%	65%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	68	88%	60%	71%	28% ▲
Stable Living Situation	<div><div></div></div>	73	95%	80%	78%	15% ▲
Employed	<div><div></div></div>	4	5%	20%	14%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	75	100%	90%	77%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges		<div></div>	<div></div>	67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 25 Active Standard Case Management Programs