

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	42	35	20%	▲
	Admits	5	7	-29%	▼
	Discharges	4	2	100%	▲
	Service Hours	265	315	-16%	▼

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 23 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
✓ Respect	<div><div></div></div>	95%	80%	91%
✓ Outcome	<div><div></div></div>	90%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Education Support	42	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	9	21%	▲ 8%	Male	27	64%	58%
26-34	14	33%	▲ 18%	Female	15	36%	42%
35-44	7	17%	24%	Transgender/Other			0%
45-54	8	19%	18%				
55-64	2	5%	▼ 20%				
65+	2	5%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	31	74%	64%	White/Caucasian	20	48%	▼ 59%
Hispanic-Other	7	17%	11%	Black/African American	14	33%	▲ 17%
Hisp-Puerto Rican	4	10%	10%	Other	7	17%	12%
Hispanic-Cuban			0%	Asian	1	2%	1%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Unknown			▼ 14%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

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Unique Clients	42	35	20% ▲
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	100%	100%	100%	100%
Discharges	100%	100%	100%	100%
Services	100%	100%	100%	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Enrolled in Educational Program	69%	29	69%	35%	79%	34% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%	38	100%	90%	97%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Education Support Programs