

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
↗	Unique Clients	42	35	20%	▲
↘	Admits	5	7	-29%	▼
↗	Discharges	4	2	100%	▲
↘	Service Hours	265	315	-16%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%   100%	100%	80%	93%
✓ Participation in Treatment	100%   100%	100%	80%	92%
✓ General Satisfaction	100%   100%	100%	80%	92%
✓ Overall	100%   100%	100%	80%	91%
✓ Access	100%   100%	100%	80%	88%
✓ Respect	95%   100%	95%	80%	91%
✓ Outcome	90%   100%	90%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Education Support	42	100.0%

### Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	9	21%	8%	▲	Male	27	64%	58%
26-34	14	33%	18%	▲	Female	15	36%	42%
35-44	7	17%	24%		Transgender/Other			0%
45-54	8	19%	18%					
55-64	2	5%	20%	▼				
65+	2	5%	12%					

Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	31	74%	64%		White/Caucasian	20	48%	59%
Hispanic-Other	7	17%	11%		Black/African American	14	33%	17%
Hisp-Puerto Rican	4	10%	10%		Other	7	17%	12%
Hispanic-Cuban			0%		Asian	1	2%	1%
Hispanic-Mexican			1%		Am. Indian/Native Alaskan			1%
Unknown			14%	▼	Multiple Races			1%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg
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## Program Activity

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Unique Clients	42	35	20%	▲
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## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		29	69%	35%	79%	34% ▲

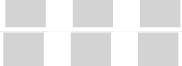
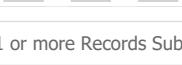
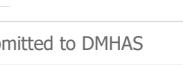
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	97%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 100%
✓ On-Time Periodic 6 Month Updates		100% 100%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

▲ &gt; 10% Over ▼ &lt; 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 5 Active Education Support Programs

 1 or more Records Submitted to DMHAS