

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|-----------------|--------|----------|------------|---|
| Up | Unique Clients | 67 | 120 | -44% | ▼ |
| Up | Admits | 78 | 170 | -54% | ▼ |
| Up | Discharges | 78 | 173 | -55% | ▼ |
| Up | Service Hours | | - | | |
| Up | S.Rehab/PHP/IOP | 82 | | | |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|----|-------|
| Mental Health | | | |
| | Crisis Services | 55 | 80.9% |
| | IOP | 13 | 19.1% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------|----|-----|-----------|-------------------|----|-----|-----------|
| | # | % | State Avg | | # | % | State Avg |
| 18-25 | 11 | 17% | 8% | Male | 35 | 52% | 58% |
| 26-34 | 15 | 23% | 18% | Female | 32 | 48% | 42% |
| 35-44 | 10 | 15% | 24% | Transgender/Other | | | 0% |
| 45-54 | 13 | 20% | 18% | | | | |
| 55-64 | 10 | 15% | 20% | | | | |
| 65+ | 7 | 11% | 12% | | | | |

| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
|-------------------|----|-----|-----------|---------------------------------|----|-----|-----------|
| | # | % | State Avg | | # | % | State Avg |
| Non-Hispanic | 54 | 81% | 64% | White/Caucasian | 45 | 67% | 59% |
| Hispanic-Other | 7 | 10% | 11% | Black/African American | 9 | 13% | 17% |
| Unknown | 6 | 9% | 14% | Unknown | 8 | 12% | 9% |
| Hispanic-Cuban | | | 0% | Other | 4 | 6% | 12% |
| Hispanic-Mexican | | | 1% | Asian | 1 | 1% | 1% |
| Hisp-Puerto Rican | | | 10% | Am. Indian/Native Alaskan | | | 1% |
| | | | | Multiple Races | | | 1% |
| | | | | Hawaiian/Other Pacific Islander | | | 0% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|--|
| Unique Clients | 13 | 12 | 8% |
| Admits | 4 | 3 | 33% ▲ |
| Discharges | 4 | 4 | 0% |
| Service Hours | - | - | |
| Social Rehab/PHP/IOP Days | 82 | 0 | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|--|
| Valid NOMS Data | 93% | 64% ▲ |
| On-Time Periodic 6 Month Updates | 0% | 11% ▼ |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---------------------------------------|--------|----------|--------|-----------|--|
| | | | | | | |
| ✓ Treatment Completed Successfully | █ | 3 | 75% | 50% | 71% | 25% ▲ |
| ● Follow-up within 30 Days of Discharge | █ | 0 | 0% | 90% | 70% | -90% ▼ |

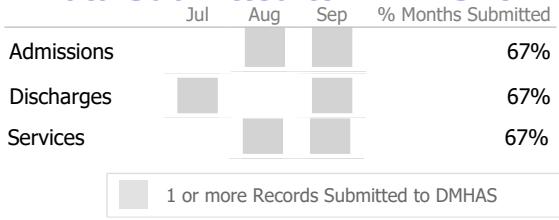
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|---------------------------------------|--------|----------|--------|-----------|---|
| ✓ Employed | █ | 5 | 38% | 30% | 32% | 8% ▲ |
| ● Social Support | █ | 6 | 46% | 60% | 63% | -14% ▼ |
| ● Stable Living Situation | █ | 8 | 62% | 95% | 73% | -33% ▼ |
| ● Improved/Maintained Function Score | █ | 4 | 44% | 75% | 76% | -31% ▼ |

Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---------------------------------------|--------|----------|--------|-----------|---|
| ● Clients Receiving Services | █ | 4 | 44% | 90% | 51% | -46% ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Standard IOP Programs

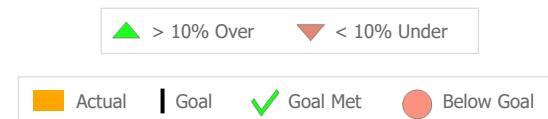
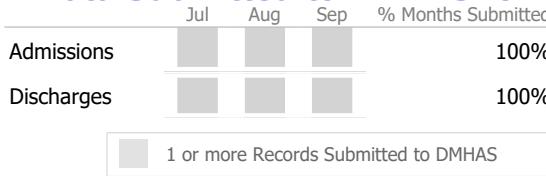
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 55 | 108 | -49%  |
| Admits | 74 | 167 | -56%  |
| Discharges | 74 | 169 | -56%  |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--|--------|----------|--------|-----------|---|
| ✓ Evaluation within 1.5 hours of Request |  | 58 | 92% | 90% | 78% | 2% |
| ✓ Community Location Evaluation |  | 61 | 97% | 80% | 81% | 17%  |
| ✓ Follow-up Service within 48 hours |  | 50 | 100% | 90% | 88% | 10% |

Data Submitted to DMHAS for Month



* State Avg based on 26 Active Mobile Crisis Team Programs