Council of Churches Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024   (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	97	111	-13%	▼
	Admits	58	50	16%	▲
	Discharges	38	45	-16%	▼
	Service Hours	29	25	16%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 45 FY24 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		98%	80%	93%
✓	Participation in Treatment		91%	80%	92%
✓	General Satisfaction		89%	80%	92%
✓	Access		89%	80%	88%
✓	Overall		87%	80%	91%
✓	Respect		87%	80%	91%
✓	Outcome		84%	80%	83%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		97	100.0%

Client Demographics

Age

	#	%	State Avg
18-25	12	12%	8%
26-34	22	23%	18%
35-44	28	29%	24%
45-54	15	15%	18%
55-64	15	15%	20%
65+	5	5%	12%

Gender

	#	%		State Avg
Male	77	79%	▲	58%
Female	20	21%	▼	42%
Transgender/Other				0%

Ethnicity

	#	%		State Avg
Hisp-Puerto Rican	78	80%	▲	10%
Hispanic-Other	14	14%		11%
Hispanic-Cuban	2	2%		0%
Non-Hispanic	2	2%	▼	64%
Hispanic-Mexican	1	1%		1%
Unknown			▼	14%

Race

	#	%		State Avg
Other	94	97%	▲	12%
Multiple Races	2	2%		1%
Unknown	1	1%		9%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	17%
Hawaiian/Other Pacific Islander				0%
White/Caucasian			▼	59%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

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Council of Churches Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	111	-13%	▼
Admits	58	50	16%	▲
Discharges	38	45	-16%	▼
Service Hours	29	25	16%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		0	0%	35%	26%	-35%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		58	97%	90%	79%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	91%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	77%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal
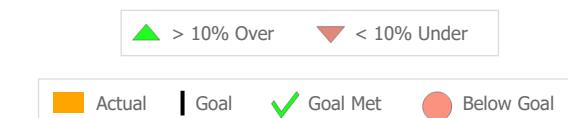
* State Avg based on 9 Active Employment Services Programs