Cornell Scott-Hill Health Corporation
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	448	508	-12% ▼
	Admits	381	446	-15% ▼
	Discharges	372	454	-18% ▼
	Service Hours	221	260	-15% ▼
	Bed Days	1,790	1,712	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 305 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Access		89%	80%	88%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	323	72.1%
	Medication Assisted Treatment	116	25.9%
Mental Health			
	Case Management	9	2.0%

Client Demographics

Age	#	%	State Avg
18-25	8	2%	8%
26-34	63	14%	18%
35-44	156	35% ▲	24%
45-54	120	27%	18%
55-64	75	17%	20%
65+	26	6%	12%

Gender	#	%	State Avg
Male	330	74% ▲	58%
Female	117	26% ▼	42%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	359	80% ▲	64%
Hisp-Puerto Rican	52	12%	10%
Hispanic-Other	31	7%	11%
Unknown	5	1% ▼	14%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	317	71% ▲	59%
Black/African American	77	17%	17%
Other	48	11%	12%
Multiple Races	4	1%	1%
Unknown	2	0%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

MAT - Naltrexone - Ansonia
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	2	-50% ▼
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	30%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		1	100%	55%	30%	45% ▲
✓ Self Help		1	100%	60%	19%	40% ▲
✓ Not Arrested		1	100%	75%	44%	25% ▲
✓ Stable Living Situation		1	100%	95%	44%	5%
● Employed		0	0%	50%	22%	-50% ▼
● Improved/Maintained Function Score		0	0%	75%	11%	-75% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 5 Active Naltrexone Programs

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	323	363	-11%	▼
Admits	364	439	-17%	▼
Discharges	365	440	-17%	▼
Bed Days	1,790	1,712	5%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	88%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		365	100%	80%	77%	20%	▲
● No Re-admit within 30 Days of Discharge		271	74%	85%	80%	-11%	▼
● Follow-up within 30 Days of Discharge		170	47%	90%	56%	-43%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	5 days	0.1	81%	90%	70%	-9%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

SOR E-MAT
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	115	131	-12%	▼
Admits	8	7	14%	▲
Discharges	7	14	-50%	▼
Service Hours	207	260	-20%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ Valid TEDS Data	100%	65%

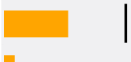
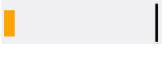
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	35%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		5	71%	50%	59%	21%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		111	97%	55%	45%	42%	▲
✓ Not Arrested		114	99%	75%	55%	24%	▲
✓ Employed		70	61%	50%	26%	11%	▲
✓ Stable Living Situation		112	97%	95%	52%	2%	
● Self Help		37	32%	60%	20%	-28%	▼
● Improved/Maintained Function Score		7	7%	75%	21%	-68%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		108	100%	90%	54%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Unsheltered Homeless Street outreach
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	9	-	
Discharges	-	-	
Service Hours	14	-	

Service Engagement

	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		9	100%	50%	80%	50%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs