

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	2,507	2,557	-2%
↘	Admits	676	735	-8%
↘	Discharges	606	671	-10%
↘	Service Hours	8,347	9,124	-9%
↗	Bed Days	2,183	1,448	51% 

 > 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,287	38.9%
	Other	678	20.5%
	Social Rehabilitation	231	7.0%
	Prevention	224	6.8%
	Intake	181	5.5%
	Crisis Services	149	4.5%
	ACT	44	1.3%
	Inpatient Services	42	1.3%
	Community Support	40	1.2%
Forensic MH			
	Forensics Community-based	160	4.8%
	Outpatient	66	2.0%
Addiction			
	Outpatient	129	3.9%
	Other	79	2.4%

Consumer Satisfaction Survey

(Based on 262 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	 95%	95%	80%	92%
✓ Overall	 94%	94%	80%	91%
✓ Respect	 92%	92%	80%	91%
✓ Participation in Treatment	 92%	92%	80%	92%
✓ Outcome	 92%	92%	80%	83%
✓ Access	 91%	91%	80%	88%
✓ Quality and Appropriateness	 91%	91%	80%	93%

 Satisfied % |  Goal % |  0-80% |  80-100% |  Goal Met |  Under Goal

Client Demographics

Age	#	%	State Avg
18-25	317	13%	8%
26-34	398	16%	18%
35-44	575	23%	24%
45-54	433	18%	18%
55-64	442	18%	20%
65+	285	12%	12%

Gender	#	%	State Avg
Male	1,384	55%	58%
Female	1,080	43%	42%
Transgender/Other	43	2%	0%

Race	#	%	State Avg
White/Caucasian	840	36%	59%
Black/African American	813	35%	17%
Other	538	23%	12%
Asian	59	3%	9%
Multiple Races	38	2%	1%
Am. Indian/Native Alaskan	37	2%	1%
Hawaiian/Other Pacific Islander	11	0%	1%
	2	0%	0%

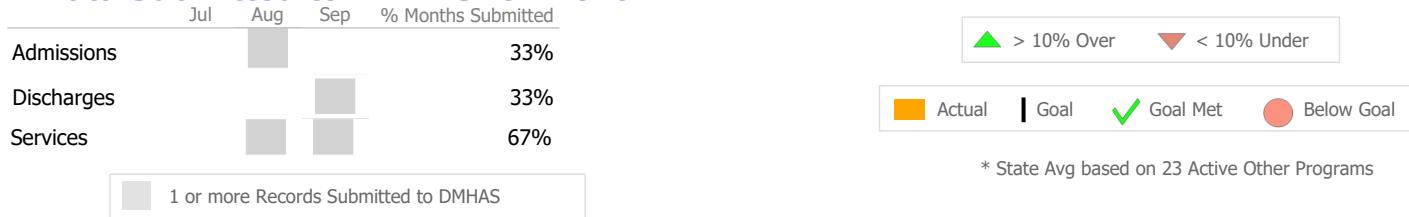
Ethnicity	#	%	State Avg
Non-Hispanic	1,520	61%	64%
Hisp-Puerto Rican	322	13%	10%
Unknown	322	13%	14%
Hispanic-Other	287	11%	11%
Hispanic-Mexican	53	2%	1%
Hispanic-Cuban	3	0%	0%

 Unique Clients |  State Avg |  > 10% Over State Avg |  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	4	-50%	▼
Admits	1	2	-50%	▼
Discharges	1	1	0%	
Service Hours	5	1		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	12	33% ▲
Admits	14	21	-33% ▼
Discharges	12	18	-33% ▼
Transfers - Out	1	-	
Bed Days	246	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
● Treatment Completed Successfully	█	0	0%	95%	61%	-95% ▼	█
✓ No Re-admit within 30 Days of Discharge	█	12	100%	85%	92%	15% ▲	█
Follow-up within 30 Days of Discharge	█	N/A	N/A	90%	83%	N/A	█

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	█	79%
On-Time Periodic 6 Month Updates	█	N/A
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	█	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
									Actual % vs Goal %
● Avg Utilization Rate	█	10	50 days	0.6	27%	90%	97%	-63% ▼	█

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

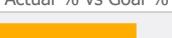
█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	27	21	29%	▲
Admits	5	5	0%	
Discharges	6	5	20%	▲
Transfers - In	1	-		
Bed Days	1,937	1,448	34%	▲

Discharge Outcomes

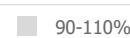
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
Treatment Completed Successfully		5	83%	95%	61%	-12%	
No Re-admit within 30 Days of Discharge		4	67%	85%	92%	-18%	
Follow-up within 30 Days of Discharge		2	40%	90%	83%	-50%	

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	 87%	81%
On-Time Periodic 6 Month Updates	 0%	21%
Valid MH/SU Diagnosis	 96%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	456 days	0.7	105%	90%	97%	15% 

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

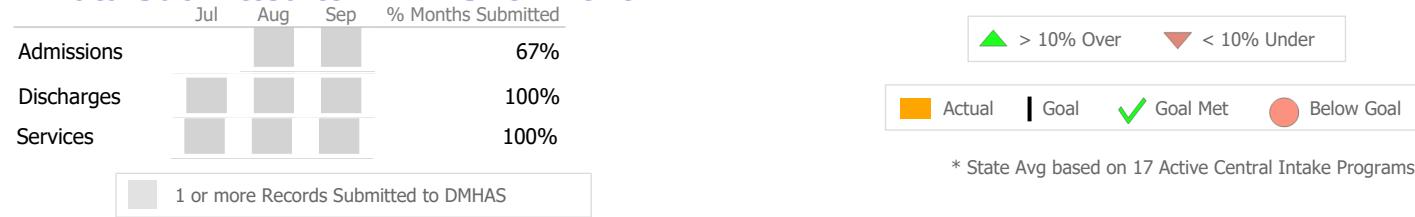
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	26	-23%	▼
Admits	4	12	-67%	▼
Discharges	5	9	-44%	▼
Service Hours	99	53	85%	▲

Data Submitted to DMHAS for Month



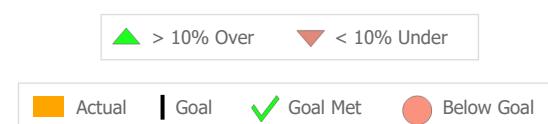
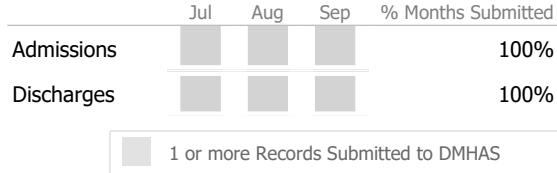
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	68	4%
Admits	33	27	22% ▲
Discharges	28	23	22% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 100%; background-color: orange; height: 10px;"></div>	33	100%	0%	100%	100% ▲

Data Submitted to DMHAS for Month

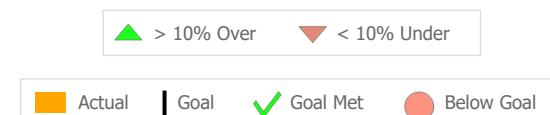
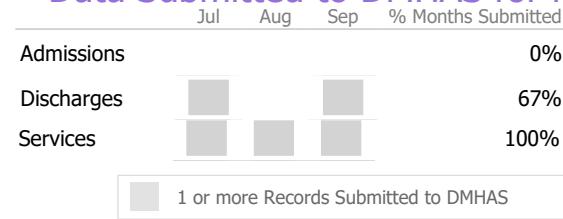


* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	-	-		
Discharges	2	-		
Service Hours	5	3	86%	▲

Data Submitted to DMHAS for Month



* State Avg based on 17 Active Central Intake Programs

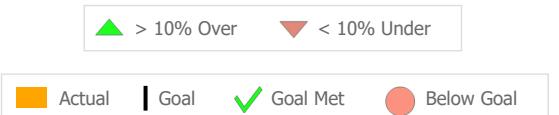
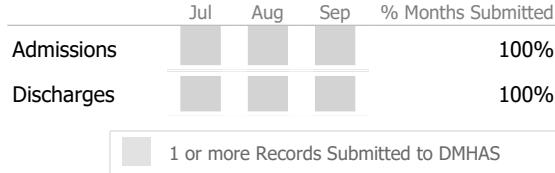
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	27	-7%
Admits	7	13	-46% ▼
Discharges	8	7	14% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	7	100%	0%	100%	100%	100% ▲

Data Submitted to DMHAS for Month



* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	77	-6%
Admits	4	4	0%
Discharges	4	-	
Service Hours	415	1,426	-71% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	63%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		42	58%	60%	59%	-2%
Stable Living Situation		56	78%	95%	68%	-17% ▼
Employed		8	11%	30%	22%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		64	94%	90%	75%	4%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	50%	75%	81%	-25% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	216	211	2%
Admits	10	14	-29% ▼
Discharges	12	8	50% ▲
Service Hours	749	755	-1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	91%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	55%	49%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	17%	50%	46%	-33% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		134	62%	60%	59%	2%
● Employed		50	23%	30%	22%	-7%
● Stable Living Situation		175	81%	95%	68%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		192	94%	90%	75%	4%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		7	70%	75%	81%	-5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

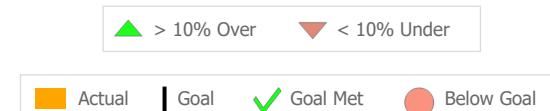
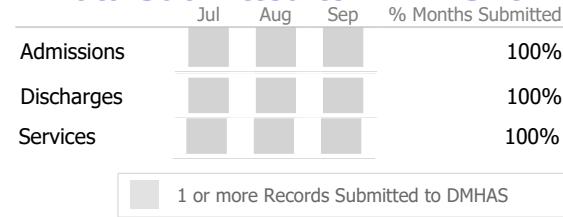
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	18	-17%	▼
Admits	15	17	-12%	▼
Discharges	15	18	-17%	▼
Service Hours	18	17	9%	

Data Submitted to DMHAS for Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	36	22%	▲
Admits	2	1	100%	▲
Discharges	-	-		
Service Hours	627	370	70%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	92%	95%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	52%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	91%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		35	80%	60%	89%	20% ▲
● Social Support		26	59%	60%	76%	-1%
● Employed		0	0%	15%	15%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		44	100%	90%	98%	10%

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	33%
Discharges	0%
Services	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	72	-8%
Admits	6	9	-33% ▼
Discharges	3	11	-73% ▼
Service Hours	517	514	0%

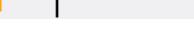
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
On-Time Periodic		
6 Month Updates	86%	84%
Diagnosis		
Valid MH/SU Diagnosis	95%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	29%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		65	98%	60%	65%	38% ▲
● Social Support		32	48%	60%	70%	-12% ▼
● Stable Living Situation		55	83%	95%	80%	-12% ▼
● Employed		2	3%	30%	14%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		58	92%	90%	85%	2% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		6	100%	75%	95%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

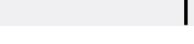
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

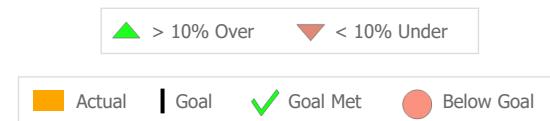
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	16	94%	▲
Admits	17	11	55%	▲
Discharges	16	7	129%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		16	94%	90%	78%	4%
✓ Community Location Evaluation		17	100%	80%	81%	20% ▲
● Follow-up Service within 48 hours		0	NA	90%	88%	-90% ▼

Data Submitted to DMHAS for Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	31	29%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	621	517	20%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	87%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	60%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	61%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		32	80%	60%	79%	20% ▲
✓ Stable Living Situation		38	95%	80%	86%	15% ▲
● Employed		5	12%	20%	15%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	100%	90%	94%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	103	-12%	▼
Admits	18	20	-10%	
Discharges	26	34	-24%	▼
Service Hours	302	356	-15%	▼

Data Submission Quality

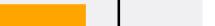
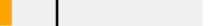
Data Entry	Actual	State Avg
Valid NOMS Data	86%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	40%	49%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	85%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		40	44%	60%	59%	-16% ▼
● Employed		7	8%	30%	22%	-22% ▼
● Stable Living Situation		44	48%	95%	68%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		53	78%	90%	75%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		16	89%	75%	81%	14% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	160	211	-24% 
Admits	65	122	-47% 
Discharges	83	119	-30% 

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		37	69%	0%	88%	69% 

Data Submitted to DMHAS for Month

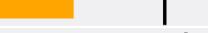


* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

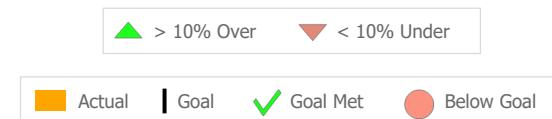
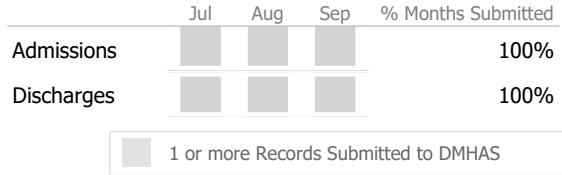
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	148	-18% 
Admits	136	160	-15% 
Discharges	131	160	-18% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		84	75%	90%	78%	-15% 
Community Location Evaluation		41	37%	80%	81%	-43% 
Follow-up Service within 48 hours		42	95%	90%	88%	5% 

Data Submitted to DMHAS for Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	156	164	-5%
Admits	5	7	-29% ▼
Discharges	2	2	0%
Service Hours	495	444	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	72%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	74%	98%

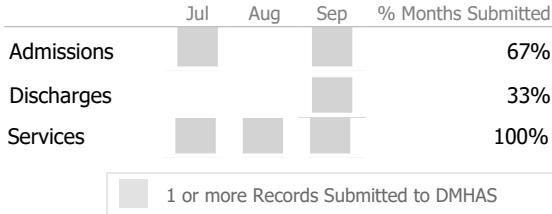
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		88	56%	60%	59%	-4%
● Stable Living Situation		123	79%	95%	68%	-16% ▼
● Employed		15	10%	30%	22%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		151	98%	90%	75%	8%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		5	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	172	198	-13%	▼
Admits	6	-		
Discharges	7	3	133%	▲
Service Hours	592	452	31%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	86%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	77%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	14%	1	14%	50%	46%	-36%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	74%	127	74%	60%	59%	14% ▲
● Stable Living Situation	88%	152	88%	95%	68%	-7%
● Employed	13%	22	13%	30%	22%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	165	100%	90%	75%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	100%	6	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	263	272	-3%
Admits	4	5	-20% ▼
Discharges	4	6	-33% ▼
Service Hours	637	674	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	84%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		160	61%	60%	59%	1%
● Stable Living Situation		230	87%	95%	68%	-8%
● Employed		22	8%	30%	22%	-22% ▼

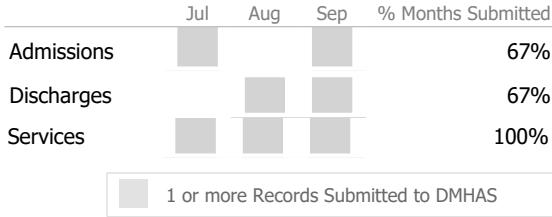
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		251	97%	90%	75%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		3	75%	75%	81%	0%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

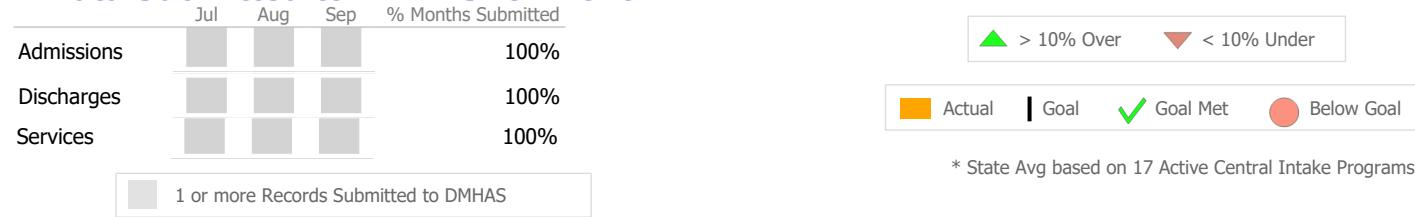
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	111	-8%
Admits	39	46	-15% ▼
Discharges	37	45	-18% ▼
Service Hours	10	2	

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	72	-10%
Admits	6	9	-33% ▼
Discharges	5	21	-76% ▼
Service Hours	240	224	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	87%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	58%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 40%;"></div>	2	40%	50%	46%	-10% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 89%;"></div>	58	89%	60%	59%	29% ▲
✓ Employed	<div style="width: 38%;"></div>	25	38%	30%	22%	8%
● Stable Living Situation	<div style="width: 88%;"></div>	57	88%	95%	68%	-7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"></div>	60	100%	90%	75%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"></div>	6	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	224	248	-10%
Admits	-	-	
Discharges	4	4	0%

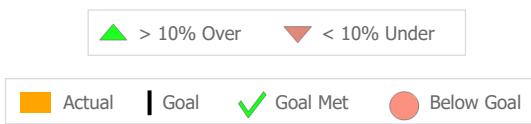
Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 67%

 1 or more Records Submitted to DMHAS



* State Avg based on 1 Active Prevention Programs

Program Activity

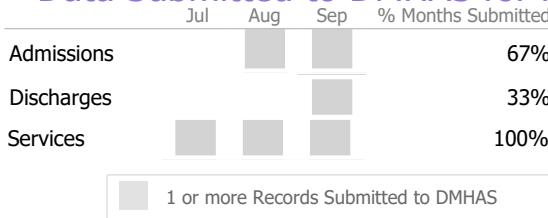
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	231	227	2%
Admits	4	7	-43% ▼
Discharges	1	5	-80% ▼
Service Hours	950	1,008	-6%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Goal	Actual %	Goal %	Actual vs Goal

Actual Goal Actual % Goal % State Avg Actual vs Goal

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	43	5%
Admits	9	10	-10%
Discharges	4	3	33% ▲
Service Hours	271	274	-1% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	13%	98%

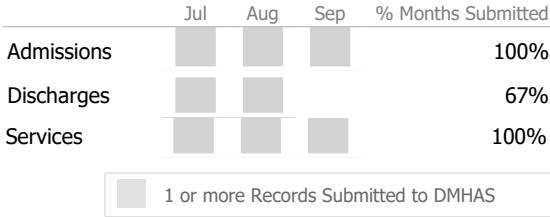
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 25%;"></div>	1	25%	50%	46%	-25% ▼
Recovery						
✓ Social Support	<div style="width: 69%;"></div>	31	69%	60%	59%	9% ▲
✓ Stable Living Situation	<div style="width: 98%;"></div>	44	98%	95%	68%	3% ▲
● Employed	<div style="width: 24%;"></div>	11	24%	30%	22%	-6% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;"></div>	40	98%	90%	75%	8% ▲
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"></div>	9	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

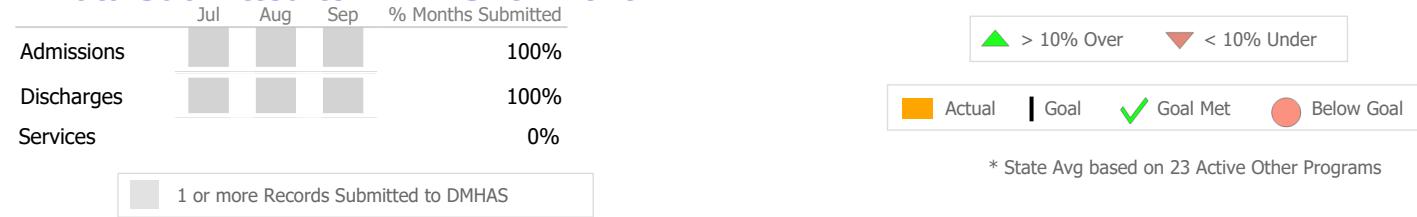
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	34	-12%	▼
Admits	20	25	-20%	▼
Discharges	19	22	-14%	▼
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 23 Active Other Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	82	17%	▲
Admits	14	22	-36%	▼
Discharges	10	21	-52%	▼
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	38	63%	▲
Admits	6	9	-33%	▼
Discharges	-	-		
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

 > 10% Over  < 10% Under Actual |  Goal  Goal Met  Below Goal

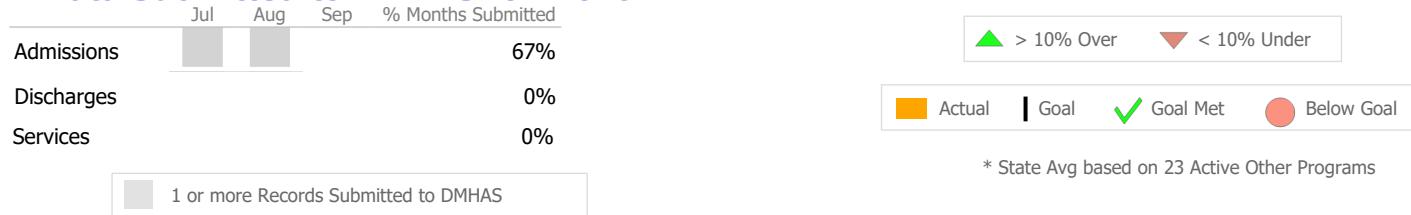
* State Avg based on 23 Active Other Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	22	23%	▲
Admits	3	-		
Discharges	-	-		
Service Hours	-	-		

Data Submitted to DMHAS for Month

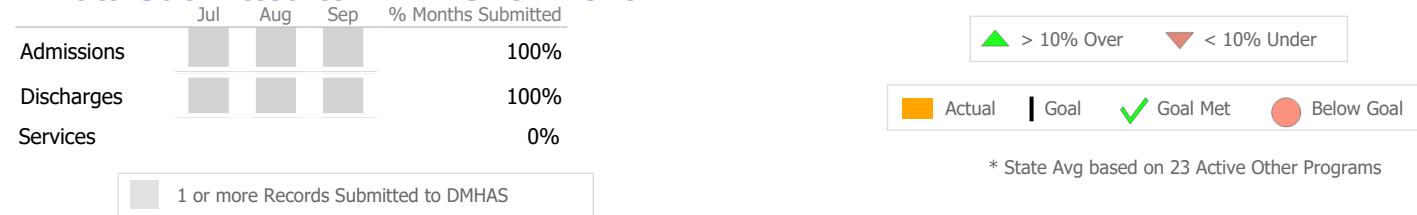


* State Avg based on 23 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	37	168%	▲
Admits	32	14	129%	▲
Discharges	13	6	117%	▲
Service Hours	-	11	-100%	▼

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

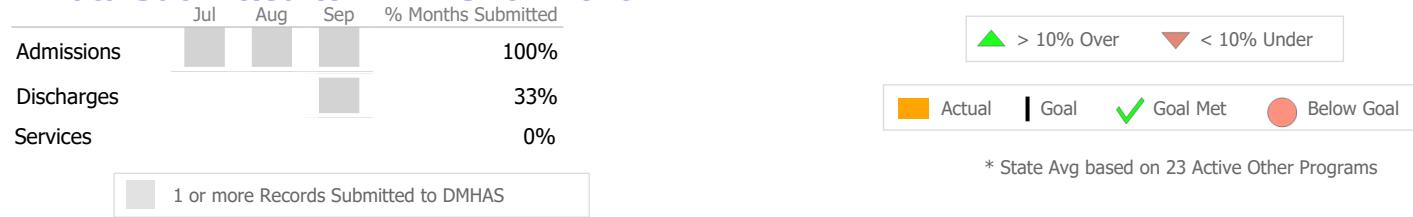
 Actual | Goal  Goal Met  Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	2	600%	▲
Admits	12	-		
Discharges	6	-		
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	66	-14%	▼
Admits	6	9	-33%	▼
Discharges	6	18	-67%	▼
Service Hours		1	-17%	▼

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	30	163%	▲
Admits	46	17	171%	▲
Discharges	50	19	163%	▲
Service Hours	1	-		

Data Submitted to DMHAS for Month



* State Avg based on 1 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	36	▼
Admits	-	-	
Discharges	-	6	-100% ▼
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

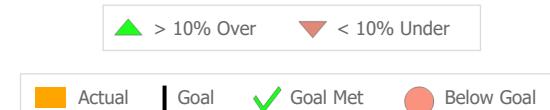
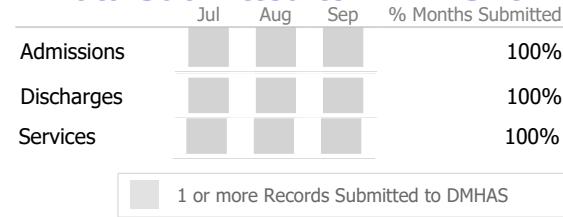
 Actual | Goal  Goal Met  Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	17	53%	▲
Admits	25	16	56%	▲
Discharges	25	16	56%	▲
Service Hours	52	31	71%	▲

Data Submitted to DMHAS for Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	24%	-55% ▼
Employed		N/A	N/A	50%	22%	-50% ▼
Not Arrested		N/A	N/A	75%	43%	-75% ▼
Self Help		N/A	N/A	60%	12%	-60% ▼
Stable Living Situation		N/A	N/A	95%	44%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	38%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	124	4%
Admits	26	19	37% ▲
Discharges	28	25	12% ▲
Service Hours	591	747	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
Valid TEDS Data	95%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	79%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	2	7%	50%	51%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	█	125	97%	60%	12%	37% ▲
Not Arrested	█	94	73%	75%	43%	-2%
Stable Living Situation	█	114	88%	95%	44%	-7%
Employed	█	55	43%	50%	22%	-7%
Abstinence/Reduced Drug Use	█	53	41%	55%	24%	-14% ▼

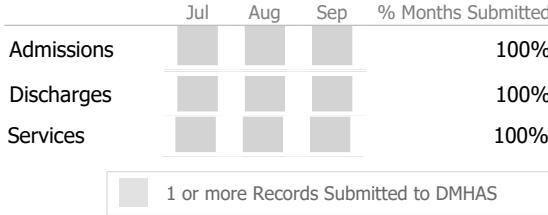
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	█	98	97%	90%	38%	7% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	█	25	96%	75%	57%	21% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	18	27	-33%	▼

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	89%
On-Time Periodic		
6 Month Updates	29%	49%
Diagnosis		
Valid MH/SU Diagnosis	86%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	22%	-30% ▼
Social Support		2	29%	60%	59%	-31% ▼
Stable Living Situation		2	29%	95%	68%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	86%	90%	75%	-4%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
2 or more Services within 30 days		N/A	N/A	75%	81%	N/A ▼

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%


 1 or more Records Submitted to DMHAS

 > 10% Over
  < 10% Under

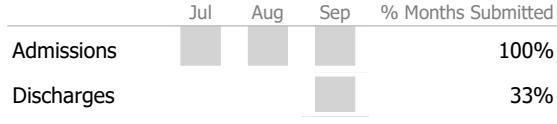
 Actual
  Goal
  Goal Met
  Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

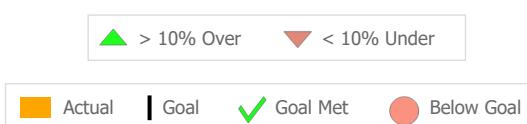
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	287	371	-23%	▼
Admits	43	53	-19%	▼
Discharges	2	2	0%	

Data Submitted to DMHAS for Month



1 or more Records Submitted to DMHAS



* State Avg based on 1 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

 > 10% Over  < 10% Under Actual | Goal  Goal Met  Below Goal

* State Avg based on 17 Active Central Intake Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	35	-6%
Admits	5	6	-17% ▼
Discharges	3	5	-40% ▼
Service Hours	171	147	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	12%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		10	30%	60%	59%	-30% ▼
Employed		0	0%	30%	22%	-30% ▼
Stable Living Situation		18	55%	95%	68%	-40% ▼

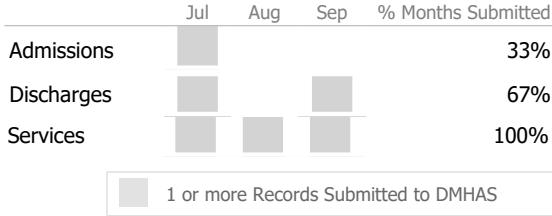
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	87%	90%	75%	-3% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

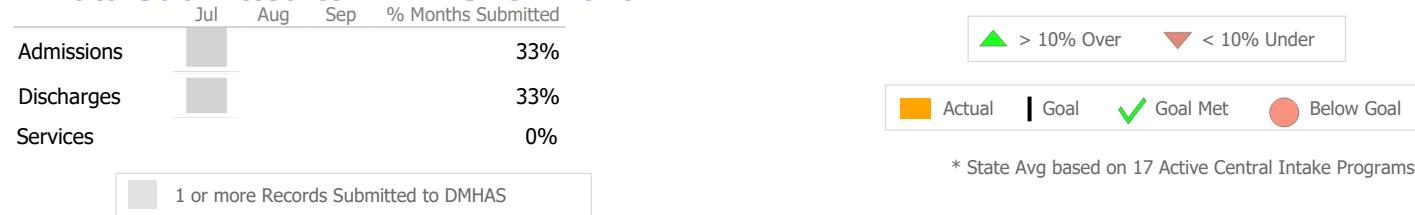
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	5	6	-17%	▼
Discharges	5	6	-17%	▼
Service Hours	-	-		

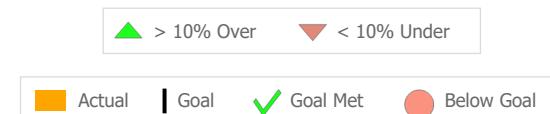
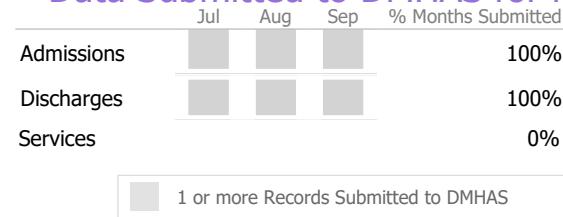
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	6	83%	▲
Admits	11	6	83%	▲
Discharges	11	6	83%	▲
Service Hours	-	-		

Data Submitted to DMHAS for Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	74	12%	▲
Admits	11	10	10%	
Discharges	12	9	33%	▲
Service Hours	960	1,068	-10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		56	67%	60%	59%	7%
Employed		18	22%	30%	22%	-8%
Stable Living Situation		66	80%	95%	68%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		71	100%	90%	75%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	100%	75%	81%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs