

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,599	1,682	-5%
	Admits	117	108	8%
	Discharges	107	161	-34% ▼
	Service Hours	3,038	3,391	-10%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 680 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Respect		91%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		89%	80%	83%
✓ Access		87%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,509	90.1%
	Recovery Support	166	9.9%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	14	1%	8%	Male	996	62%	58%
26-34	226	14%	18%	Female	598	37%	42%
35-44	536	34%	24%	Transgender/Other	5	0%	0%
45-54	358	22%	18%				
55-64	307	19%	20%				
65+	158	10%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	1,209	76% ▲	64%	White/Caucasian	1,354	85% ▲	59%
Hisp-Puerto Rican	168	11%	10%	Black/African American	115	7%	17%
Unknown	111	7%	14%	Other	115	7%	12%
Hispanic-Other	109	7%	11%	Am. Indian/Native Alaskan	6	0%	1%
Hispanic-Cuban	1	0%	0%	Asian	5	0%	1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander	3	0%	0%
				Unknown	1	0%	9%
				Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	590	636	-7%
Admits	48	43	12% ▲
Discharges	40	60	-33% ▼
Service Hours	1,431	1,391	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	73%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	70%	50%	62%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		456	77%	75%	88%	2%
Abstinence/Reduced Drug Use		302	51%	50%	64%	1%
Employed		228	38%	40%	38%	-2%
Improved/Maintained Function Score		388	72%	75%	51%	-3%
Stable Living Situation		449	76%	90%	84%	-14% ▼
Self Help		223	38%	60%	45%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		423	76%	90%	41%	-14% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		480	81%	50%	73%	31% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	181	-1%
Admits	14	10	40% ▲
Discharges	6	13	-54% ▼
Service Hours	684	745	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	97%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	62%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		174	97%	75%	88%	22% ▲
Employed		109	61%	40%	38%	21% ▲
Abstinence/Reduced Drug Use		124	69%	50%	64%	19% ▲
Improved/Maintained Function Score		153	95%	75%	51%	20% ▲
Stable Living Situation		175	97%	90%	84%	7%
Self Help		113	63%	60%	45%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		170	98%	90%	41%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		146	82%	50%	73%	32% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	741	826	-10% ▼
Admits	28	51	-45% ▼
Discharges	43	78	-45% ▼
Service Hours	900	1,212	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	63%	73%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	44%	50%	62%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		517	69%	75%	88%	-6%
Abstinence/Reduced Drug Use		307	41%	50%	64%	-9%
Employed		200	27%	40%	38%	-13% ▼
Improved/Maintained Function Score		448	65%	75%	51%	-10%
Stable Living Situation		502	67%	90%	84%	-23% ▼
Self Help		163	22%	60%	45%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		433	62%	90%	41%	-28% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		621	84%	50%	73%	34% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

