

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	459	429	7%
↘	Admits	97	147	-34% ▼
↘	Discharges	48	86	-44% ▼
↘	Service Hours	1,157	1,366	-15% ▼
↗	Bed Days	4,686	3,806	23% ▲

▲ > 10% Over 1 Yr Ago      ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 204 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	97%   80%   93%	97%	80%	93%
✓ Participation in Treatment	96%   80%   92%	96%	80%	92%
✓ General Satisfaction	95%   80%   92%	95%	80%	92%
✓ Overall	95%   80%   91%	95%	80%	91%
✓ Access	94%   80%   88%	94%	80%	88%
✓ Respect	93%   80%   91%	93%	80%	91%
✓ Outcome	89%   80%   83%	89%	80%	83%

Orange bar: Satisfied % | Grey bar: Goal % | Light grey: 0-80% | Lightest grey: 80-100% | Green checkmark: Goal Met | Red circle: Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	405	87.1%
<b>Addiction</b>			
	Residential Services	60	12.9%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	20	4%	8%	Male	297	65%	58%
26-34	34	7%	18%	Female	159	35%	42%
35-44	83	18%	24%	Transgender/Other	3	1%	0%
45-54	126	27%	18%				
55-64	129	28%	20%				
65+	67	15%	12%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Hispanic-Other	437	95%	11% ▲	White/Caucasian	179	39%	59%
Non-Hispanic	17	4%	64% ▼	Black/African American	170	37%	17% ▲
Unknown	5	1%	14% ▼	Multiple Races	79	17%	1% ▲
Hispanic-Cuban			0%	Other	26	6%	12%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan	2	0%	1%
Hisp-Puerto Rican			10%	Asian	2	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Unknown			9%

Orange bar: Unique Clients | Grey bar: State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	14	12	17%	▲
Admits	-	1	-100%	▼
Discharges	2	-		
Service Hours	77	57	35%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	86%	85%	91%	1%

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	92%	90%	89%	2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		95%
On-Time Periodic ✓ 6 Month Updates		92%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				100%

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	61	56	10%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	17	100%	85%	84%	15%	▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	16	94%	90%	86%	4%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	98%
✓ On-Time Periodic 6 Month Updates	94%	77%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	1	1	1	100%

▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	34	9%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	4	1	300% <span style="color: green;">▲</span>
Service Hours	113	115	-2% <span style="color: green;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 86%; background-color: orange;"></div>	32	86%	85%	84%	1%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 91%; background-color: orange;"></div>	30	91%	90%	86%	1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 97%; background-color: orange;"></div>	97%
On-Time Periodic ✓ 6 Month Updates	<div style="width: 89%; background-color: orange;"></div>	89%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div style="width: 67%; background-color: grey;"></div>			67%
Discharges	<div style="width: 100%; background-color: grey;"></div>	<div style="width: 100%; background-color: grey;"></div>	<div style="width: 100%; background-color: grey;"></div>	100%
Services	<div style="width: 100%; background-color: grey;"></div>	<div style="width: 100%; background-color: grey;"></div>	<div style="width: 100%; background-color: grey;"></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	-	
Discharges	-	-	
Service Hours	23	24	-4%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	84%	5%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	86%	0%

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	98%
✓ On-Time Periodic 6 Month Updates		89%	77%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	1	2200% <span style="color: green;">▲</span>
Admits	5	1	400% <span style="color: green;">▲</span>
Discharges	-	-	
Service Hours	63	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<span style="background-color: orange;">█</span>	5	100%	50%	80%	50% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	▲
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	50	44	13%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		8	80%	85%	91%	-5%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		10	100%	90%	89%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic 6 Month Updates	40%	76%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

▲ > 10% Over    ▼ < 10% Under

■ Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

■ 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	18	83%	▲
Admits	10	8	25%	▲
Discharges	8	6	33%	▲
Service Hours	38	82	-54%	▼

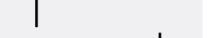
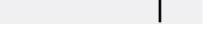
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic 6 Month Updates	13%	69%

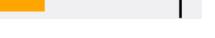
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	62%	50%	65%	12% 

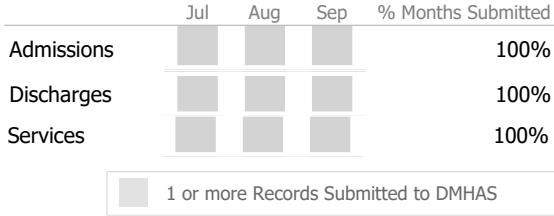
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		26	79%	60%	71%	19% 
● Employed		0	0%	20%	14%	-20% 
● Stable Living Situation		0	0%	80%	78%	-80% 

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	24%	90%	77%	-66% 

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 25 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	13	-54%	▼
Admits	-	5	-100%	▼
Discharges	1	-		
Service Hours	9	6	56%	▲

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	80%	-50% ▼

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%
Services	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

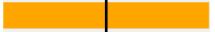
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

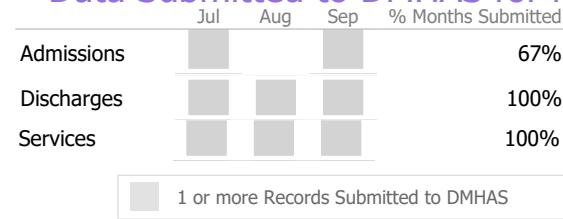
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	51	43%	▲
Admits	25	15	67%	▲
Discharges	10	8	25%	▲
Service Hours	153	99	54%	▲

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		25	100%	50%	80%	50% 

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	41	27%	▲
Admits	6	17	-65%	▼
Discharges	2	7	-71%	▼
Service Hours	32	37	-15%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	8%	4	8%	85%	84%	-77%

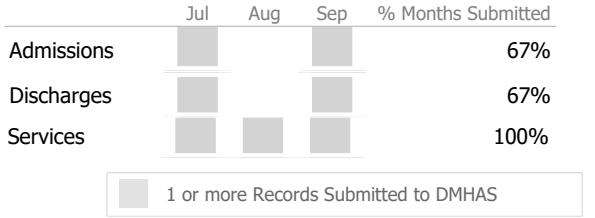
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	30%	15	30%	90%	86%	-60%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic 6 Month Updates	0%	77%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

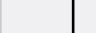
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16		
Admits	8	-	
Discharges	-	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	84%	-85% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	 N/A	77%

## Data Submitted to DMHAS for Month



\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	19	11	73%	▲
Admits	9	8	13%	▲
Discharges	8	4	100%	▲
Bed Days	914	429	113%	▲

## Discharge Outcomes

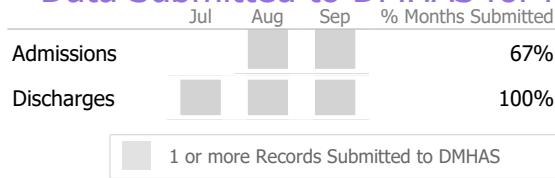
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	85%	1	12%	85%	70%	-73%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	10	120 days	0.5	99%	90%	64%	9%	

█ < 90%  
 █ 90-110%  
 █ >110%

## Data Submitted to DMHAS for Month



▲ > 10% Over  
 ▼ < 10% Under

█ Actual  
 █ Goal  
 █ Goal Met  
 █ Below Goal

\* State Avg based on 12 Active Recovery House Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	66	-38%	▼
Admits	-	34	-100%	▼
Discharges	-	22	-100%	▼
Bed Days	3,772	3,377	12%	▲

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 4 Active Shelter Programs

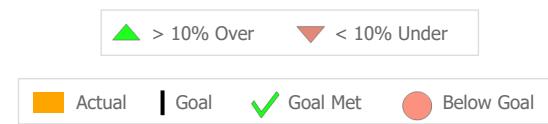
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23		
Admits	16	-	
Discharges	4	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		7	44%	50%	80%	-6%

## Data Submitted to DMHAS for Month



\* State Avg based on 46 Active Outreach & Engagement Programs

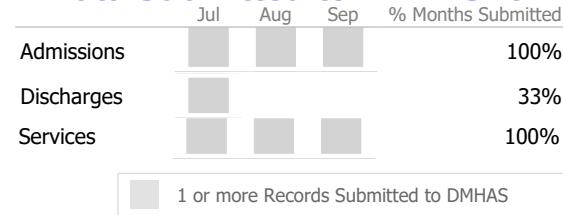
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	21	17	24%	▲
Admits	7	4	75%	▲
Discharges	2	-		
Service Hours	27	4		

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		5	71%	50%	80%	21% 

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	1	1	0%
Discharges	-	-	
Service Hours	7	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	   	1	100%	50%	80%	50% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	2	50% <span style="color: green;">▲</span>
Admits	-	-	
Discharges	-	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	80%	-50% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS
▲ > 10% Over ▼ < 10% Under
█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 46 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	29	7%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	-	1	-100% <span style="color: red;">▼</span>
Service Hours	216	130	66% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<span style="color: orange;">█</span>	20	65%	85%	84%	-20% <span style="color: red;">▼</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<span style="color: orange;">█</span>	30	97%	90%	86%	7% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<span style="color: orange;">█</span>	95% <span style="color: green;">▲</span>
On-Time Periodic 6 Month Updates	<span style="color: orange;">█</span>	96% <span style="color: green;">▲</span> 77%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="color: grey;">█</span>	<span style="color: grey;">█</span>	<span style="color: grey;">█</span>	100%
Discharges	<span style="color: grey;">█</span>	<span style="color: grey;">█</span>		0%
Services	<span style="color: grey;">█</span>	<span style="color: grey;">█</span>	<span style="color: grey;">█</span>	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	-	-	
Service Hours	90	126	-29% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	91%	15% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	89%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	8	-100% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Yellow	4	36%	85%	91%	-49% ▼

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Grey	0	0%	90%	89%	-90% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic 6 Month Updates	0%	76%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	91%	-85% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	89%	N/A 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic 6 Month Updates	N/A	76%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	25	16%	▲
Admits	3	1	200%	▲
Discharges	6	-		
Service Hours	111	14		

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		14	48%	85%	91%	-37% ▼

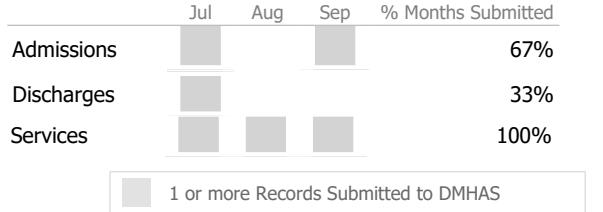
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		21	91%	90%	89%	1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic 6 Month Updates	44%	76%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	-	
Service Hours	36	40	-11% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	91%	15% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	91%	90%	89%	1% 

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		94%	98%
On-Time Periodic ✓ 6 Month Updates		90%	76%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	-	-	
Discharges	1	1	0%
Service Hours	50	61	-17% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	9	100%	85%	91%	15%	▲

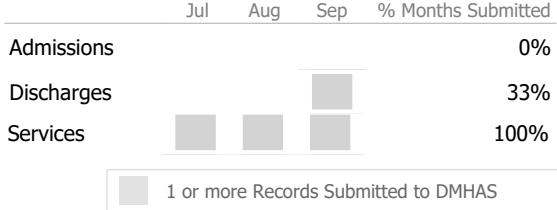
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	8	100%	90%	89%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	98%
On-Time Periodic ✓ 6 Month Updates	100%	76%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs