
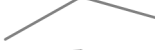
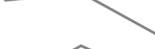










Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)






Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|--|----------------|--------|----------|------------|
|  | Unique Clients | 114 | 126 | -10% |
|  | Admits | 18 | 13 | 38% ▲ |
|  | Discharges | 23 | 26 | -12% ▼ |
|  | Service Hours | 23 | 19 | 22% ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 1 FY24 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|---|-------------|--------|-----------|
| ✓ Quality and Appropriateness |  | 100% | 80% | 93% |
| ✓ Participation in Treatment |  | 100% | 80% | 92% |
| ✓ General Satisfaction |  | 100% | 80% | 92% |
| ✓ Overall |  | 100% | 80% | 91% |
| ✓ Respect |  | 100% | 80% | 91% |
| ✓ Access |  | 100% | 80% | 88% |
| ✓ Outcome |  | 100% | 80% | 83% |

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------|--------------------|-----|--------|
| Addiction | Case Management | 114 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|----|-----|-----------|
| 18-25 | 1 | 1% | 8% |
| 26-34 | 19 | 17% | 18% |
| 35-44 | 39 | 34% | 24% |
| 45-54 | 27 | 24% | 18% |
| 55-64 | 21 | 18% | 20% |
| 65+ | 7 | 6% | 12% |

| Gender | # | % | State Avg |
|-------------------|----|-----|-----------|
| Male | 76 | 67% | 58% |
| Female | 38 | 33% | 42% |
| Transgender/Other | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Non-Hispanic | 100 | 88% | 64% ▲ |
| Hisp-Puerto Rican | 12 | 11% | 10% |
| Hispanic-Other | 2 | 2% | 11% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Unknown | | | 14% ▼ |

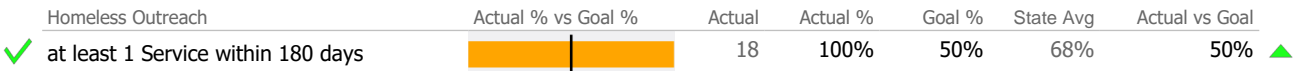
| Race | # | % | State Avg |
|---------------------------------|----|-----|-----------|
| White/Caucasian | 91 | 80% | 59% ▲ |
| Black/African American | 19 | 17% | 17% |
| Multiple Races | 3 | 3% | 1% |
| Hawaiian/Other Pacific Islander | 1 | 1% | 0% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Other | | | 12% ▼ |
| Unknown | | | 9% |

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 114 | 126 | -10% |
| Admits | 18 | 13 | 38% ▲ |
| Discharges | 23 | 26 | -12% ▼ |
| Service Hours | 23 | 19 | 22% ▲ |

Service Engagement



Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | 100% |
| Services | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs