Capitol Region Mental Health Center
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,152	1,127	2%	
	Admits	379	329	15%	▲
	Discharges	406	360	13%	▲
	Service Hours	8,684	7,567	15%	▲
	Bed Days	1,464	1,445	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 201 FY24 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		94%	80%	91%
✓	Participation in Treatment		94%	80%	92%
✓	Quality and Appropriateness		94%	80%	93%
✓	General Satisfaction		93%	80%	92%
✓	Respect		93%	80%	91%
✓	Access		91%	80%	88%
✓	Outcome		90%	80%	83%

Legend: Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		682	38.7%
	Social Rehabilitation		361	20.5%
	Crisis Services		200	11.4%
	ACT		129	7.3%
	Community Support		111	6.3%
	Intake		27	1.5%
	Other		27	1.5%
	Inpatient Services		18	1.0%
Forensic MH				
	Forensics Community-based		125	7.1%
	Outpatient		49	2.8%
	Case Management		33	1.9%

Client Demographics

Age

Age		#	%	State Avg
18-25		117	10%	8%
26-34		178	16%	18%
35-44		208	18%	24%
45-54		214	19%	18%
55-64		253	22%	20%
65+		178	16%	12%

Gender

Gender		#	%	State Avg
Male		681	59%	58%
Female		461	40%	42%
Transgender/Other		10	1%	0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		784	68%	64%
Hisp-Puerto Rican		177	15%	10%
Hispanic-Other		96	8%	11%
Unknown		87	8%	14%
Hispanic-Cuban		4	0%	0%
Hispanic-Mexican		4	0%	1%

Race

Race		#	%		State Avg
Black/African American		492	44%	▲	17%
White/Caucasian		341	31%	▼	59%
Other		202	18%		12%
Unknown		41	4%		9%
Asian		20	2%		1%
Multiple Races		16	1%		1%
Am. Indian/Native Alaskan		1	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

500 Vine Jail Div
Capitol Region Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	114	9%	
Admits	62	51	22%	▲
Discharges	45	54	-17%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up Service within 48 hours	▮▬▬▬	16	100%	0%	88%	100%	▲

▲ > 10% Over   ▼ < 10% Under

▮ Actual   ▌ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

ACT Program
Capitol Region Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	47	11%	▲
Admits	4	1	300%	▲
Discharges	-	1	-100%	▼
Service Hours	921	713	29%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	93%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		93%	95%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		83%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	52%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	91%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		41	79%	60%	89%	19%	▲
🔴 Social Support		27	52%	60%	76%	-8%	
🔴 Employed		1	2%	15%	15%	-13%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		51	98%	90%	98%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				100%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

ASIST
Capitol Region Mental Health Center
Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	18	83%	▲
Admits	10	2	400%	▲
Discharges	13	7	86%	▲
Service Hours	301	127	137%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	92%	92%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		4	31%	50%	31%	-19%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		33	100%	60%	97%	40%	▲
✓	Social Support		29	88%	60%	89%	28%	▲
✓	Employed		7	21%	20%	20%	1%	
🔴	Stable Living Situation		26	79%	80%	80%	-1%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		20	100%	90%	100%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
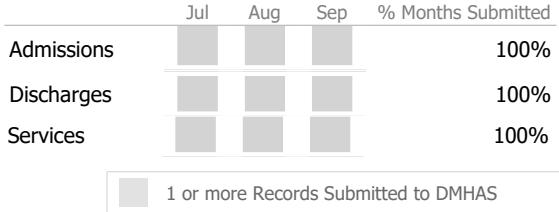
▲ > 10% Over	▼ < 10% Under

▮ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 2 Active Standard Case Management Programs

Corp Post-Release
Capitol Region Mental Health Center
Forensic MH - Forensics Community-based - Re-entry Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	3	-67%	▼
Admits	-	-		
Discharges	1	2	-50%	▼
Service Hours	2	20	-89%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	▨			33%
Services	▨			33%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▨ Actual	❘ Goal	✓ Goal Met	⬤ Below Goal

* State Avg based on 1 Active Re-entry Programs Programs

CRMHC UM Screening
Capitol Region Mental Health Center
Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active UM Screening Programs

CSP/RP
Capitol Region Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)
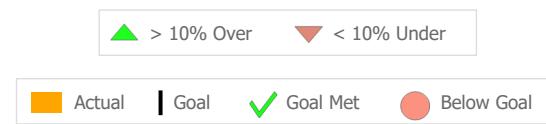
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	52	113%	▲
Admits	12	4	200%	▲
Discharges	29	8	263%	▲
Service Hours	510	351	45%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	91%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		96%	86%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		56%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		6	21%	65%	61%	-44%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		84	76%	60%	79%	16%	▲
✔ Stable Living Situation		106	95%	80%	86%	15%	▲
✔ Employed		23	21%	20%	15%	1%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		67	82%	90%	94%	-8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

◻ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 33 Active CSP Programs

Deaf and Hard of Hearing Team
Capitol Region Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	70	0%	
Admits	2	-		
Discharges	6	4	50%	▲
Service Hours	171	289	-41%	▼

Data Submission Quality

Data Entry	Actual % vs	Actual	State Avg
✔ Valid NOMS Data		96%	89%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	49%

Diagnosis		Actual	State Avg
✔ Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	17%	50%	46%	-33%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		59	84%	60%	59%	24%	▲
✔ Employed		31	44%	30%	22%	14%	▲
✔ Stable Living Situation		70	100%	95%	68%	5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		63	98%	90%	75%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		1	50%	75%	81%	-25%	▼

Data Submitted to DMHAS for Month
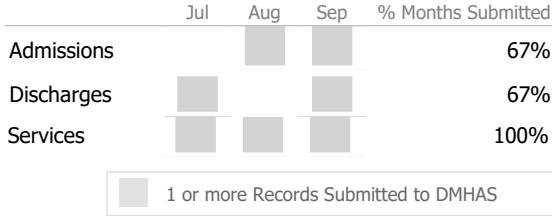
	Jul	Aug	Sep	% Months Submitted
Admissions		▪	▪	67%
Discharges	▪		▪	67%
Services	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 79 Active Standard Outpatient Programs

Forensic Outpatient 3120140F
Capitol Region Mental Health Center
Forensic MH - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	31	58%	▲
Admits	12	3	300%	▲
Discharges	9	2	350%	▲
Service Hours	497	428	16%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		94%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	84%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		82%	93%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	11%	50%	29%	-39%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		49	100%	60%	65%	40%	▲
✓ Social Support		30	61%	60%	70%	1%	
🔴 Employed		8	16%	30%	14%	-14%	▼
🔴 Stable Living Situation		36	73%	95%	80%	-22%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		40	100%	90%	85%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		11	92%	75%	95%	17%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
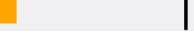
🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal
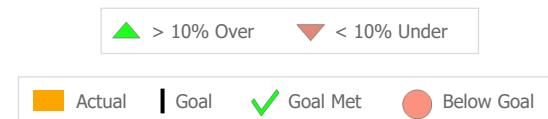
* State Avg based on 3 Active Standard Outpatient Programs

Hartford Crisis Intervention Team
Capitol Region Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	83	22%	▲
Admits	110	92	20%	▲
Discharges	110	93	18%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Evaluation within 1.5 hours of Request		105	97%	90%	78%	7%	
✔	Community Location Evaluation		108	100%	80%	81%	20%	▲
●	Follow-up Service within 48 hours		3	10%	90%	88%	-80%	▼

▲ > 10% Over	▼ < 10% Under

■ Actual	│ Goal	✔ Goal Met	● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

☐ 1 or more Records Submitted to DMHAS

Inpatient Treatment Unit
Capitol Region Mental Health Center
Mental Health - Inpatient Services - Non-Certified Subacute

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	23	-22%	▼
Admits	2	7	-71%	▼
Discharges	2	7	-71%	▼
Bed Days	1,464	1,445	1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	50%	95%	50%	-45%	▼
● No Re-admit within 30 Days of Discharge		1	50%	85%	50%	-35%	▼
✓ Follow-up within 30 Days of Discharge		1	100%	90%	100%	10%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		16	375 days	0.9	99%	90%	99%	9%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active Non-Certified Subacute Programs

Intake Team
Capitol Region Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	28	-4%	
Admits	15	18	-17%	▼
Discharges	17	19	-11%	▼
Service Hours	55	59	-6%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Liaison Program
Capitol Region Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	32	-16%	▼
Admits	6	7	-14%	▼
Discharges	3	7	-57%	▼
Service Hours	321	58		

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Other Programs

Mobile Crisis Team
Capitol Region Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	111	2%
Admits	127	126	1%
Discharges	126	126	0%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		116	93%	90%	78%	3%
✓ Community Location Evaluation		122	98%	80%	81%	18% ▲
🔴 Follow-up Service within 48 hours		17	52%	90%	88%	-38% ▼
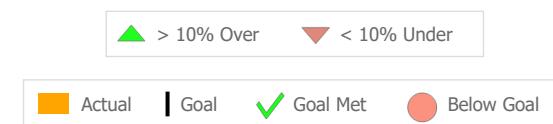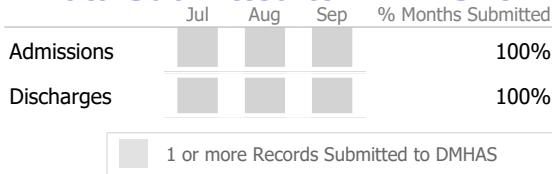
▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▮ 1 or more Records Submitted to DMHAS

Peer Support
Capitol Region Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	361	407	-11%	▼
Admits	-	-		
Discharges	12	9	33%	▲
Service Hours	7	1		
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		14	4%	90%	66%	-86%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	▣		▣	67%
Services	▣	▣	▣	100%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Team A
Capitol Region Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	298	303	-2%	
Admits	11	3	267%	▲
Discharges	7	9	-22%	▼
Service Hours	1,935	1,103	75%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	89%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		95%	49%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		75%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	14%	50%	46%	-36%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		198	66%	60%	59%	6%	
✔	Stable Living Situation		282	95%	95%	68%	0%	
🔴	Employed		34	11%	30%	22%	-19%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		289	99%	90%	75%	9%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		7	64%	75%	81%	-11%	▼

Data Submitted to DMHAS for Month
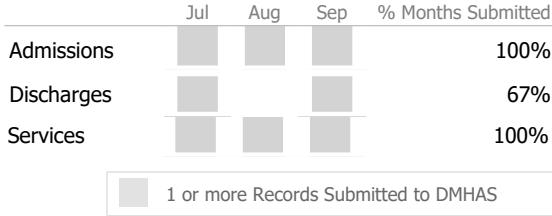
	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Team B
Capitol Region Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	315	320	-2%	
Admits	2	6	-67%	▼
Discharges	18	5	260%	▲
Service Hours	1,304	1,185	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	89%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		96%	49%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		96%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	6%	50%	46%	-44%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		245	78%	60%	59%	18%	▲
✔	Stable Living Situation		304	96%	95%	68%	1%	
🔴	Employed		43	14%	30%	22%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		297	100%	90%	75%	10%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		2	100%	75%	81%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

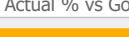* State Avg based on 79 Active Standard Outpatient Programs

YAS Program
Capitol Region Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - September 2024 (Data as of Dec 19, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	76	1%	
Admits	4	9	-56%	▼
Discharges	8	7	14%	▲
Service Hours	2,659	3,233	-18%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		95%	95%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		96%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	25%	65%	52%	-40%	▼
✓	No Re-admit within 30 Days of Discharge		8	100%	85%	91%	15%	▲
✓	Follow-up within 30 Days of Discharge		2	100%	90%	55%	10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		72	94%	60%	89%	34%	▲
✓	Social Support		58	75%	60%	76%	15%	▲
✓	Employed		18	23%	15%	15%	8%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		69	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▪	▪	67%
Discharges	▪	▪	▪	100%
Services	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs