

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	188	489	-62%	▼
	Admits	4	61	-93%	▼
	Discharges	8	5	60%	▲
	Service Hours	1,764	2,164	-18%	▼
	S.Rehab/PHP/IOP	2,519	2,446	3%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 74 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall	<div><div></div></div>	97%	80%	91%
✓ Quality and Appropriateness	<div><div></div></div>	96%	80%	93%
✓ Respect	<div><div></div></div>	96%	80%	91%
✓ General Satisfaction	<div><div></div></div>	93%	80%	92%
✓ Access	<div><div></div></div>	92%	80%	88%
✓ Participation in Treatment	<div><div></div></div>	90%	80%	92%
✓ Outcome	<div><div></div></div>	85%	80%	83%

Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	188	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	3%	8%
26-34	27	14%	18%
35-44	29	15%	24%
45-54	28	15%	18%
55-64	57	30%	20%
65+	41	22%	12%

Gender	#	%	State Avg
Male	114	61%	58%
Female	74	39%	42%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	141	75%	▲ 64%
Hisp-Puerto Rican	31	16%	10%
Hispanic-Other	14	7%	11%
Hispanic-Cuban	1	1%	0%
Unknown	1	1%	▼ 14%
Hispanic-Mexican			1%

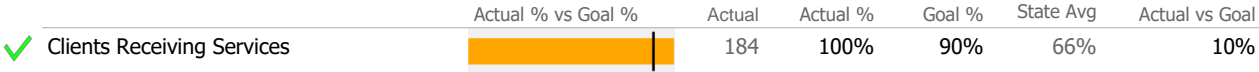
Race	#	%	State Avg
White/Caucasian	120	64%	59%
Black/African American	60	32%	▲ 17%
Other	5	3%	12%
Asian	3	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	194	-3%
Admits	4	3	33% ▲
Discharges	7	5	40% ▲
Service Hours	1,764	1,793	-2%
Social Rehab/PHP/IOP Days	2,519	2,446	3%

Service Utilization



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>		67%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS



\* State Avg based on 34 Active Social Rehabilitation Programs