

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5	5	0%
	Admits			
	Discharges			
↗	Service Hours	22	22	2%
▲ > 10% Over 1 Yr Ago		▼ > 10% Under 1Yr Ago		

## Consumer Satisfaction Survey

(Based on 5 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%   100%	100%	80%	93%
✓ Participation in Treatment	100%   100%	100%	80%	92%
✓ Overall	100%   100%	100%	80%	91%
✓ Respect	100%   100%	100%	80%	91%
✓ Access	100%   100%	100%	80%	88%
✓ General Satisfaction	80%   80%	80%	80%	92%
✓ Outcome	80%   80%	80%	80%	83%

 Satisfied % |  Goal % |  0-80% |  80-100% |  Goal Met |  Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	5	100.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	20%	8%	Female	4	80%	▲ 42%
26-34	1	20%	18%	Male	1	20%	▼ 58%
35-44	1	20%	24%	Transgender/Other			0%
45-54	1	20%	18%				
55-64	1	20%	20%				
65+	2	40%	▲ 12%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	4	80%	▲ 64%	White/Caucasian	3	60%	59%
Hisp-Puerto Rican	1	20%	10%	Black/African American	2	40%	▲ 17%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other			▼ 11%	Multiple Races			1%
Unknown			▼ 14%	Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%
				Unknown			9%

 Unique Clients |  State Avg |  ▲ > 10% Over State Avg |  ▼ > 10% Under State Avg

## Supportive Housing

Beth El Center Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	22	22	2%

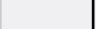
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	85%	91%	15% 

### Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	89%	10% 

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	   N/A	98%
On-Time Periodic ✓ 6 Month Updates		100% 

### Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions		0%
Discharges		0%
Services		100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS