

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	9	8	13%	▲
	Admits	2			
	Discharges	2	1	100%	▲
	Service Hours	112	145	-23%	▼

Consumer Satisfaction Survey

(Based on 2 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			9%	Female	4	50%	40%
26-34	1	11%	20%	Male	4	50%	60%
35-44	1	11%	25%	Transgender			0%
45-54	1	11%	18%				
55-64	2	22%	18%				
65+	4	44%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	8	89%	64%	White/Caucasian	7	78%	58%
Unknown	1	11%	15%	Am. Indian/Native Alaskan	1	11%	1%
Hispanic-Cuban			0%	Black/African American	1	11%	17%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other			11%	Multiple Races			1%
Hisp-Puerto Rican			10%	Hawaiian/Other Pacific Islander			0%
				Other			12%
				Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

New London BOS193

Alliance For Living

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	2	-	
Discharges	2	1	100% ▲
Service Hours	112	145	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	89%	85%	85%	4%

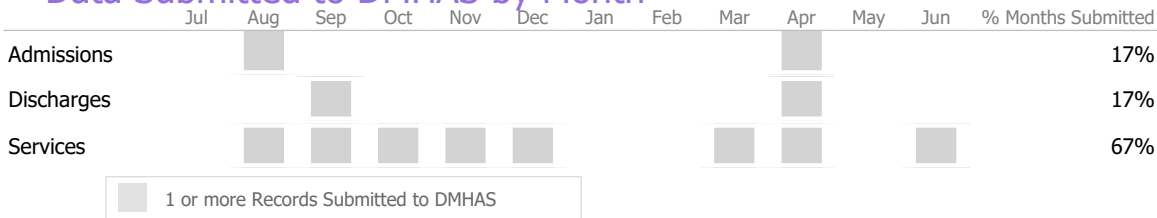
Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		82%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.