Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,064	1,202	-11%	▼
	Admits	649	808	-20%	▼
	Discharges	746	820	-9%	
	Service Hours	18,013	18,668	-4%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		1,064	100.0%

Consumer Satisfaction Survey   (Based on 140 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		100%	80%	92%
✔	Respect		100%	80%	91%
✔	Overall		99%	80%	91%
✔	Quality and Appropriateness		99%	80%	93%
✔	Access		99%	80%	88%
✔	Participation in Treatment		97%	80%	92%
✔	Outcome		97%	80%	83%
✔	Recovery		95%	80%	79%

Legend: Satisfied % | Goal %   0-80%   80-100%   ✔ Goal Met   ● Under Goal

Client Demographics

Age
Age	#	%	State Avg
18-25	25	2%	9%
26-34	200	19%	20%
35-44	387	36% ▲	25%
45-54	270	25%	18%
55-64	170	16%	18%
65+	12	1%	9%

Gender
Gender	#	%	State Avg
Male	594	56%	60%
Female	469	44%	40%
Transgender			0%

Ethnicity
Ethnicity	#	%	State Avg
Non-Hispanic	530	50% ▼	64%
Unknown	491	46% ▲	15%
Hisp-Puerto Rican	34	3%	10%
Hispanic-Other	8	1%	11%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race
Race	#	%	State Avg
White/Caucasian	416	39% ▼	58%
Unknown	307	29% ▲	9%
Other	190	18%	12%
Black/African American	141	13%	17%
Asian	4	0%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Multiple Races			1%

Legend: Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
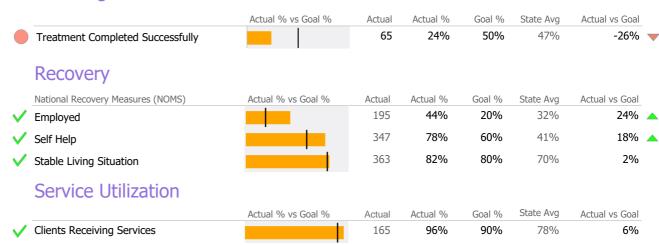Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	415	435	-5%
Admits	250	266	-6%
Discharges	273	257	6%
Service Hours	5,669	5,143	10%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		93%	95%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		77%	28%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		65	24%	50%	47%	-26% ▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		195	44%	20%	32%	24% ▲
✓	Self Help		347	78%	60%	41%	18% ▲
✓	Stable Living Situation		363	82%	80%	70%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		165	96%	90%	78%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
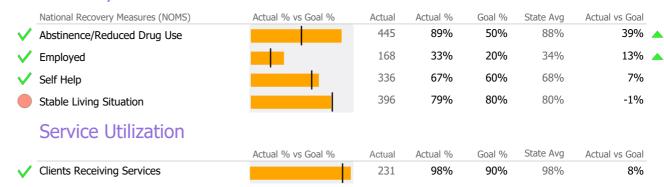Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	489	560	-13%	▼
Admits	252	343	-27%	▼
Discharges	267	333	-20%	▼
Service Hours	10,986	12,152	-10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		445	89%	50%	88%	39%	▲
✓	Employed		168	33%	20%	34%	13%	▲
✓	Self Help		336	67%	60%	68%	7%	
●	Stable Living Situation		396	79%	80%	80%	-1%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		231	98%	90%	98%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	89%	89%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	83%	83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Intensive Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.