

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6	5	20%	▲
	Admits	2	1	100%	▲
	Discharges	2	1	100%	▲
	Service Hours	23	93	-76%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	6	100.0%

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	1	17%	20%
35-44	2	33%	25%
45-54	1	17%	18%
55-64	1	17%	18%
65+	1	17%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	6	100%	▲ 64%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 11%
Hisp-Puerto Rican			10%
Unknown			▼ 15%

Gender	#	%	State Avg
Male	4	67%	60%
Female	2	33%	40%
Transgender			0%

Race	#	%	State Avg
Black/African American	3	50%	▲ 17%
White/Caucasian	3	50%	58%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Steps SupportiveHsg414551

ACCESS Agency

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		2	33%	85%	85%	-52% ▼

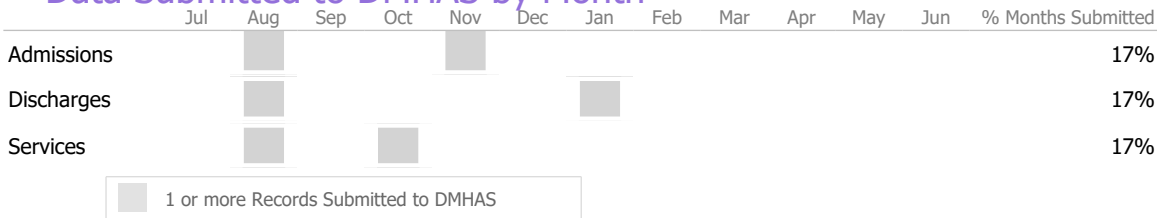
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	50%	90%	95%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	82%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.