

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	83	69	20% ▲
	Admits	89	78	14% ▲
	Discharges	93	75	24% ▲
	Service Hours		-	
	Bed Days	6,528	6,583	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 14 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Recovery		93%	80%	79%
✓ Overall		86%	80%	91%
✓ Respect		86%	80%	91%
✓ Access		86%	80%	88%
✓ Outcome		86%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	83	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	11%	9%
26-34	14	17%	20%
35-44	28	34%	25%
45-54	16	19%	18%
55-64	14	17%	18%
65+	2	2%	9%

Gender	#	%	State Avg
Male	82	100%	▲ 60%
Female			▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	52	63%	64%
Hisp-Puerto Rican	23	28%	▲ 10%
Unknown	6	7%	15%
Hispanic-Other	2	2%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	40	48%	58%
Black/African American	19	23%	17%
Unknown	19	23%	▲ 9%
Other	5	6%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	32	13% ▲
Admits	31	29	7%
Discharges	31	27	15% ▲
Bed Days	2,101	2,146	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	71%	85%	70%	-14% ▼
No Re-admit within 30 Days of Discharge		26	84%	85%	88%	-1%
Follow-up within 30 Days of Discharge		7	32%	90%	69%	-58% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		35	97%	70%	86%	27% ▲
Improved/Maintained Function Score		31	100%	75%	78%	25% ▲
Employed		21	58%	60%	46%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	73 days	0.1	82%	90%	92%	-8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	60	18% ▲
Admits	58	49	18% ▲
Discharges	62	48	29% ▲
Bed Days	4,427	4,437	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	20%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		44	71%	70%	75%	1%
✓ No Re-admit within 30 Days of Discharge		60	97%	85%	90%	12% ▲
○ Follow-up within 30 Days of Discharge		28	64%	90%	56%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		56	79%	70%	78%	9%
✓ Improved/Maintained Function Score		61	98%	95%	92%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		15	84 days	0.1	81%	90%	75%	-9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.