Wheeler Clinic
Plainville, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8,241	8,344	-1%
	Admits	5,854	5,467	7%
	Discharges	5,093	5,743	-11% ▼
	Service Hours	332	17,776	-98% ▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	4,119	48.8%
	Intake	2,014	23.9%
	Medication Assisted Treatment	240	2.8%
	Forensics Community-based	35	0.4%
	IOP	26	0.3%
	Case Management	24	0.3%
Forensic SA			
	Forensics Community-based	1,632	19.3%
	Case Management	54	0.6%
Mental Health			
	Outpatient	293	3.5%

Consumer Satisfaction Survey   (Based on 281 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Overall		93%	80%	91%
✔	Participation in Treatment		93%	80%	92%
✔	Quality and Appropriateness		91%	80%	93%
✔	General Satisfaction		91%	80%	92%
✔	Access		91%	80%	88%
✔	Respect		89%	80%	91%
✔	Outcome		80%	80%	83%
●	Recovery		77%	80%	79%

Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✔ Goal Met ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	1,072	13%	9%
26-34	2,011	25%	20%
35-44	2,203	27%	25%
45-54	1,384	17%	18%
55-64	1,082	13%	18%
65+	420	5%	9%

Gender

Gender	#	%	State Avg
Male	5,103	62%	60%
Female	3,132	38%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Unknown	4,641	56%	▲	15%
Non-Hispanic	2,570	31%	▼	64%
Hisp-Puerto Rican	782	9%		10%
Hispanic-Other	195	2%		11%
Hispanic-Mexican	47	1%		1%
Hispanic-Cuban	6	0%		0%

Race

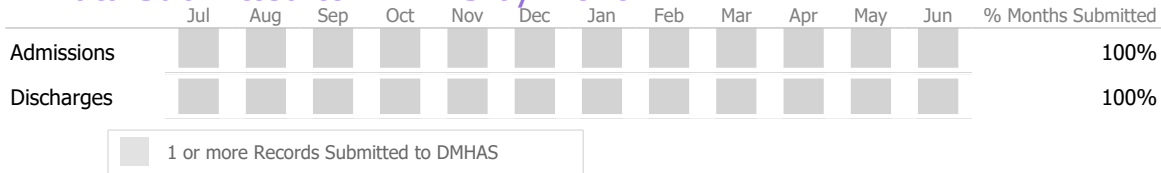| Race	#	%	State Avg
White/Caucasian	3,995	48%	58%
Unknown	1,574	19%	9%
Other	1,263	15%	12%
Black/African American	1,187	14%	17%
Asian	80	1%	1%
Multiple Races	73	1%	1%
Am. Indian/Native Alaskan	49	1%	1%
Hawaiian/Other Pacific Islander	20	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Access Line
Wheeler Clinic
Addiction - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,014	1,585	27%	▲
Admits	2,878	2,164	33%	▲
Discharges	2,878	2,164	33%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active Central Intake Programs

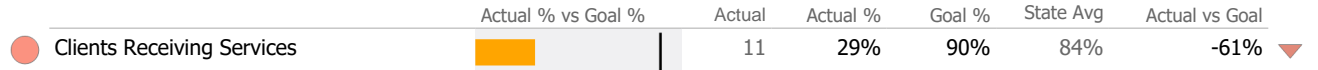Variances in data may be indicative of operational adjustments related to the pandemic.

Bettor Choice 620740
Wheeler Clinic
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	57	-16%	▼
Admits	26	27	-4%	
Discharges	12	34	-65%	▼
Service Hours	154	283	-46%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		8	67%	75%	51%	-8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		11	29%	90%	84%	-61% ▼

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	63%	98%
✅	Valid TEDS Data	8%	29%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	4%	77%

Diagnosis		Actual	State Avg
✅	Valid Axis I Diagnosis	100%	99%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		8	33%	75%	64%	-42% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Discharges					▪	▪	▪		▪	▪		▪	50%
Services												▪	8%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✅ Goal Met	🔴 Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Lifeline For Wmn and Chld62030
Wheeler Clinic
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	6	333%	▲
Admits	20	-		
Discharges	8	-		
Service Hours	-	-		
Social Rehab/PHP/IOP Days	0	0		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		4	50%	50%	54%	0%	
🔴	Follow-up within 30 Days of Discharge		1	25%	90%	54%	-65%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Abstinence/Reduced Drug Use		5	19%	55%	58%	-36%	▼
🔴	Self Help		6	23%	60%	35%	-37%	▼
🔴	Employed		2	8%	50%	28%	-42%	▼
🔴	Improved/Maintained Function Score		7	47%	75%	76%	-28%	▼
🔴	Not Arrested		5	19%	75%	81%	-56%	▼
🔴	Stable Living Situation		6	23%	95%	84%	-72%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		25%	86%
Valid TEDS Data		29%	85%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	1%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	59%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▪	▪	▪	▪	▪	▪		50%
Discharges										▪	▪	▪	25%
Services													0%

▪ 1 or more Records Submitted to DMHAS
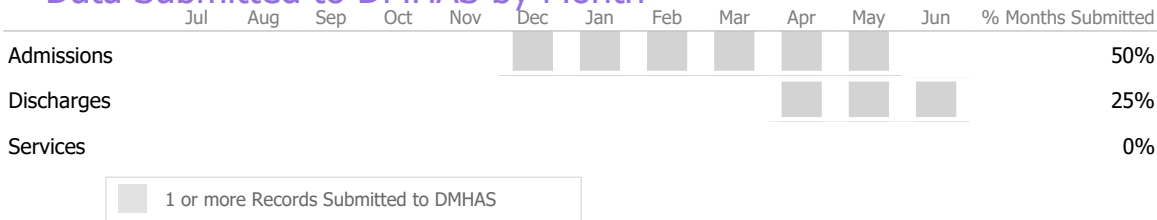
▲	> 10% Over
▼	< 10% Under

▪ Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 60 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Lifeline for Women and Children - OP
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	53	-53%	▼
Admits	-	30	-100%	▼
Discharges	1	28	-96%	▼
Service Hours	-	371	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		0%	90%
Valid TEDS Data		0%	66%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	9%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	50%	53%	50%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		5	20%	50%	32%	-30%	▼
●	Not Arrested		10	40%	75%	61%	-35%	▼
●	Abstinence/Reduced Drug Use		3	12%	55%	34%	-43%	▼
●	Stable Living Situation		10	40%	95%	62%	-55%	▼
●	Self Help		0	0%	60%	18%	-60%	▼
●	Improved/Maintained Function Score		3	12%	75%	52%	-63%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		0	0%	90%	45%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		0	0%	75%	47%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges			▢										8%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Plainville
Wheeler Clinic
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	45%	-55% ▼
● Employed		N/A	N/A	50%	38%	-50% ▼
● Improved/Maintained Function Score		N/A	N/A	75%	32%	-75% ▼
● Not Arrested		N/A	N/A	75%	71%	-75% ▼
● Self Help		N/A	N/A	60%	45%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	62%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A	99%
Valid TEDS Data		N/A	92%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A	17%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MATx OP
Wheeler Clinic
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	240	321	-25%	▼
Admits	24	94	-74%	▼
Discharges	5	107	-95%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	96%	97%
✓	Valid TEDS Data	97%	64%

On-Time Periodic		Actual	State Avg
⬤	6 Month Updates	0%	39%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤	Treatment Completed Successfully		0	0%	50%	50%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤	Abstinence/Reduced Drug Use		36	15%	55%	55%	-40%	▼
⬤	Employed		15	6%	50%	30%	-44%	▼
⬤	Not Arrested		52	22%	75%	72%	-53%	▼
⬤	Self Help		8	3%	60%	25%	-57%	▼
⬤	Improved/Maintained Function Score		4	2%	75%	36%	-73%	▼
⬤	Stable Living Situation		45	19%	95%	66%	-76%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤	Clients Receiving Services		0	0%	90%	59%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪		▪	▪	▪	▪	▪			75%
Discharges		▪			▪		▪	▪					33%
Services													0%

▪ 1 or more Records Submitted to DMHAS
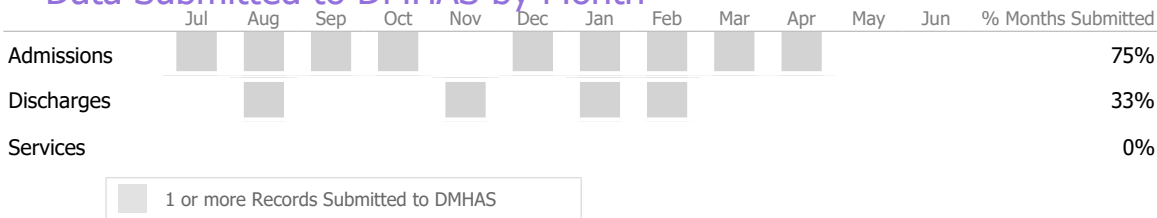
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Outpatient Clinic Waterbury
Wheeler Clinic
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	293	3	9667%	▲
Admits	290	3	9567%	▲
Discharges	112	-		
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		8%	89%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	54%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		74	66%	50%	45%	16%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed			24	8%	30%	27%	-22%	▼
● Improved/Maintained Function Score			104	59%	75%	49%	-16%	▼
● Social Support			0	0%	60%	66%	-60%	▼
● Stable Living Situation			41	14%	95%	75%	-81%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services			0	0%	90%	90%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days			0	0%	75%	68%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges									▢	▢	▢	▢	33%
Services													0%

▢ 1 or more Records Submitted to DMHAS
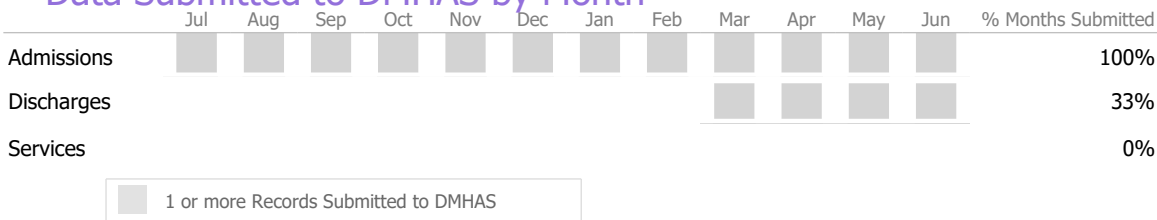
▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Parents Recovering from Opioid Use Disorder (PROUD
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	61	5%	
Admits	28	37	-24%	▼
Discharges	42	27	56%	▲
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	90%
✔ Valid TEDS Data		98%	66%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	9%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		14	33%	50%	53%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		49	75%	55%	34%	20%	▲
✔ Not Arrested		61	94%	75%	61%	19%	▲
🔴 Stable Living Situation		57	88%	95%	62%	-7%	
🔴 Employed		21	32%	50%	32%	-18%	▼
🔴 Improved/Maintained Function Score		28	55%	75%	52%	-20%	▼
🔴 Self Help		16	25%	60%	18%	-35%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	45%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	47%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪			▪				▪	▪	▪	▪	67%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%
Services													0%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Post-Release Transitional Forensic Case Management
Wheeler Clinic
Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	15	93%	▲
Admits	15	5	200%	▲
Discharges	25	1	2400%	▲
Service Hours	140	47	198%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		11	44%	50%	72%	-6%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		26	90%	60%	90%	30%	▲
✔	Stable Living Situation		28	97%	80%	73%	17%	▲
✔	Employed		10	34%	20%	31%	14%	▲
🔴	Self Help		11	38%	60%	68%	-22%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		4	100%	90%	89%	10%

Data Submitted to DMHAS by Month
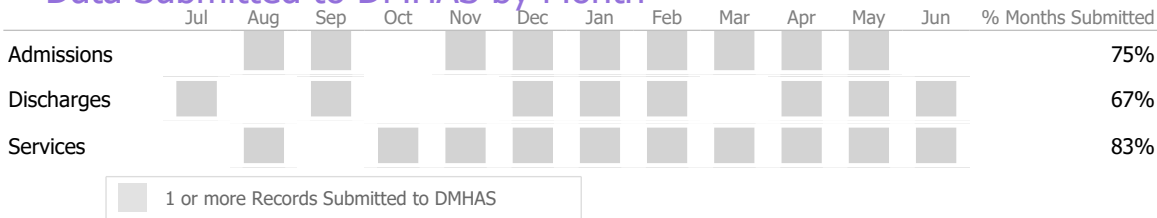
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪		▪	▪	▪	▪	▪	▪	▪		75%
Discharges	▪		▪			▪	▪	▪		▪	▪	▪	67%
Services		▪	▪		▪	▪	▪	▪	▪	▪	▪	▪	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Pre-Release Transitional Forensic Case Management
Wheeler Clinic
Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	26	12%	▲
Admits	6	5	20%	▲
Discharges	27	3	800%	▲
Service Hours	14	7	107%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	100%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		0%	0%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		5	19%	50%	72%	-31%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		25	86%	60%	90%	26%	▲
🔴	Self Help		16	55%	60%	68%	-5%	
🔴	Employed		1	3%	20%	31%	-17%	▼
🔴	Stable Living Situation		1	3%	80%	73%	-77%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		1	50%	90%	89%	-40%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢				▢	▢				▢	33%
Discharges									▢	▢	▢	▢	33%
Services				▢	▢		▢					▢	33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
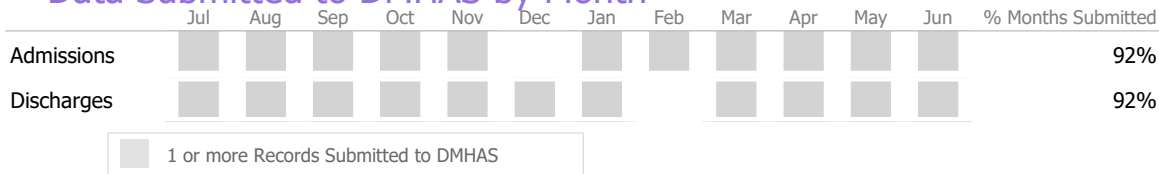
🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Pre-Trial Drug Intervention/Community Services Pro
Wheeler Clinic
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	688	1,356	-49%	▼
Admits	57	444	-87%	▼
Discharges	131	727	-82%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢		▢	▢	▢	▢	▢	▢	92%
Discharges	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Pre-Trial Impaired Driving Intervention (FFS)
Wheeler Clinic
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs
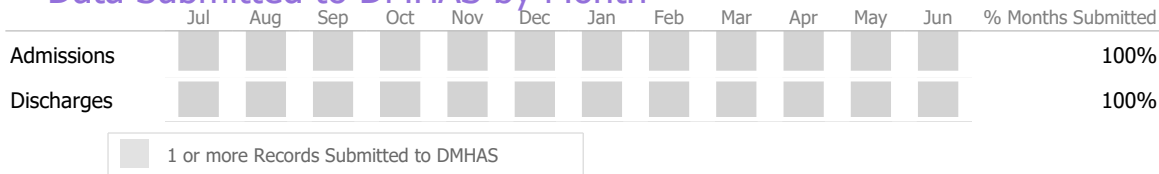
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	947	629	51%	▲
Admits	644	305	111%	▲
Discharges	635	325	95%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SA OP Hartford 620203
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,161	2,476	-13%	▼
Admits	955	1,211	-21%	▼
Discharges	598	1,283	-53%	▼
Service Hours	4	8,848	-100%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		18%	90%
Valid TEDS Data		12%	66%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
🔴 6 Month Updates		0%	9%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		392	66%	50%	53%	16%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		297	14%	50%	32%	-36%	▼
🔴 Abstinence/Reduced Drug Use		208	10%	55%	34%	-45%	▼
🔴 Improved/Maintained Function Score		568	30%	75%	52%	-45%	▼
🔴 Not Arrested		517	24%	75%	61%	-51%	▼
🔴 Self Help		125	6%	60%	18%	-54%	▼
🔴 Stable Living Situation		583	27%	95%	62%	-68%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	0%	90%	45%	-90%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	47%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	92%
Services		▪		▪			▪						25%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SA OP Plainville 620200
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)
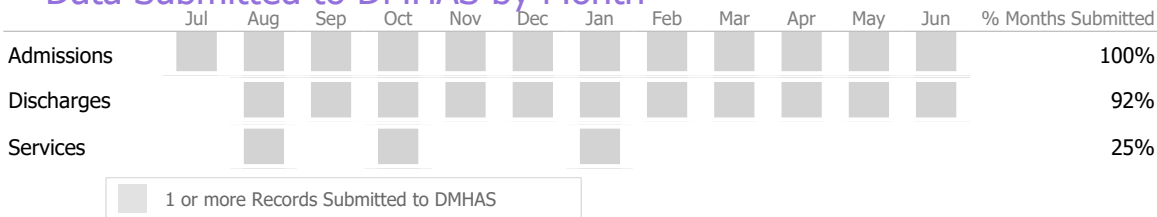
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,875	1,980	-5%	
Admits	867	1,083	-20%	▼
Discharges	571	976	-41%	▼
Service Hours	20	8,136	-100%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		18%	90%
Valid TEDS Data		13%	66%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
● 6 Month Updates		0%	9%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		382	67%	50%	53%	17%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		346	18%	50%	32%	-32%	▼
● Abstinence/Reduced Drug Use		233	12%	55%	34%	-43%	▼
● Improved/Maintained Function Score		575	36%	75%	52%	-39%	▼
● Not Arrested		473	25%	75%	61%	-50%	▼
● Self Help		62	3%	60%	18%	-57%	▼
● Stable Living Situation		579	31%	95%	62%	-64%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		5	0%	90%	45%	-90%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	47%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													33%

☐ 1 or more Records Submitted to DMHAS
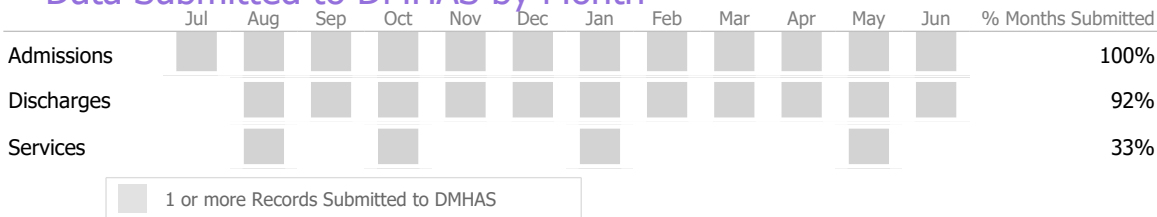
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Senior Outreach and Engagement
Wheeler Clinic
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
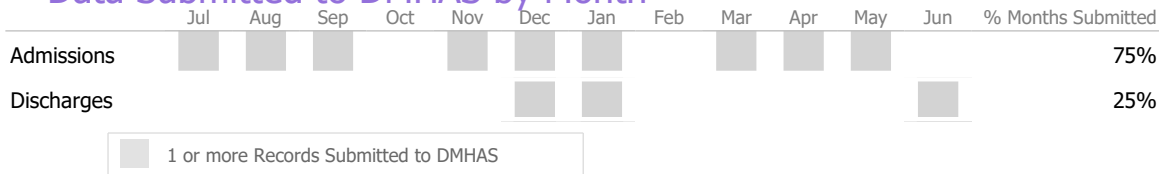Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	16	50%	▲
Admits	13	12	8%	
Discharges	15	7	114%	▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● at least 1 Service within 180 days		0	0%	50%	76%	-50%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢		▢	▢	▢		▢	▢	▢		75%
Discharges						▢	▢					▢	25%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under	

▮ Actual	▏ Goal	✓ Goal Met	● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

TPP New Britain
Wheeler Clinic
Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	20	75%	▲
Admits	31	20	55%	▲
Discharges	33	15	120%	▲
Service Hours	-	-		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	75%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A

Diagnosis	Actual	State Avg
✅ Valid Axis I Diagnosis	100%	100%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅ Follow-up Service within 48 hours		0	0%	0%	0%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▫		▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	92%
Discharges	▫			▫	▫	▫	▫	▫	▫	▫	▫	▫	83%
Services													0%

▫ 1 or more Records Submitted to DMHAS
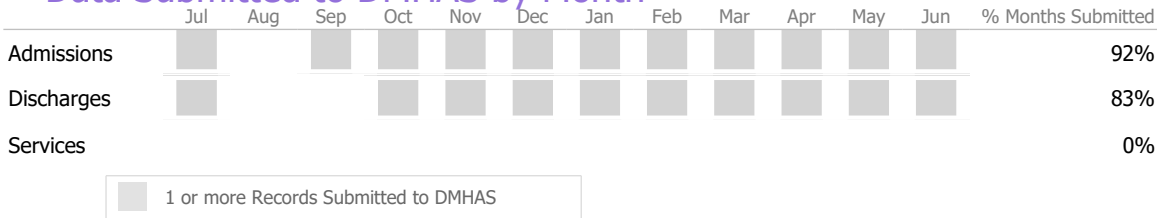
▲ > 10% Over	▼ < 10% Under

■ Actual | Goal ✅ Goal Met 🔴 Below Goal

* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.