

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	248	128	94%	▲
	Admits	162	132	23%	▲
	Discharges	113	39	190%	▲
	Service Hours	1,824	703	159%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	248	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	43	18%	9%
26-34	54	23%	20%
35-44	67	28%	25%
45-54	39	16%	18%
55-64	31	13%	18%
65+	4	2%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	113	46%	64%
Unknown	55	22%	15%
Hisp-Puerto Rican	50	20%	10%
Hispanic-Other	27	11%	11%
Hispanic-Cuban	2	1%	0%
Hispanic-Mexican	1	0%	1%

Gender	#	%	State Avg
Male	147	60%	60%
Female	100	40%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	111	45%	58%
Black/African American	76	31%	17%
Other	36	15%	12%
Unknown	16	6%	9%
Multiple Races	5	2%	1%
Asian	4	2%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Employment Services Hartford

Viability Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	81	63% ▲
Admits	79	82	-4%
Discharges	59	28	111% ▲
Service Hours	1,002	350	186% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		48	36%	35%	41%	1%

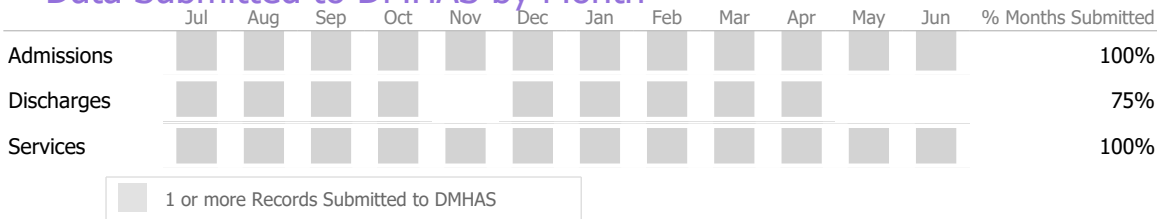
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		73	99%	90%	97%	9%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%
○ On-Time Periodic		
○ 6 Month Updates		87%
Diagnosis		
✓ Valid Axis I Diagnosis		74%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ○ Below Goal

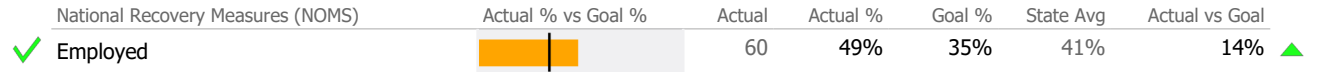
\* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

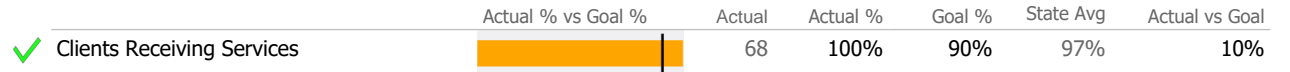
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	48	144% ▲
Admits	83	50	66% ▲
Discharges	54	11	391% ▲
Service Hours	823	353	133% ▲

### Recovery



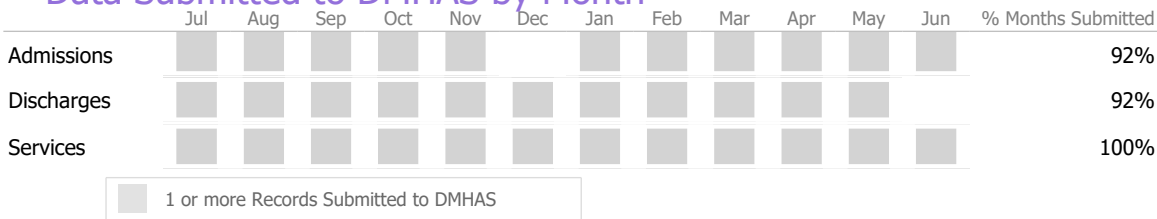
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



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